

## INSTANT REBATE MAY - JUNE 30, 2023

#### For Licensed Contractors and Homeowners:

This Instant Rebate is offered to Licensed Contractors in the U.S. ONLY.

- U.S. Homeowner must purchase equipment from May 19, 2023 to June 30, 2023.
- Licensed Contractor must install between May 19, 2023 and June 30, 2023.
- All consumer Instant Rebate Claims must be submitted by July 15, 2023.
  - Instant Rebate Claims submitted after July 15, 2023 will not be accepted.

### Qualifying Instant Rebate ComfortStar Equipment\*\*\*

- Licensed Contractor purchase invoice must include:
  - AHU MODEL
    AHU30-SG2, AHU36-SG2, AHU48-SG2, AHU60-SG2
  - OUTDOOR MODEL CPR30CD, CPR36CD, CPR48CD, CPR60CD

For Instant Rebate to qualify, a system must include an AHU Model and an Outdoor model listed above.

### **Licensed Contractors Responsibilities:**

- Licensed Contractor must submit Instant Rebate Claim Form found on www.ComfortStarUSA.com/rebates.
- ComfortStar agrees to send Instant Rebate amount payment by check or credit to account.
- Licensed Contractor must have all Homeowners name, address, email and telephone information at the time of submitting in order to validate instant rebate.



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#### **Claims process**

- Licensed Contractor will file the Instant Rebate Claim Form, including all necessary information and documentation, at www.ComfortStarUSA.com/rebates.
- All Instant Rebate Claim Forms must be submitted online by the Licensed Contractor with appropriate back-up documentation.
- Install must be between May 19, 2023 and June 30, 2023
- Instant Rebate Claim Forms must be submitted before July 15, 2023.
- ComfortStar can be contacted via phone at 1-866-524-9898 with questions regarding Instant Rebate Claim submission or status on ComfortStar Instant Rebate. Have the invoice number or unit serial number to reference readily available when calling.
- The documentation attachment option will be available on the Instant Rebate Claim Form and Licensed Contractor MUST provide the following when submitting:
  - A Copy of their Invoice Including:
    - Invoice Number
    - Serial and Model Numbers for all Equipment Purchased
    - Homeowner Name, Phone Number, email and Address
    - Date of Installation
    - Licensed Contractor Name and Local Dealer Name and Address
- Allow 3-7 business days for processing and up to 4 weeks for Instant Rebate receipt of Instant Rebate check or credit to account.