

# ComfortStar®

Air Conditioning & Heating Products

## LIMITED WARRANTY

### Residential and Multi-Family Coverage for Original Homeowner (Unit must be registered within 60 days of installation.)

<p><b>Single Phase Condenser</b></p> <p><b>Outdoor Unit Eligible Models:</b>            BAR4-18-15, BAR4-24-15, BAR4-30-15,            BAR4-36-15, BAR4-42-15, BAR4-48-15,            BAR4-60-15, BAH4-18-15, BAH4-24-15,            BAH4-30-15, BAH4-36-15, BAH4-42-15,            BAH4-48-15, BAH4-60-15</p>	<p><b><u>Registered Unit</u></b></p> <p>10 Years Parts Limited Warranty            10 Years Compressor Limited Warranty</p> <p><b><u>Un-Registered Unit</u></b></p> <p>5 Years Parts Limited Warranty            5 Years Compressor Limited Warranty</p>
<p><b>ComfortStar® USA Condenser Quality Replacement Assurance</b></p> <p>If the compressor or condenser coil fails within three (3) years of original date of installation to the original registered owner.  <b>(MUST BE A MATCH SYSTEM)</b></p>	<p><b><u>Registered Unit</u></b></p> <p>ComfortStar® USA will replace the unit, one (1) time only with a new or equivalent unit.</p> <p><b><u>Un-Registered Unit</u></b> None</p>
<p><b>Air Handlers Indoor Unit</b></p> <p><b>Eligible Models:</b>            LUC4-18-15, LUC4-24-15, LUC4-30-15,            LUC4-36-15, LUC4-42-15, LUC4-48-15,            LUC4-60-15, CWM4-18-15,            CWM4-24-15, CWM4-30-15,            CWM4-36-15</p>	<p><b><u>Registered Unit</u></b></p> <p>10 Years Parts Limited Warranty</p> <p><b><u>Un-Registered Unit</u></b></p> <p>5 Years Parts Limited Warranty</p>
<p><b>ComfortStar® USA Air Handler Quality Replacement Assurance</b></p> <p>If the evaporator coil fails within three (3) years of original date of installation to the original registered owner.  <b>(MUST BE A MATCH SYSTEM)</b></p>	<p><b><u>Registered Unit</u></b></p> <p>ComfortStar® USA will replace the unit, one (1) time only with a new or equivalent unit.</p> <p><b><u>Un-Registered Unit</u></b> None</p>



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**ComfortStar® USA Quality Replacement Assurance Eligibility**

<p>Full replacement assurance if part fails within first three (3) years.</p> <p>(Residential/ Multi-Family applications only)</p> <p>Commercial Applications are not eligible for the 3 Year Quality Assurance product replacement.</p>	Compressor	Condenser Coil	Evaporator Coil
Split System Air Conditioner Condenser	✓	✓	
Split System Air Handler Evaporator			✓

To receive a replacement unit, a licensed HVAC contractor must bring the defective unit to be exchanged to an authorized ComfortStar® USA • Air- Conditioning products distributor.

**LIMITED WARRANTY****Condenser Series: BAR4, BAH4 – Air Handler Series: LUC4, CWM4**

**ComfortStar® USA** warrants that the air conditioning unit conforms to the manufacturers specifications and will be free of material defects and workmanship as listed and described below.

- The unit must be registered (except Quebec, CA and California, USA) within **sixty (60) days** of installation in a residential/multifamily installation, the warranty covers all parts including the compressor and the coil for **ten (10) years** from date of installation to the original purchaser and his or her spouse ("owner") in owner-occupied residence.
- The unregistered default warranty covers all parts including the compressor and coil for a period of five (5) years from installation to the original purchaser in owner-occupied residence.

The replacement of a part or unit under this warranty does not extend the warranty period. ComfortStar® USA warrants a replacement part or unit only for the period remaining in the applicable warranty that commenced on the installation date.

The Warranty may be registered at [www.ComfortStarUSA.com](http://www.ComfortStarUSA.com).

This warranty period begins on the date of the original installation verified by purchase invoice. If the date cannot be verified, the warranty period begins three (3) months from the date of manufacture.

**This Limited Warranty is not transferable.**

**ComfortStar® USA Quality Replacement Assurance**

If the condenser coil, compressor or evaporator condenser coil fails within three (3) years of original date of installation to the **original registered owner**. ComfortStar® USA will replace the unit, **one (1) time only with a new or equivalent unit. (MATCH SYSTEMS ONLY)**

*Commercial Installations do not qualify for the three (3) year ComfortStar® USA Quality Replacement Assurance Policy.*

**All Implied Warranties, including but not limited to warranty of merchantability and fitness for particular purpose are limited to the duration of this warranty.** Some States and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply.

IN NO EVENT WILL ComfortStar® USA BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING BUT NOT LIMITED TO EXTRA UTILITY EXPENSES OR DAMAGES TO PROPERTY.

**FOR SERVICE -PLEASE CONTACT YOUR  
INSTALLING CONTRACTOR**

Owner Name: \_\_\_\_\_

Installation Address: \_\_\_\_\_

City, State, ZIP: \_\_\_\_\_

Installing Contractor: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, ZIP: \_\_\_\_\_

Phone/Email: \_\_\_\_\_

**ComfortStar® USA** or any of its subsidiaries are not responsible for:

1. Normal Maintenance as described in the installation manual such as routine maintenance, etc.
2. Damage as a result from flood, fire, winds, lightning, accidents, corrosive atmosphere, electrical power surges or electrical power under current, or any other conditions beyond the control of **ComfortStar® USA**.
3. Damage or repairs performed as a result of faulty or improper installation or application of this product.
4. Use of components and or accessories not compatible or intended for use with the unit.
5. Products installed outside of the USA or Canada.
6. Parts not supplied by **ComfortStar® USA**.
7. Damage or repairs caused by improper use, maintenance, operation, installation, or servicing.
8. Failure to start due to interruption and /or inadequate service, or electrical spikes caused by local utilities.
9. Any change in the appearance of the unit that does not affect the performance of the product.
10. **ComfortStar® USA** does not warrant the temperature difference maintained between the inside and outside of the structure.
11. Damage or repairs resulting from use of unapproved refrigerant types, or used or reclaimed refrigerant.
12. Units that are installed in buildings other than owner-occupied residences, such as non-residential buildings or residences not occupied by the owner.

- **ComfortStar® USA** does not warranty products including but not limited to those purchased through the internet or auctions.

- **ComfortStar® USA** does not pay for the following:

1. Labor or freight or any other cost associated with service, repair, replacement, or operation of the unit.
2. Refrigerant costs.

THIS WARRANTY IS PROVIDED IN LIEU OF ANY OTHER WARRANTIES, WHETHER BY **ComfortStar® USA** OR ANY OF ITS AFFILIATES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

For Further Information about this warranty, or your ComfortStar® USA Product, contact your installing dealer/contractor for assistance. Your local dealer/contractor is the best source for technical assistance with your ComfortStar® USA Product.

**ComfortStar® USA**  
**12201 NW 107th Ave**  
**Medley, FL 33178**

Unit Model Number: \_\_\_\_\_

Unit Serial Number: \_\_\_\_\_

Unit Install Date: \_\_\_\_\_

Dealer Name: \_\_\_\_\_