# **ComfortStar®**

# **User's Manual**

# **Indoor Unit:**

AHE32-18	(322)	AHE32-24	(323)

- AHE32-36 (324) AHE32-48 (325)
- AHE32-60 (326)





RECOGNIZE THIS SYMBOL AS A SAFETY PRECAUTION

ATTENTION INSTALLING PERSONNEL

Prior to installation, thoroughly familiarize yourself with this Installation Manual. Observe all safety warnings. During installation or repair, caution is to be observed

It is your responsibility to install the product safely and to educate the customer on its safe use

Eair LLC 12201 N.W. 107th Avenue, Medley, FL 33178 www.comfortstarusa.com

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This document is customer property and is to remain with this unit.

These instructions do not cover all the different variations, nor do they provide nor does it provide for every possible contingency to be met in connection with installation.

All phases of this installation must comply with national state and local codes. If additional information is required, please contact your local distributor.

#### **1 SAFETY**

#### 1.1 Safety Signs



This is the general warning sign. It is used to alert the user to potential hazards. All safety messages that follow this sign shall be obeyed to avoid possible harm

#### 

indicates a hazardous situation which, if not avoided, will result in death or serious injury

#### **A** WARNING

indicates a hazardous situation which, if not avoided, could result in death or serious injury

#### 

indicates a hazardous situation which, if not avoided, could result in minor or moderate injury

#### NOTICE

is used to address practices not related to physical injury

For appliances using FLAMMABLE REFRIGERANTS with safety features that depend upon the proper function of a leak detection system used for leak mitigation, the instructions and unit markings shall contain the substance of the following:

"LEAK DETECTION SYSTEM installed. Unit must be powered except for service." If any remote located REFRIGERANT SENSOR is employed to detect leaked refrigerant, such a remote located REFRIGERANT SENSOR shall also apply to this marking or be accompanied by such instructions.

#### Explanation of symbols displayed on the unit

A2L	DANGER	This symbol shows that this appliance uses a mildly flammable refrigerant. If the refrigerant gets leaked and exposed to an external ignition source, there is a risk of fire.
	WARNING	This symbol shows that appliance shall be installed, operated and stored in a room with a floor area not less than the minimum room area.
	CAUTION	This symbol shows that the operation manual should be read carefully.
	CAUTION	This symbol shows that a service personnel should be handling this equipment with reference to the installation manual.
i	CAUTION	This symbol shows that information is available such as in the operating manual or installation manual.

#### **1.2 Safety Precautions**

#### A DANGER

Disconnect all power to unit before installing or servicing. More than one disconnect switch may be required to de-energize the equipment. Hazardous voltage can cause severe personal injury or death.

#### 

If removal of the blower assembly is required, all disconnect switches supplying power to the equipment must be de-energized and locked (if not in sight of unit), so the field power wires can be safely removed from the blower assembly. Failure to do so may cause electrical shock, resulting in personal injury or death.

#### A WARNING

The unit must be permanently grounded. Failure to do so may result in electrical shock, causing personal injury or death.

#### **WARNING**

Because of possible damage to equipment or personal injury, installation, service, and maintenance should be performed by a trained, qualified service personnel. Consumer service is recommended only for filter cleaning / replacement. Never operate the unit with the access panels removed.

#### 

These instructions are intended as an aid to qualified, licensed service personnel for proper installation, adjustment and operation of this unit. Read these instructions thoroughly before attempting installation or operation. Failure to follow these instructions may result in improper installation, adjustment, service or maintenance,

possibly resulting in fire, electrical shock, property damage, personal injury or death.

#### 



Make sure the blower motor support is tight (3-motor mount bolts) , then check if wheel is secured to the motor shaft before operating the unit.

BLOWER MOTOR SHIPPING BOLT

Fig.1-1 Checking Motor Fix Status

#### WARNING

The first 6 inches of supply air plenum and ductwork must be constructed of sheet metal as required by NFPA 90B. The supply air plenum or duct must have a solid sheet metal bottom directly under the unit with no openings, registers or flexible air ducts located in it. If flexible supply air ducts are used, they may be located only in the vertical walls of rectangular plenum, a minimum of 6 inches from the solid bottom. Metal plenum of duct may be connected to the combustible floor base, if not, it must be connected to the unit supply duct exposed to the supply air opening from the downflow unit. Exposing combustible (non-metal) material to the supply opening of a downflow unit can cause a fire resulting in property damage, personal injury or death.

#### A WARNING

PROPOSITION 65: This appliance contains fiberglass insulation. Respirable particles of fiberglass are known to the State of California to cause cancer.

All manufacturer products meet current federal OSHA Guidelines for safety. California Proposition 65 warnings are required for certain products, which are not covered by the OSHA standards.

California's Proposition 65 requires warnings for products sold in California that contain or produce any of over 600 listed chemicals known to the State of California to cause cancer or birth defects such as fiberglass insulation, lead in brass, and combustion products from natural vapor.

All "new equipment" shipped for sale in California will have labels stating that the product contains and/or produces Proposition 65 chemicals. Although we have not changed our processes, having the same label on all our products facilitates manufacturing and shipping. We cannot always know "when, or if" products will be sold in the California market.

You may receive inquiries from customers about chemicals found in, or produced by, some of our heating and air-conditioning equipment, or found in natural vapor used with some of our products. Listed below are those chemicals and substances commonly associated with similar equipment in our industry and other manufacturers.

Glass Wool (Fiberglass) Insulation Carbon Monoxide (CO) Formaldehyde Benzene

More details are available on the following websites: OSHA (Occupational Safety and Health Administration), at www.osha.gov and the State of California's OEHHA (Office of Environmental Health Hazard Assessment), at www.oehha.org. Consumer education is important since the chemicals and substances on the list are found in our daily lives. Most consumers are aware that products present safety and health risks, when improperly used, handled and maintained.

#### A WARNING

Only use this unit in a well-ventilated area and ensure unit's airflow inlet and outlet would not be impeded by obstructions. Do not use this unit in the following locations:

Locations with mineral oil.

Locations with saline atmospheres, such as seaside locations.

Locations with sulphurous atmospheres, such as near natural hot springs.

Where high voltage electricity is present, such as in certain industrial locations.

On vehicles or vessels, such as trucks or ferry boats.

Where exposure to oily or very humid air may occur, such as kitchens.

In proximity to sources of electromagnetic radiation, such as high-frequency transmitters or other high strength radiation devices.

#### WARNING

Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.

The appliance shall be stored in a room that does not have continuously operating ignition sources (for example: open flames, an operating gas appliance or an operating electric heater).

Do not pierce or burn the unit.

Be aware that refrigerants may not contain an odour.

If refrigerant gas leaks during installation, ventilate the area immediately.

Comply with national gas regulations.

#### A WARNING

This appliance is not intended for use by people (including children) with reduced physical, sensory or mental capabilities, or people who lack experience and knowledge, unless they are supervised or have been given instructions concerning the use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

Any person who is involved with working on or opening a refrigerant circuit should hold a current valid certificate from an industry-accredited assessment authority, which authorizes their competence to handle refrigerants safely in accordance with an industry recognized assessment credential.

Servicing shall only be performed as recommended by the equipment manufacturer.

Maintenance and repair requiring the assistance of other skilled personnel shall be carried out under the supervision of a person competent in the use of flammable refrigerants.

Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to minimize the risk of ignition.

#### 

When repairing the refrigerating system, comply with the following precautions prior to conducting work on the system:

- shall be undertaken according to controlled procedures so as to minimize the risk of the presence of flammable gases or vapors while the work is being performed.

– All maintenance staff and others working in the local area shall be instructed on the nature of the work being carried out. Work in confined spaces shall be avoided.

- The area shall be checked with an appropriate refrigerant detector prior to and during work, to ensure the technician is aware of potentially toxic or flammable environment. Ensure that the leak detection equipment being used is suitable for use with all applicable refrigerants, i.e. non-sparking, adequately sealed or intrinsically safe.

If any hot work is to be conducted on the refrigerating equipment or any associated parts, appropriate fire extinguishing equipment shall be available and easily accessible. Have a dry powder or CO2 fire extinguisher adjacent to the charging area.

- When carrying out work in relation to a refrigerating system that involves exposing any pipe work, no sources of ignition shall be used in such a manner that it may lead to the risk of fire or explosion. All possible ignition sources, including cigarette smoking, should be kept sufficiently far away from the site of installation, repair, or removal and disposal of the unit, during which refrigerant can possibly be released into the surrounding space. Prior to beginning work, the area around the equipment is to be surveyed to make sure that there are no flammable hazards or ignition risks. "No Smoking" signs shall be clearly displayed.

Ensure that the area is in the open or that it is adequately ventilated before opening the system or conducting any hot work. A degree of ventilation shall continue during the period that the work is carried out. The ventilation should safely disperse any released refrigerant and preferably expel it externally into the surroundings.

Where electrical components are being changed, they shall be fit according to their purpose and to the correct specification. At all times the manufacturer's maintenance and service guidelines shall be followed. If in doubt, consult the manufacturer's technical department for assistance. The following checks shall be applied to installations using flammable refrigerants:

- The actual refrigerant charge is in accordance with the room size within which the refrigerant containing parts are installed;

- The ventilation machinery and outlets are operating adequately and are not obstructed.

 If an indirect refrigerating circuit is being used, the secondary circuit shall be checked for the presence of refrigerant.

- Equipment marking must remain visible and legible. Markings and signs that are illegible shall be corrected.

Refrigerating pipe or components are installed in a position where they are unlikely to be exposed to any substances which may corrode refrigerant containing components, unless the components are constructed of materials that are inherently resistant to corrosion or are suitably protected against corrosion.

Repair and maintenance of electrical components shall include initial safety checks and component inspection procedures. If a fault exists that could compromise safety, then no electrical supply shall be connected to the circuit until the fault has been dealt with satisfactorily.

If the fault cannot be corrected immediately but it is necessary to continue operation, an adequate temporary solution shall be used. This shall be reported to the owner of the equipment so that all parties are advised. Initial safety checks shall include:

 That capacitors are discharged: this shall be done in a safe manner to avoid the possibility of sparking;

- That no live electrical components and wiring are exposed while charging, recovering or purging the system;

- That there is continuity of earthing.

#### A WARNING

Sealed electrical components shall be replaced.

Intrinsically safe components must be replaced.

Check that cabling will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges or any other adverse environmental effects. The check shall also take into account the effects of aging or continual vibration from sources such as compressors or fans.

Under no circumstances shall potential sources of ignition be used while searching for or detecting refrigerant leaks. A halide torch (or any other detector using a naked flame) shall not be used.

Electronic leak detectors may be used to detect refrigerant leaks but, in the case of flammable refrigerants, the sensitivity may not be adequate, or may need re-calibration. (Detection equipment shall be calibrated in a refrigerant-free area.) Ensure that the detector is not a potential source of ignition and is suitable for the refrigerant used. Leak detection equipment shall be set at a percentage of the LFL of the refrigerant and shall be calibrated for the refrigerant employed, and the appropriate percentage of gas (25 % maximum) is confirmed.

If a leak is suspected, all naked flames shall be removed/extinguished.

If a leakage of refrigerant which requires brazing is found, all of the refrigerant shall be recovered from the system, or isolated(by means of shut off valves) in a part of the system remote from the leak.

Leak detection fluids are also suitable for use with most refrigerants but the use of detergents containing chlorine shall be avoided as the chlorine may react with the refrigerant and corrode the copper pipe-work.

NOTICE: Examples of leak detection fluids are

-bubble method,

-fluorescent method agents.

When breaking into the refrigerant circuit to make repairs - or for any other purpose -conventional procedures shall be used. However, for flammable refrigerants it is important that best practice be followed, since flammability is a consideration. The following procedure shall be adhered to:

- safely remove refrigerant following local and national regulations.

<ul> <li>evacuat</li> </ul>	e.
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-purge the circuit with inert gas .

- evacuate.

- continuously flush or purge with inert gas when using flame to open circuit, and.

- open the circuit.

The refrigerant charge shall be recovered into the correct recovery cylinders if venting is not allowed by local and national codes. For appliances containing flammable refrigerants, the system shall be purged with oxygen-free nitrogen to render the appliance safe for flammable refrigerants. This process might need to be repeated several times. Compressed air or oxygen shall not be used for purging refrigerant systems.

For appliances containing flammable refrigerants, refrigerants purging shall be achieved by breaking the vacuum in the system with oxygen-free nitrogen and continuing to fill until the working pressure is achieved, then venting to atmosphere, and finally pulling down to a vacuum. This process shall be repeated until no refrigerant is within the system. When the final oxygen-free nitrogen charge is used, the system shall be vented down to atmospheric pressure to enable work to take place.

The outlet for the vacuum pump shall not be close to any potential ignition sources, and ventilation shall be available.

Ensure that contamination of different refrigerants does not occur when using charging equipment. Hoses or lines shall be as short as possible to minimize the amount of refrigerant they contain.

Cylinders shall be kept upright. Ensure that the refrigeration system is grounded prior to charging the system with refrigerant.

Label the system when charging is complete (if it is not already labeled).

Take extreme care not to overfill the refrigeration system.

Prior to recharging the system, it shall be pressure-tested with the appropriate purging gas. The system shall be leak-tested on completion of charging but prior to commissioning. A follow up leak test shall be carried out prior to leaving the site.

Before carrying out this procedure, it is essential that the technician is completely familiar with the equipment and all its detail. It is recommended that all refrigerants are recovered safely. Prior to the task being carried out, an oil and refrigerant sample shall be taken in case analysis is required prior to re-use of reclaimed refrigerant. It is essential that electrical power is available before the task is commenced.

a) Become familiar with the equipment and its operation.

b) Isolate system electrically.

c) Before attempting the procedure ensure that:

 mechanical handling equipment is available, if required, for handling refrigerant cylinders;

– all personal protective equipment is available and used correctly;

- the recovery process is supervised at all times by a competent person;

- recovery equipment and cylinders conform to the appropriate standards.

d) Pump down refrigerant system, if possible.

e) If a vacuum is not possible, make a manifold so that refrigerant can be removed from various parts of the system.

f) Make sure that the cylinder is situated on the scales before recovery takes place.

g) Start the recovery machine and operate it in accordance with the manufacturer's instructions.

h) Do not overfill cylinders. (No more than 80 % volume liquid charge).

i) Do not exceed the maximum working pressure of the cylinder, even temporarily.

j) When the cylinders have been filled correctly and the process has been completed, make sure that the cylinders and the equipment are removed from site promptly and all isolation valves on the equipment are closed off.

k) Recovered refrigerant shall not be charged into another refrigeration system unless it has been cleaned and checked.

Equipment shall be labeled stating that it has been de-commissioned and emptied of refrigerant. The label shall be dated and signed. Ensure that there are labels on the equipment stating that the equipment contains flammable refrigerant.

When removing refrigerant from a system, either for servicing or decommissioning, it is recommended that all refrigerants are removed safely.

When transferring refrigerant into cylinders, ensure that only appropriate refrigerant recovery cylinders are employed. Ensure that the correct number of cylinders for holding the total system charge is available. All cylinders to be used are designated for the recovered refrigerant and labelled for that refrigerant (i.e.special cylinders for the recovery of refrigerant). Cylinders shall be complete with pressure-relief valve and associated shut-off valves in good working order. Empty recovery cylinders are evacuated and, if possible, cooled before recovery occurs.

The recovery equipment must be in good working order and come with a set of instructions for proper usage. Furthermore, the equipment should be suitable for safely recovering flammable refrigerants. If in doubt, the manufacturer should be consulted. In addition, a set of calibrated weighing scales shall be available and in good working order. Hoses shall be complete with leak-free disconnect couplings and in good condition.

The recovered refrigerant shall be processed according to local legislation in the correct recovery cylinder, and the relevant waste transfer note arranged. Do not mix refrigerants in recovery units and especially not in cylinders.

If compressors or compressor oils are to be removed, ensure that they have been evacuated to an acceptable level to be certain that flammable refrigerant does not remain within the lubricant. The compressor body shall not be heated by an open flame or other ignition sources to accelerate this process. When oil is drained from a system, it shall be carried out safely.

Do not use the air conditioner for other purposes. In order to avoid any quality deterioration, do not use the unit for the cooling of precision instruments, food, plants, animals or works of art.Before cleaning, be sure to stop the operation, turn the breaker off or unplug the supply cord. Otherwise, electric shock and injury may occur.

In order to avoid electric shock or fire, make sure that an ground leak detector is installed.

Never touch the air outlet or the horizontal blades while the swing flap is in operation.Your fingers may be come caught or the unit may break down.

Never put any objects into the air inlet or outlet.

Objects touching the fan at high speed can be dangerous.

Never inspect or service the unit by yourself.

Ask a qualified service person to perform this task.

Do not dispose of this product as unsorted municipal waste. This waste should be collected separately for special treatment. Do not dispose of electrical appliances as unsorted municipal waste. Use separate collection facilities. Contact your local government for information regarding the connection systems available.

If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, harming your health and well-being.

To prevent refrigerant leak, contact your dealer.

When the system is installed and operated in a small room, it is required to maintain the concentration of the refrigerant below the limit, in case a leak occurs. Otherwise, oxygen in the room may be affected, resulting in a serious accident. The refrigerant in the air conditioner is safe and normally does not leak.

If the refrigerant leaks into the room and comes into contact with the fire of a burner, a heater or a cooker, a harmful gas could be released.

Turn off any combustible heating devices, ventilate the room, and contact the dealer from whom you purchased the unit.

Do not use the air conditioner until a service person confirms that the refrigerant leak is repaired.

Keep ventilation openings clear of obstruction.

#### 

Be sure the air conditioner is grounded.

In order to avoid electric shock, make sure that the unit is grounded and that the ground wire is not connected to a gas or water pipe, lightning conductor or telephone ground wire.

Do not operate the air conditioner with wet hands.An electric shock may happen.

Do not touch the heat exchanger fins. These fins are sharp and could cut you.

To avoid oxygen deficiency, ventilate the room sufficiently if equipment with a burner is used together with the air conditioner.

Arrange the drain hose to ensure smooth drainage. Incomplete drainage may cause wetting of the building, furniture, etc.

Never touch the internal parts of the controller.

Do not remove the blower access panel. Some parts inside are dangerous to touch, and machine issues may occur.

Attention is drawn to the fact that additional transportation regulations may exist with respect to the equipment containing a flammable gas. The maximum number of pieces of equipment or the configuration of the equipment permitted to be transported together will be determined by the applicable transport regulations.

Signs for similar appliances used in a work area are generally addressed by local regulations and give the minimum requirements for the provision of safety and/or health signs for a work location.

All required signs are to be maintained and employers should ensure that employees receive suitable and sufficient instruction and training on the meaning of appropriate safety signs and the actions that need to be taken in connection with these signs.

The effectiveness of signs should not be diminished by too many signs being placed together.

Any pictograms used should be as simple as possible and contain only essential details.

The storage of the appliance should be in accordance with the applicable regulations or instructions, whichever is more stringent.

Storage package protection should be constructed such a way that mechanical damage to the equipment inside the package will not cause a leak of the refrigerant charge.

The maximum number of pieces of equipment permitted to be stored together will be determined by local regulations.

Do not operate the air conditioner when using a room fumigation - type insecticide. Failure to observe this precaution could cause the chemicals to become deposited in the unit, which could endanger the health of those who are hypersensitive to chemicals. It may also cause the refrigerant sensor to alarm.

Do not place appliances which produce open flames in places exposed to the air flow from the unit or under the indoor unit. It may cause incomplete combustion or deformation of the unit due to the heat.

Do not install the air conditioner in a location where flammable gas may leak out. If the gas leaks out and stays around the air conditioner, a fire may break out. Any additional equipment installed in our unit may not cause negative influence on normal operation, such as UV lights, humidifier and etc.

The appliance uses R32 refrigerant.



## 2 ABOUT THE PRODUCT

# WARNING –

There must be an airtight seal between the bottom of the air handler and the return air plenum. Use fiberglass sealing strips, foil duct tape, caulking, or equivalent sealing method between the plenum and the air handler cabinet to ensure a tight seal. Return air must not be drawn from a room where this air handler or any gas-fueled appliance (i.e., water heater), or carbon monoxide-producing device (i.e., wood fireplace) is installed.

## 2.1 Preparation and precautions for indoor unit installation



**WARNING** 

- Please apply sealant around the places where the wires, refrigerant pipes and condensate pipes enter the cabinet.
- Use duct tape or flexible sealant to seal closed anyspace around the holes where the drain lines exit the cabinet. Warm air must not be allowed to enter throughany gaps or holes in the cabinet.



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• Remove all accessories and packing in the air outlet before installation.

**Recommended Distances Between the Indoor Unit** 

The distance between the mounted indoor unit should meet the specifications illustrated in the following diagram.

**Horizontal installations** 



The outlet side pipe length 1.5m/59".

#### Vertical installations





Fixing instructions: When installed vertically (upward or downward), the lower end of the air outlet needs to be connected to the L-shaped metal air duct and fastened by screws.

# 2.2 Indoor unit parts installation size





#### Model A

Model Dimensions	18K-60K	
Length of A	mm	1145
	inch	45
Length of B	mm	534
	inch	21-1/32
Longth of C	mm	445
Length of C	inch	17-33/64
Longth of D	mm	400
Length of D	inch	15-3/4
Longth of E	mm	260
Lengui OI E	inch	10-15/64

# 2.3 Recommended size of filter



(unit: mm/inch)

NOTE:

The user needs to use a standard filter that meets the requirements of UL900. (Not Factory installed)

Model(Btu/h)	)	18K-60K
Lenath of W	mm	410
	inch	16-9/64
Length of D	mm	508
	inch	20
Length of t	mm	25.4
	inch	1

#### **3.INSTALLATION**

#### 3.1 Installation Position Requirements



**Vertical installations** 



Horizontal installations

### NOTICE FOR DUCT CONNECTIONS



It should be assembled accordance to the instructions.



It should be insulated and use a Vapor Barrier.



It should be Flexible suspension mounted and not fastened



It should be fabricated and installed in accordance with local and/or national codes.

#### **More Requirements**

- Air supply and return may be handled in one of several ways best suited to the installation (See table for dimensions for duct inlet and outlet connections). The vast majority of problems encountered with combination cooling systems can be linked to improperly designed or installed duct systems. It is therefore highly important to the success of an installation that the duct system be properly designed and installed. Use flexible duct collars to minimize the transmission of vibration/noise into the conditioned space. Where return air duct is short, or where sound could potentially to be a problem, sound absorbing liner should be used inside the duct.
- Duct must be insulated where it runs through an unconditioned space during the cooling season. The use of a vapor barrier is recommended to prevent absorption of moisture from the surrounding air into the insulation.
- The supply air duct connection should be properly sized by use of a transition to match unit opening.
- All ducts should be suspended using flexible hangers and never fastened directly to the structure. This unit is not designed for nonducted (freeblow) applications.
- Duct work should be fabricated and installed in accordance with local and/or national codes.

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A field-fabricated secondary drain pan, with a drain pipe to the outside of the building, is required in all installations over a finished living space or in any area that may be damaged by overflow from the main drain pan. In some localities, local codes may require a secondary drain pan for any horizontal installation.

### 3.2 Selection of installation direction

#### **Different installation directions**

The units can be installed in a vertical (down and up)and Horizontal(right and left) configuration.



# Airflow direction of different installation directions



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• Vertical up and horizontal left installation does not need to change the direction of evaporator.

#### 3.3 Connecting the wire and pipes(pipes and drainage pipes)

Please follow these steps to perform Vertical down installation and Horizontal right installation:



Step 1Open the upper cover.Step 2Open the cover of the electronic control box.Step 3Connect the wire according to the wiring diagram.Step 4Connect the pipes and install the drainage pipes.

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ISOLATE THE POWER SUPPLY LEADS AND COMMUNICATION LEADS BY THE STRAIN RELIF AND KEEP POWER SUPPLY LEADS AWAY FROM COMMUNICATION LEADS. DISCONNECTION MUST BE INCORPORATED IN THE FIXED WIRING IN ACCORDANCE WITH THE WIRING RULES.

### 3.4 Down flow and horizontal right instructions

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The unit may be installed in one of the upflow, downflow, horizontal left or horizontal right orientations.



#### Step 1

**Remove the filter door, then take the** filter off.

Step 2

Remove the upper cover assembly.

#### Step 3

Remove evaporator cover plate.

Indication of the position of each temperature sensor of the evaporator:

#### valve core model



#### Step 6

Take out the evaporator and drain pan and rotate 180° (when your equipment need to be vertical downed configuration).



#### Step 5

Remove T1,T2, wire ties



Adjust the mounting parts position according to the direction of equipment.



#### Step 8 Reinstall the evaporator and drain pan.



#### Step 9

Reinstall T1, T2, T2A, T2B sensor plugs and electronic expansion valve (EEV) and tie up the sensor wires.



The wire body needs to pass through the wire groove from the drain pan and be stuck on the hook of the drain pan.

The evaporator is assembled in place.



#### Step 11

Use cable ties to fix the room temperature sensor as shown in the figure.



Step 12 Reinstall evaporator cover plate.



Connect the wire according to the wiring diagram.

#### Step 14

Reassenble the upper cover and Reinstall the filter, filter cover plate.





Connect the pipes and install the drainage pipes.

### **▲ CAUTION FOR ALL PIPES INSTALLATION**

- Insulate all piping to prevent condensation, which could lead to water damage.
- The drainpipe is used to drain water away from the unit. If the drainpipe is bent or installed incorrectly, water may leak and cause a water-level switch malfunction.
- In HEAT mode, the outdoor unit will discharge water. Ensure that the drain hose is placed in an appropriate area to avoid water damage and icy conditions on walkways.
- DO NOT pull the drainpipe forcefully. This could disconnect it.

# **NOTICE**

If installed above a finished living space, a secondary drain pan (as required by many building codes), must be installed under the entire unit and its condensate drain line must be routed to a location such that the user will see the condensate discharge.

## NOTICE ON PURCHASING PIPES

Installation requires pvc pipe or other suitable material per local and national codes, which can be obtained at your local hardware store or dealer.

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- After removal of drain pan plug(s), check drain hole(s) to verify that drain opening is fully open and free of any debris. Also check to make sure that no debris has fallen into the drain pan during installation that may plug up the drain opening. Seal around the exiting drain pipe, liquid and suction lines to prevent infiltration of humid air.
- On units of this type, where the blower "draws" rather than "blows" air through the coil, traps must be installed in the condensate drain lines (primary and auxiliary, if used). Traps prevent the blower from drawing air through the drain lines into the air supply.

### 3.5 Vertical Installations

These units operate with a negative pressure at the drain connections and a drain trap is required. The trap needs to be installed as close to the unit as possible. Make sure the top of the trap is below the connection to the drain pan to allow complete drainage of the pan.

#### Vertical discharge





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Horizontal runs must also have an anti-siphon air vent(standpipe) install ahead of the horizontal run to eliminate air trapping.

#### NOTE ON DRAINPIPE INSTALLATION

- The Figure shows how to trap or plug all drains during vertical discharge.
- The Figure shows how to trap or plug all drains during right-hand discharge.
- The seal plug are supplied as accessories and should be screwed tightly only by hand.
- Incorrect installation could cause water to flow back into the unit and flood

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• The drainpipe outlet should be at least 5cm(1.9in) above the ground. If it touches the ground, the unit may become blocked and malfunction.

#### 3.6 Refrigerant Charge and Room Area Limitations

In UL/CSA 60335-2-40, R32 refrigerant is classified as class A2L, which is mildly flammable. Therefore, R32 refrigerant would limit the area of the rooms being served.

Similarly, the total amount of refrigerant in the system shall be less than or equal to the allowable maximum refrigerant charge. The allowable maximum refrigerant charge depends on the area of the rooms being served by the system.

#### NOTICE

The nouns in this section are explained as follows:

 $m_c$ : The actual refrigerant charge in the system. A: the actual room area where the appliance is installed.

A<sub>min</sub>: The required minimum room area.

 $m_{\max}$ : The allowable maximum refrigerant charge in a room.

 $Q_{\min}$ : The minimum circulation airflow.

*Anv*<sub>min</sub>: The minimum opening area for connected rooms.

*TA*<sub>min</sub>: The total area of the conditioned space (For appliances serving one or more rooms with an air dut system).

*TA*: The total area of the conditioned space connected by air ducts.

# 3.6.1 The room area calculation requirements

#### **A** CAUTION

The space considered shall be any space which contains refrigerant-containing parts or into which refrigerant could be released. The room area (A) of the smallest, enclosed, occupied space shall be used in the determination

of the refrigerant quantity limits.

For determination of room area (A) when used to calculate the refrigerant charge limit, the following shall apply.

The room area (A) shall be defined as the room area enclosed by the projection to the base of the walls, partitions and doors of the space in which the appliance is installed.

Spaces connected by only drop ceilings, ductwork, or similar connections shall not be considered a single space.

Units mounted higher than 70-55/64 inches and spaces divided by partition walls that are no higher than 62-63/64 inches shall be considered a single space.

Rooms on the same floor and connected by an open passageway between the spaces can be considered a single room when determining compliance to  $A_{min}$ , if the passageway complies with all of the following.

1) It is a permanent opening.

2) It extends to the floor.

3) It is intended for people to walk through.

The area of the connected rooms, on the same floor, connected by permanent opening in the walls and/or doors between occupied spaces, including gaps between the wall and the floor, can be considered a single room when determining compliance to  $A_{min}$ , provided all of the following conditions are met as Fig. 3-13.

#### 1) Low level opening

(1) The opening shall not be less than  $Anv_{min}$  in Table 3-1. (2) The area of any openings above 11-13/16 inches from the floor shall not be considered in determining compliance with  $Anv_{min}$ .

(3)At least 50 % of the opening area of  $Anv_{min}$  shall be below 7-7/8 inches from the floor.

(4) The bottom of the opening is not more than 3-15/16 inches from the floor.

(5)The opening is a permanent opening that cannot be closed.

(6)For openings extending to the floor the height shall not be less than 25/32 inches above the surface of the floor covering.

2) High level opening

(1) The opening shall not be less than 50 % of  $Anv_{min}$  in Table 3-1.

②The opening is a permanent opening that cannot be closed.

③The opening shall be at least 59 inches above the floor.

 $\textcircled{\sc 0}$  The height of the opening is not less than 25/32 inches.

3) Room size requirement

①The room into which refrigerant can leak, plus the connected adjacent room(s) shall have a total area not less than  $A_{min}$ .  $A_{min}$  is shown in Table 3-3.

@The room area in which the unit is installed shall be not less than 20 %  $A_{min}$ .  $A_{min}$  is shown in Table 3-3.

#### NOTICE

The requirement for the second opening can be met by drop ceilings, ventilation ducts, or similar arrangements that provide an airflow path between the connected rooms. The minimum opening for natural ventilation ( $Anv_{min}$ ) in connected rooms is related to the room area (A), the actual refrigerant charge of refrigerant in the system ( $m_c$ ), and the allowable MAXIMUM REFRIGERANT CHARGE in the system ( $m_{max}$ ),  $Anv_{min}$  can be determined according to Table 3-1.



Fig.3-13 Opening Conditions for Connected Rooms

	A	mc		m	m <sub>max</sub>		Anv <sub>min</sub>	
ft²	m²	lb-oz	kg	lb-oz	kg	ft²	m²	
100	10	17-3	7.8	6-10	3.0	1.3	0.13	
110	11	17-3	7.8	7 <b>-</b> 5	3.3	1.2	0.12	
120	12	17-3	7.8	8-0	3.6	1.1	0.11	
130	13	17-3	7.8	8-10	3.9	1.0	0.10	
140	14	17-3	7.8	9-5	4.2	1.0	0.10	
150	14	17-3	7.8	10-0	4.5	0.9	0.09	
160	15	17-3	7.8	10-10	4.8	0.8	0.08	
170	16	17-3	7.8	11-5	5.1	0.7	0.07	
180	17	17-3	7.8	12-0	5.4	0.6	0.06	
190	18	17-3	7.8	12-10	5.7	0.5	0.05	
200	19	17-3	7.8	13-5	6.0	0.5	0.05	
210	20	17-3	7.8	14-0	6.3	0.4	0.04	
220	21	17-3	7.8	14-10	6.6	0.3	0.03	
230	22	17-3	7.8	15-5	6.9	0.2	0.02	
240	23	17-3	7.8	16-0	7.2	0.1	0.01	
250	24	17-3	7.8	16-10	7.5	0.1	0.01	
260	25	17-3	7.8	17-5	7.8	0.0	0.00	

The minimum opening area for connected rooms

#### Table 3-1

Note: Take the  $m_c$  =17 lb 3 oz as an example.

For appliances serving two or more rooms with an air duct system, The room area calculation shall be determined based on the total area of the conditioned space (*TA*) connected by ducts taking into consideration that the circulating airflow distributed to all the rooms by the appliance integral indoor fan will mix and dilute the leaking refrigerant before entering any room.

# 3.6.2. The allowed maximum refrigerant charge and required minimum room area

If the fan incorporated in the appliance is continuously operated or operation is initiated by a REFRIGERANT DETECTION SYSTEM with a sufficient CIRCULATION AIRFLOW rate, the allowable maximum refrigerant charge ( $m_{max}$ ) and the required minimum room area ( $A_{min}/TA_{min}$ ) is shown in Table 3-2 and Table 3-3.

A	A/TA m <sub>max</sub>		max	A/TA		m <sub>max</sub>	
ft²	m²	lb-oz	kg	ft²	m²	lb-oz	kg
30	3	2-0	0.9	150	14	10-0	4.5
40	4	2-10	1.2	160	15	10-10	4.8
50	5	3-5	1.5	170	16	11-5	5.1
60	6	4-0	1.8	180	17	12-0	5.4
70	7	4-10	2.1	190	18	12-10	5.7
80	8	5-5	2.4	200	19	13-5	6.0
90	9	6-0	2.7	210	20	14-0	6.3
100	10	6-10	3.0	220	21	14-10	6.6
110	11	7-5	3.3	230	22	15-5	6.9
120	12	8-0	3.6	240	23	16-0	7.2
130	13	8-10	3.9	250	24	16-10	7.5
140	14	9-5	4.2	260	25	17-5	7.8

The allowable maximum refrigerant charge

#### Table 3-2

The required minimum room area

mc		A <sub>min</sub> /TA <sub>min</sub>		m	mc		A <sub>min</sub> /TA <sub>min</sub>	
lb-oz	kg	ft²	m²	lb-oz	kg	ft²	m²	
2-2	1.0	33.1	3.1	10-2	4.6	152.1	14.2	
2-9	1.2	39.7	3.7	10-9	4.8	158.7	14.8	
3-0	1.4	46.3	4.4	11-0	5.0	165.3	15.4	
3-7	1.6	52.9	5.0	11-7	5.2	171.9	16.0	
3-15	1.8	59.5	5.6	11-14	5.4	178.5	16.6	
4-6	2.0	66.1	6.2	12 -5	5.6	185.1	17.2	
4-13	2.2	72.7	6.8	12-12	5.8	191.7	17.9	
5-4	2.4	79.3	7.4	13-3	6.0	198.4	18.5	
5-11	2.6	86.0	8.0	13-10	6.2	205.0	19.1	
6-2	2.8	92.6	8.7	14-1	6.4	211.6	19.7	
6-9	3.0	99.2	9.3	14-8	6.6	218.2	20.3	
7-0	3.2	105.8	99.9	14-15	6.8	224.8	20.9	
7-7	3.4	112.4	10.5	15-6	7.0	231.4	21.5	
7-15	3.6	119.0	11.1	15-14	7.2	238.0	22.2	
8-6	3.8	125.6	11.7	16-5	7.4	244.6	22.8	
8-13	4.0	132.2	12.3	16-12	7.6	251.2	23.4	
9-4	4.2	138.8	12.9	17-3	7.8	257.9	24.0	
9-11	4.4	145.5	13.6					

#### Table 3-3

The minimum circulation airflow

m <sub>c</sub> (		Q	min	mc		Q <sub>min</sub>	
lb-oz	kg	CFM	m³/h	lb-oz	kg	CFM	m³/h
2-2	1.0	59	100	10-2	4.6	275	467
2-9	1.2	71	121	10-9	4.8	287	488
3-0	1.4	83	141	11-0	5.0	298	506
3-7	1.6	95	161	11-7	5.2	310	527
3-15	1.8	107	182	11-14	5.4	322	547
4-6	2.0	119	202	12 -5	5.6	334	567
4-13	2.2	131	223	12-12	5.8	346	588
5-4	2.4	143	243	13-3	6.0	358	608
5-11	2.6	155	263	13-10	6.2	370	629
6-2	2.8	167	284	14-1	6.4	382	649
6-9	3.0	179	304	14-8	6.6	394	669
7-0	3.2	191	325	14-15	6.8	406	690
7-7	3.4	203	345	15-6	7.0	418	710
7-15	3.6	215	365	15-14	7.2	430	731
8-6	3.8	227	386	16-5	7.4	442	751
8-13	4.0	239	406	16-12	7.6	454	771
9-4	4.2	251	426	17-3	7.8	466	792
9-11	4.4	263	447				

Table 3-4

#### **A** CAUTION

The allowable maximum refrigerant charge of the Table 3-2 or the required minimum room area of the Table 3-3 is available only if the following conditions are met:

Minimum velocity of 3.28 ft/s, which is calculated as the indoor unit airflow divided by the nominal face area of the outlet. the grill area shall not be deducted.

Minimum airflow rate must meet the corresponding values in Table 3-4, which is related to the actual refrigerant charge of the system ( $m_c$ ). R32 refrigerant leakage sensor is configured.

#### NOTICE

The maximum refrigerant limit described above applies to unventilated areas. If adding additional measures, such as areas with mechanical ventilation or natural ventilation, the maximum refrigerant charge can be increased or the minimum room area can be reduced.

The R32 refrigerant leakage sensor is configured for the indoor unit and meets the incorporated circulation airflow requirements. The maximum refrigerant charge or minimum room area can be determined according to Table 3-2 or Table 3-3.

#### 

If the actual room area, air outlet height, and refrigerant charge amount are not reflected in the above table, more severe cases need to be considered according to the data in the Table 3-1, 3-2, 3-3, 3-4.

Installation scheme flow chart



Fig.3-14

#### **3.7 REFRIGERANT LINE**

The suction pipe and liquid pipe of the indoor unit need to be protected and cannot be grabbed when moving the indoor unit.

Keep the coil connections sealed until refrigerant connections are made. See the Installation Instructions for the outdoor unit for details on line sizing, tubing installation, and charging information.

Coil is shipped with Nitrogen. Evacuate the system before charging with refrigerant.

Install refrigerant tubing so that it does not block service access to the front of the unit.

Nitrogen should flow through the refrigerant lines while brazing.

Use a brazing shield to protect the cabinet's paint and a wet rag to protect the rubber grommet and input pipe's TXV seal ring from being damaged by torch flames.

After the refrigerant connections are made, seal the gap around the connections with pressure sensitive gasket. The pipe-work, including piping material, pipe routing, and installation, must be protected from physical damage during operation and service. Additionally, it should comply with national and local codes and standards, such as ASHRAE 15, ASHRAE 15.2, IAPMO Uniform Mechanical Code, ICC International Mechanical Code, or CSA B52. Prior to being covered or enclosed, all field joints must be accessible for inspection.

All joints made in the installation between parts of the refrigerating system, with at least one part charged, shall be made in accordance with the following:

— A brazed, welded, or mechanical connection shall be made before opening the valves to permit refrigerant to flow between the refrigerating system parts. A vacuum valve shall be provided to evacuate the interconnecting pipe or any uncharged refrigerating system part.

— Mechanical connectors used indoors shall comply with ISO 14903. When mechanical connectors are reused indoors, sealing parts shall be renewed. When flared joints are reused indoors, the flare part shall be refabricated.

- Refrigerant tubing shall be protected or enclosed to avoid damage.

 Flexible refrigerant connectors (such as connecting lines between the indoor and outdoor unit) that may be displaced during normal operation shall be protected against mechanical damage.

Compliance is checked according to the installation instructions and a trial installation, if necessary.

Field-made refrigerant joints indoors shall be tightness tested. The test method shall have a sensitivity of 5 grams per year of refrigerant or better under a pressure of at least 0.25 times the maximum allowable pressure. No leak shall be detected.

After completion of field piping for split systems, the field pipework shall be pressure tested with an inert gas and then vacuum tested prior to refrigerant charging, according to the following requirements.

The minimum test pressure for the low side of the system shall be the low side design pressure and the minimum test pressure for the high side of the system shall be the high side design pressure, unless the high side of the system, cannot be isolated from the low side of the system in which case the entire system shall be pressure tested to the low side design pressure. Field-made refrigerant joints indoors shall be tightness tested. The test method shall have a sensitivity of 5 grams per year of refrigerant or better under a pressure of at least 0.25 times the maximum allowable pressure. No leak shall be detected.

- mechanical joints in compliance with ISO 14903 or UL 207 (U.S. only).

- welded or brazed joints.

- joints in enclosures that vent to the unit or to the outside.

Compliance is checked by inspection and tests.



Fig.4-1 Piping connections

After the brazing work is finished, make sure to check if there is refrigerant leakage. After checking for vapor leaks, be sure to insulate the pipe connections referring to Fig.4-2.



#### NOTICE

It is recommended to install a filter drier, the filter drier should be installed in the liquid line between the outdoor unit's liquid line service valve and the indoor coil's metering device. The filter drier should compatible with R32 refrigerant.

# 4 DUCTWORK

Field ductwork must comply with the National Fire Protection Association NFPA 90A, NFPA 90B and any applicable local ordinance.

# 

Do not, under any circumstances, connect return ductwork to any other heat producing device such as fireplace insert, stove, etc.

Unauthorized use of such devices may result in fire, carbon monoxide poisoning, explosion, personal injury or property damage.

Sheet metal ductwork in unconditioned spaces must be insulated and covered with a vapor barrier. Fibrous ductwork may be used if constructed and installed in accordance with SMACNA Construction Standard on Fibrous Glass Ducts. Ductwork must comply with National Fire Protection Association as tested by UL Standard 181 for Class I Air Ducts. Check local codes for requirements on ductwork and insulation.

- The duct system must be designed to operate within the range of external static pressure specified for the unit. It is crucial to ensure that the system airflow is adequate. Take into account the total resistance caused by supply and return ductwork, grills, special filters, accessories, etc. Please refer to the airflow performance tables provided in this manual.
- Design the duct system in accordance with "ACCA" Manual "D" Design for Residential Winter and Summer Air Conditioning and Equipment Selection. Latest editions are available from: "ACCA" Air Conditioning Contractors of America, 1513 16th Street, N.W., Washington, D.C. 20036. If duct system incorporates flexible air duct, be sure pressure drop information (straight length plus all turns) shown in "ACCA" Manual "D" is accounted for in the system.
- Supply plenum is attached to the 3/4" duct flanges supplied with the unit. Attach flanges around the blower outlet.

IMPORTANT: If an elbow is included in the plenum close to the unit, it can not be smaller than the dimensions of the supply duct flange on the unit.

IMPORTANT: If the front flange on the return duct is connected to the blower casing, it should not be screwed into the area where the power wiring is located. Drills or sharp screw points can damage insulation on wires located inside unit.

 Secure the supply and return ductwork to the unit flanges, using proper fasteners for the type of duct used and tape the duct-to-unit joint as required to prevent air leaks.

# 

If appliances connected via an air duct system to one or more rooms are installed in a room with an area less than shown in section 3.6 Table 3-3, that room shall be without continuously operating open flames (e.g. an operating gas appliance) or other potential ignition sources (for e.g. an operating electric heater, hot surfaces). A flame-producing device may be installed in the same space if the device is provided with an effective flame arrest.

For appliances connected via an air duct system to one or more rooms, auxiliary devices which may be a potential ignition source shall not be installed in the duct work. Examples of such potential ignition sources are hot surfaces with a temperature exceeding 700 °C and electric switching devices.

For appliances connected via an air duct system to one or more rooms, only auxiliary devices approved by the appliance manufacturer or declared suitable with the refrigerant shall be installed in connecting ductwork.

# 5 INSTALLATION OF ELECTRIC AUXILIARY HEAT MODULE (ONLY FOR HEAT FUNCTION MODELS)

## **•** NOTICE

Installation must be performed by an licensed contractor. Please make necessary precaution when performing the installation operation.

## Accessories

Name	Quantity	Name	Quantity
Manual	2	Silicone breaker cover	1
Foam gasket	1	Electric auxiliary heating wiring diagram	1
Screws	7	Circuit breaker label	1

## Model size selection

For installations requiring supplemental heating, the optional Electric Auxiliary Heat Module is available in sizes from 5kW to 20kW to accommodate appropriate sizing given the specific heat load and electrical requirements of each installation. Please refer to the table below for selection of available sizes of each model, being sure to avoid improper matching.

MODEL (Btu/h)		5kW	8kW	10kW	15kW	20kW
18K		Y	Y	Y	Y	
24K		Y	Y	Y	Y	
30K	<b>6</b> 1	Y	Y	Y	Y	-
36K	8	Y	Y	Y	Y	
48K	-	-	Y	Y	Y	Y
60K	-	-	Y	Y	Y	Y

# 

Only use matched modules certified for use with model. Please refer to the Electric Auxiliary Heat Model specification for additional details to ensure proper selection and installation.

# Preparations for Installation

Before installation, please confirm the electric auxiliary heat module and supplied accessories are complete and free of any damage. Do not attempt to install if damage is present.

# Electric Auxiliary Heat Module installation and Wiring Operation

Step 1 Open the upper cover.



Step 2

Use tools to remove the knock-out holes of upper cover.



Step 4

Remove the terminal block and power wires, loosen the screws, and remove the electric auxiliary heating cover.



#### Step 5

Tighten the mounting screws.



screws.



Install the electric auxiliary heating assembly the front, and note that the support assembly must lock into the support holes in the back of the cabint.



#### Step 6

Wire according to the wiring nameplate. Apply the wiring diagram to the inside cover wiring is completed for future reference and maintenance.

#### Step 7

Install the upper cover, and the silicone breaker cover.



#### Step 8

After installing the electric auxiliary heat module, apply the circuit breaker label near the silicone breaker cover that was just applied.

# **6 INDOOR UNIT WIRING**

# 

- While connecting the wires, please strictly follow the wiring diagram.
- The refrigerant circuit can become very hot. Keep the interconnection cable away from the copper tube.
- The appliance shall be installed in accordance with national wiring regulations

#### Step 1: Prepare the cable for connection.

- 1. Using wire strippers, strip the insulating jacket from both ends of the signal cable to reveal about 15cm (5.9") of the wire.
- 2. Strip the insulation from the ends of the wires.

# Step 2: Open the front panel of the indoor unit.

Using a screwdriver,remove the cover of the electric control box on your indoor unit.

# Step 3: Connect the wires to the terminals.

- 1. Thread the power cable and the signal cable through the wire outlet
- 2. Match the wire colors/labels with the labels on the terminal block. Firmly screw the wires of each wire to its corresponding terminal. Refer to the Serial Number and Wiring Diagram located on the cover of the electric control box.



# 

ISOLATE THE POWER SUPPLY LEADS AND COMMUNICATION LEADS BY THE STRAIN RELIF AND KEEP POWER SUPPLY LEADS AWAY FROM COMMUNICATION LEADS.

- 3. Clamp down the cable with the cable clamp. The cable must not be loose or pull on the u-lugs.
- 4. Reattach the electric box cover.
- 5. Clamp down the cable with the cable clamp. The cable must not be loose or pull on the u-lugs.
- 6. Reattach the electric box cover

# 

- While connecting the wires, please strictly follow the wiring diagram.
- The refrigerant circuit can become very hot. Keep the interconnection cable away from the copper tube.

# **7 SPECIFIC WIRING METHODS**

## **A** WARNING

Please refer to the wiring nameplate for the wiring method. Do not connect the power cord to the communication line, as this may damage the system.

When using a 24v thermostat, please refer to the non-communicating wiring diagrams that follow:

#### 7.1 Connection method

The following wiring diagram are suitable for the AHU and ODU with 24V thermostat.

#### No Heat Pump System Model

Wiring for 1H and 1C thermostat (no heat pump system model)

Note:Because Y1 and Y2 are jumped, the indoor fan will only run in high stage.

Note: Any time the electric heat elements are active. the indoor fan will run in high stage.



Wiring for 1H and 1C thermostat (no heat pump system model)



Wiring for 2H and 1C thermostat (no heat pump system model)

DH W/E O/B Y G С C R THERMOSTAT R С W1 W2 в DH W G Y1 Y2 С в Y OUTDOOR UNIT INDOOR UNIT

Note:Because Y1 and Y2 are jumped, the indoor fan will only run in high stage.

Note:Because Y1 and Y2

are jumped, the indoor fan

will only run in high stage.

Note: Any time the electric heat

elements are active. the indoor

fan will run in high stage.

#### Wiring for 2H and 2C thermostat (no heat pump system model)



#### Wiring for 3H and 1C thermostat (no heat pump system model)



Wiring for 3H and 2C thermostat (no heat pump system model)





Note: Any time the electric heat elements are active. the indoor fan will run in high stage.

#### Wiring for 4H and 2C thermostat (no heat pump system model)



**Heat Pump System Model** 





Wiring for 2H and 1C thermostat (heat pump system model)





Note: Any time the electric heat elements are active. the indoor fan will run in high stage.

#### Wiring for 2H and 2C thermostat (heat pump system model)



#### Wiring for 3H and 1C thermostat (heat pump system model)



#### Wiring for 3H and 2C thermostat (heat pump system model)



Note:Y1 and Y2 here represents 2 stages of fan cooling only, the compressor modulates separately from the fan.

Note: Any time the electric heat elements are active. the indoor fan will run in high stage.

#### Wiring for 4H and 2C thermostat (heat pump system model)



i

Dh wiring is optional and requires a thermostat with a humidistat. Dh functions as Passive Dehumidification and will downstage the indoor fan to first stage. System will operate according to normal sequence of operations if Dh wiring is absent.



Dashed lines in the above thermostat wiring diagrams refer to optional wiring (wiring for Passive Dehumidifi cation Function and/OR Electric Heat). For thermostat wiring please refer to the Owner's Manual of the thermostat.

i

B wire must be used with heat pump system only, the reversing valve energizes in heating.

#### **Control logic**

#### Indoor unit connector

Connector	Purpose	
R	24V Power Connection	
С	Common	
G	Fan Control	
Y1	Low Cooling	
Y2	High Cooling	
В	Heating Reversing Valve	
W1	Stage 1 Electric Heating	
W2	Stage 2 Electric Heating	
DH	Dehumidification	

#### **Outdoor unit connector**

Connector	Purpose	
C	Common	
Y	Cooling	
В	Heating Reversing Valve	
W	Heating control	

#### Low Voltage Maximum Wire Length

Table defines the maximum total length of low voltage wiring from the outdoor unit to the indoor unit and to the thermostat.

24 Volts - Wire size	Max. Wire Length
18 AWG	150 Ft.
16 AWG	225 Ft.
14 AWG	300 Ft.
L	

Table

#### 7.2 Self diagnosis function Error code table (indoor unit display)

Error code	Error definition	
Flash for 2 times every 8 seconds	T1 temperature sensor fault	
Flash for 3 times every 8 seconds	T2 temperature sensor fault	
Flash for 4 times every 8 seconds	R32 refrigerant concentration sensor fault	
Flash for 5 times every 8 seconds	R32 refrigerant leakage detector fault	
Flash for 6 times every 8 seconds	Anti-freeze protection	
Flash for 7 times every 8 seconds	Indoor unit EEPROM fault (not display on the wired controller)	
Flash for 8 times every 8 seconds	Indoor fan motor fault	
Flash for 9 times every 8 seconds	Communication error between outdoor and indoor unit	
Flash for 10 times every 8 seconds	Wired controller communication error	

Note: In normal operation, the red power indicator is steady on, the green indicator is steady on; when the system is standby, the red power indicator will be steady on, the green indicator will flash slowly.

#### 7.3 Wiring Diagrams--AC fan



OFF	OFF	2	1
OFF	ON	3	1
ON	OFF	4	1
ON	ON	5(Default)	1(Default)

**BR BROWN** 

**BK BLACK** 

WH WHITE

GY GRAY

YE YELLOW

PR PURPLE

# 8 MAINTENANCE

**i** 

In order to keep high performance and minimize possible equipment failures, the equipment must be regularly maintained.

### **10.1 Cleaning Precautions**



#### Warning:

• Any equipment maintenance can only be carried out by qualified maintenance personnel.



#### Warning: Before cleaning and maintenance

• Before cleaning or maintenance, be sure to turn off the equipment and disconnect its power supply.



#### Be careful:

• When removing the filter, do not touch the metal parts in the device. Sharp metal edges can cut you.

#### Note:

- Do not use chemicals or chemically treated cloth to clean the equipment.
- Do not use benzene, paint thinner, polishing powder or other solvents to clean this machine.
- Do not operate the system without a filter.

### **10.2 Routine Maintenance**

Your equipment must be inspected regularly by qualified service technicians. Your annual system check must include:

- 1. Check the filter every 90 days, or at any time as needed. If it is blocked or block, please clean or replace it immediately.
- 2. Inspection and/or cleaning of impeller housing and motor.
- 3. Check and clean indoor and outdoor coils as needed.
- 4. Check and/or clean indoor coil drain pan and drain pipe and auxiliary drain pan and pipe.
- 5. Check all wires and connections. Refer to the wiring diagram and make corrections as needed.

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# **ComfortStar®**

The design and specifications are subject to change without prior notice for product improvement.Consult with the sales agency or manufacturer for details.