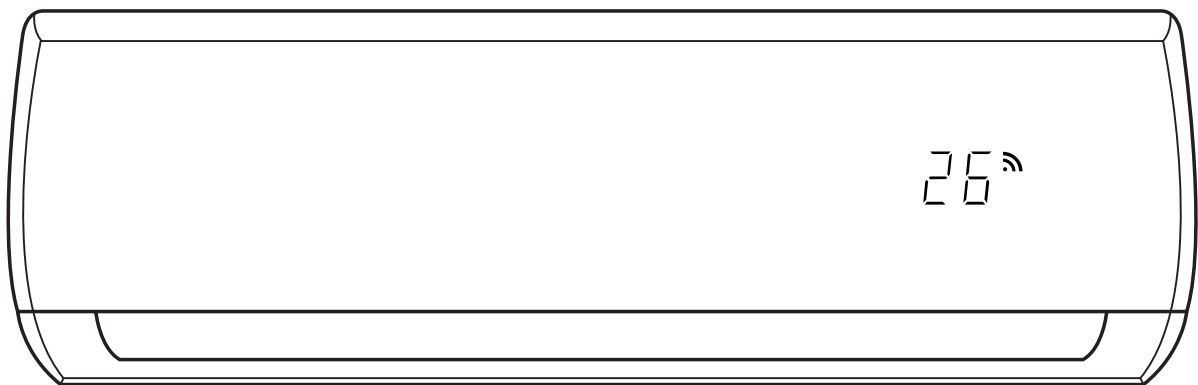


SPLIT AIR CONDITIONERS

Service Manual

ComfortStar®

CES SERIES



CES12CD(I) (449)

CES12CD(O) (44A)

CES18CD(I) (44B)

CES18CD(O) (44C)

CES24CD(I) (44D)

CES24CD(O) (44E)

IMPORTANT NOTE:



Read this manual carefully before operating your new air conditioning unit. Make sure to save this manual for future reference.

Please check the applicable models, technical data, F-GAS(if any) and manufacturer information from the "Owner's Manual - Product Fiche " in the packaging of the outdoor unit.



A2L

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Safety Precautions

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1. Precautions

To prevent personal injury, or property or unit damage, adhere to all precautionary measures and instructions outlined in this manual. Before servicing a unit, refer to this service manual and its relevant sections.

Failure to adhere to all precautionary measures listed in this section may result in personal injury, damage to the unit or to property, or in extreme cases, death.

 **WARNING** indicates a potentially hazardous situation which if not avoided could result in serious personal injury, or death.

 **CAUTION** indicates a potentially hazardous situation which if not avoided could result in minor or moderate personal injury, or unit damage.

1.1 In case of Accidents or Emergency

WARNING

- If a gas leak is suspected, immediately turn off the gas and ventilate the area if a gas leak is suspected before turning the unit on.
- If strange sounds or smoke is detected from the unit, turn the breaker off and disconnect the power supply cable.
- If the unit comes into contact with liquid, contact an authorized service center.
- If liquid from the batteries makes contact with skin or clothing, immediately rinse or wash the area well with clean water.
- Do not insert hands or other objects into the air inlet or outlet while the unit is plugged in.
- Do not operate the unit with wet hands.
- Do not use a remote controller that has previously been exposed to battery damage or battery leakage.

CAUTION

- Clean and ventilate the unit at regular intervals when operating it near a stove or near similar devices.
- Do not use the unit during severe weather conditions. If possible, remove the product from the window before such occurrences.

1.2 Pre-Installation and Installation

WARNING

- Use this unit only on a dedicated circuit.
- Damage to the installation area could cause the unit to fall, potentially resulting in personal injury, property damage, or product failure.
- Only qualified personnel should disassemble, install, remove, or repair the unit.
- Only a qualified electrician should perform electrical work. For more information, contact your dealer, seller, or an authorized service center.

CAUTION

- While unpacking be careful of sharp edges around the unit as well as the edges of the fins on the condenser and evaporator.

1.3 Operation and Maintenance

WARNING

- Do not use defective or under-rated circuit breakers.
- Ensure the unit is properly grounded and that a dedicated circuit and breaker are installed.
- Do not modify or extend the power cable. Ensure the power cable is secure and not damaged during operation.
- Do not unplug the power supply plug during operation.
- Do not store or use flammable materials near the unit.
- Do not open the inlet grill of the unit during operation.
- Do not touch the electrostatic filter if the unit is equipped with one.
- Do not block the inlet or outlet of air flow to the unit.
- Do not use harsh detergents, solvents, or similar items to clean the unit. Use a soft cloth for cleaning.
- Do not touch the metal parts of the unit when removing the air filter as they are very sharp.
- Do not step on or place anything on the unit or outdoor units.
- Do not drink water drained from the unit
- Avoid direct skin contact with water drained from the unit.
- Use a firm stool or step ladder according to manufacturer procedures when cleaning or maintaining the unit.

CAUTION

- Do not install or operate the unit for an extended period of time in areas of high humidity or in an environment directly exposing it to sea wind or salt spray.
- Do not install the unit on a defective or damaged installation stand, or in an unsecure location.
- Ensure the unit is installed at a level position
- Do not install the unit where noise or air discharge created by the outdoor unit will negatively impact the environment or nearby residences.
- Do not expose skin directly to the air discharged by the unit for prolonged periods of time.
- Ensure the unit do not operate in areas water or other liquids.
- Ensure the drain hose is installed correctly to ensure proper water drainage.
- When lifting or transporting the unit, it is recommended that two or more people are used for this task.
- When the unit is not to be used for an extended time, disconnect the power supply or turn off the breaker.

2. Information servicing(For flammable materials)

2.1 Checks to the area

- Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to ensure that the risk of ignition is minimized. For repair to the refrigerating system, the following precautions shall be complied with prior to conducting work on the system.

2.2 Work procedure

- Works shall be undertaken under a controlled procedure so as to minimise the risk of a flammable gas or vapour being present while the work is being performed. Technical personnel in charge of operation, supervision, maintenance of air-conditioning systems shall be adequately instructed and competent with respect to their tasks. Works shall be undertaken with appropriate tools only (In case of uncertainty, please consult the manufacturer of the tools for use with flammable refrigerants)

2.3 General work area

- All maintenance staff and others working in the local area shall be instructed on the nature of work being carried out. work in confined sapces shall be avoided. The area around the work space shall be sectioned off. Ensure that the conditions within the area have been made safe by control of flammable material.

2.4 Checking for presence of refrigerant

- The area shall be checked with an appropriate refrigerant detector prior to and during work, to ensure the technician is aware of potentially flammable atmospheres. Ensure that the leak detection equipment being used is suitable for use with flammable refrigerants, i.e. no sparking, adequately sealed or intrinsically safe.

2.5 Presence of fire extinguisher

- If any hot work is to be conducted on the refrigeration equipment or any associated parts, appropriate fire extinguishing equipment shall be available to hand. Have a dry powder or CO2 fire extinguisher adjacent to the charging area.

2.6 No ignition sources

- No person carrying out work in relation to a refrigeration system which involves exposing any pipe work that contains or has contained flammable refrigerant shall use any sources of ignition in such a manner that it may lead to the risk of fire or explosion. All possible ignition sources, including cigarette smoking, should be kept sufficiently far away from the site of installation, repairing, removing and disposal, during which flammable refrigerant can possibly be released

to the surrounding space. Prior to work taking place, the area around the equipment is to be surveyed to make sure that there are no flammable hazards or ignition risks. NO SMOKING signs shall be displayed.

2.7 Ventilated area

- Ensure that the area is in the open or that it is adequately ventilated before breaking into the system or conducting any hot work. A degree of ventilation shall continue during the period that the work is carried out. The ventilation should safely disperse any released refrigerant and preferably expel it externally into the atmosphere.

2.8 Checks to the refrigeration equipment

- Where electrical components are being changed, they shall be fit for the purpose and to the correct specification. At all times the manufacturer's maintenance and service guidelines shall be followed. If in doubt consult the manufacturer's technical department for assistance. The following checks shall be applied to installations using flammable refrigerants:
 - the charge size is in accordance with the room size within which the refrigerant containing parts are installed;
 - the ventilation machinery and outlets are operating adequately and are not obstructed;
 - if an indirect refrigerating circuit is being used, the secondary circuit shall be checked for the presence of refrigerant; marking to the equipment continues to be visible and legible.
 - markings and signs that are illegible shall be corrected;
 - refrigeration pipe or components are installed in a position where they are unlikely to be exposed to any substance which may corrode refrigerant containing components, unless the components are constructed of materials which are inherently resistant to being corroded or are suitably protected against being so corroded.

2.9 Checks to electrical devices

- Repair and maintenance to electrical components shall include initial safety checks and component inspection procedures. If a fault exists that could compromise safety, then no electrical supply shall be connected to the circuit until it is satisfactorily dealt with. If the fault cannot be corrected immediately but it is necessary to continue operation, and adequate temporary solution shall be used. This shall be reported to the owner of the equipment so all parties are advised.

Initial safety checks shall include:

- that capacitors are discharged: this shall be done in a safe manner to avoid possibility of sparking
- that there no live electrical components and wiring are exposed while charging, recovering or purging the system;
- that there is continuity of earth bonding.

2.10 Repairs to sealed components

- During repairs to sealed components, all electrical supplies shall be disconnected from the equipment being worked upon prior to any removal of sealed covers, etc. If it is absolutely necessary to have an electrical supply to equipment during servicing, then a permanently operating form of leak detection shall be located at the most critical point to warn of a potentially hazardous situation.
- Particular attention shall be paid to the following to ensure that by working on electrical components, the casing is not altered in such a way that the level of protection is affected. This shall include damage to cables, excessive number of connections, terminals not made to original specification, damage to seals, incorrect fitting of glands, etc.
 - Ensure that apparatus is mounted securely.
 - Ensure that seals or sealing materials have not degraded such that they no longer serve the purpose of preventing the ingress of flammable atmospheres. Replacement parts shall be in accordance with the manufacturer's specifications.

NOTE: The use of silicon sealant may inhibit the effectiveness of some types of leak detection equipment. Intrinsically safe components do not have to be isolated prior to working on them.

2.11 Repair to intrinsically safe components

- Do not apply any permanent inductive or capacitance loads to the circuit without ensuring that this will not exceed the permissible voltage and current permitted for the equipment in use. Intrinsically safe components are the only types that can be worked on while live in the presence of a flammable atmosphere. The test apparatus shall be at the correct rating.
- Replace components only with parts specified by the manufacturer. Other parts may result in the ignition of refrigerant in the atmosphere from a leak.

2.12 Cabling

- Check that cabling will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges or any other adverse environmental effects. The check

shall also take into account the effects of aging or continual vibration from sources such as compressors or fans.

2.13 Detection of flammable refrigerants

- Under no circumstances shall potential sources of ignition be used in the searching for or detection of refrigerant leaks. A halide torch (or any other detector using a naked flame) shall not be used.

Leak detection methods

- The following leak detection methods are deemed acceptable for systems containing flammable refrigerants. Electronic leak detectors shall be used to detect flammable refrigerants, but the sensitivity may not be adequate, or may need re-calibration. (Detection equipment shall be calibrated in a refrigerant-free area.) Ensure that the detector is not a potential source of ignition and is suitable for the refrigerant used. Leak detection equipment shall be set at a percentage of the LFL of the refrigerant and shall be calibrated to the refrigerant employed and the appropriate percentage of gas (25 % maximum) is confirmed. Leak detection fluids are suitable for use with most refrigerants but the use of detergents containing chlorine shall be avoided as the chlorine may react with the refrigerant and corrode the copper pipe-work.
 - If a leak is suspected, all naked flames shall be removed or extinguished.
 - If a leakage of refrigerant is found which requires brazing, all of the refrigerant shall be recovered from the system, or isolated (by means of shut off valves) in a part of the system remote from the leak. Oxygen free nitrogen (OFN) shall then be purged through the system both before and during the brazing process.

2.14 Removal and evacuation

- When breaking into the refrigerant circuit to make repairs or for any other purpose, conventional procedures shall be used. However, it is important that best practice is followed since flammability is a consideration.
- The following procedure shall be adhered to:
 - remove refrigerant;
 - purge the circuit with inert gas;
 - evacuate;
 - purge again with inert gas;
 - open the circuit by cutting or brazing.
- The refrigerant charge shall be recovered into the

correct recovery cylinders. The system shall be flushed with OFN to render the unit safe. This process may need to be repeated several times. Compressed air or oxygen shall not be used for this task. Flushing shall be achieved by breaking the vacuum in the system with OFN and continuing to fill until the working pressure is achieved, then venting to atmosphere, and finally pulling down to a vacuum. This process shall be repeated until no refrigerant is within the system. When the final OFN charge is used, the system shall be vented down to atmospheric pressure to enable work to take place. This operation is absolutely vital if brazing operations on the pipe-work are to take place.

- Ensure that the outlet for the vacuum pump is not close to any ignition sources and there is ventilation available.

2.15 Charging procedures

- In addition to conventional charging procedures, the following requirements shall be followed:
 - Ensure that contamination of different refrigerants does not occur when using charging equipment. Hoses or lines shall be as short as possible to minimize the amount of refrigerant contained in them.
 - Cylinders shall be kept upright.
 - Ensure that the refrigeration system is earthed prior to charging the system with refrigerant.
 - Label the system when charging is complete (if not already).
 - Extreme care shall be taken not to overfill the refrigeration system.
 - Prior to recharging the system it shall be pressure tested with OFN. The system shall be leak tested on completion of charging but prior to commissioning. A follow up leak test shall be carried out prior to leaving the site.

2.16 Decommissioning

Before carrying out this procedure, it is essential that the technician is completely familiar with the equipment and all its detail. It is recommended good practice that all refrigerants are recovered safely. Prior to the task being carried out, an oil and refrigerant sample shall be taken.

In case analysis is required prior to re-use of reclaimed refrigerant. It is essential that electrical power is available before the task is commenced.

- Become familiar with the equipment and its operation.
- Isolate system electrically.
- Before attempting the procedure ensure that:

- mechanical handling equipment is available, if required, for handling refrigerant cylinders;
- all personal protective equipment is available and being used correctly;
- the recovery process is supervised at all times by a competent person;
- recovery equipment and cylinders conform to the appropriate standards.
- Pump down refrigerant system, if possible.
- If a vacuum is not possible, make a manifold so that refrigerant can be removed from various parts of the system.
- Make sure that cylinder is situated on the scales before recovery takes place.
- Start the recovery machine and operate in accordance with manufacturer's instructions.
- Do not overfill cylinders. (No more than 80 % volume liquid charge).
- Do not exceed the maximum working pressure of the cylinder, even temporarily.
- When the cylinders have been filled correctly and the process completed, make sure that the cylinders and the equipment are removed from site promptly and all isolation valves on the equipment are closed off.
- Recovered refrigerant shall not be charged into another refrigeration system unless it has been cleaned and checked.

2.17 Labelling

- Equipment shall be labelled stating that it has been de-commissioned and emptied of refrigerant. The label shall be dated and signed. Ensure that there are labels on the equipment stating the equipment contains flammable refrigerant.

2.18 Recovery

- When removing refrigerant from a system, either for servicing or decommissioning, it is recommended good practice that all refrigerants are removed safely.
- When transferring refrigerant into cylinders, ensure that only appropriate refrigerant recovery cylinders are employed. Ensure that the correct numbers of cylinders for holding the total system charge are available. All cylinders to be used are designated for the recovered refrigerant and labelled for that refrigerant (i.e. special cylinders for the recovery of refrigerant). Cylinders shall be complete with pressure relief valve and associated shut-off valves in good working order. Empty recovery cylinders are evacuated and, if possible, cooled before recovery occurs.
- The recovery equipment shall be in good working

order with a set of instructions concerning the equipment that is at hand and shall be suitable for the recovery of flammable refrigerants. In addition, a set of calibrated weighing scales shall be available and in good working order.

- Hoses shall be complete with leak-free disconnect couplings and in good condition. Before using the recovery machine, check that it is in satisfactory working order, has been properly maintained and that any associated electrical components are sealed to prevent ignition in the event of a refrigerant release. Consult manufacturer if in doubt.
- The recovered refrigerant shall be returned to the refrigerant supplier in the correct recovery cylinder, and the relevant Waste Transfer Note arranged. Do not mix refrigerants in recovery units and especially not in cylinders.
- If compressors or compressor oils are to be removed, ensure that they have been evacuated to an acceptable level to make certain that flammable refrigerant does not remain within the lubricant. The evacuation process shall be carried out prior to returning the compressor to the suppliers. Only electric heating to the compressor body shall be employed to accelerate this process. When oil is drained from a system, it shall be carried out safely.

2.19 Venting of HC Refrigerant (R290)

Venting may be carried out as an alternative to recovering the refrigerant. Because HC refrigerants have no ODP and negligible GWP, under certain circumstances it may be considered acceptable to vent the refrigerant. However, if this is to be considered, it should be done in accordance with the relevant national rules or regulations, if they permit.

In particular, before venting a system, it would be necessary to:

- Ensure that legislation relating to waste material has been considered
- Ensure that environmental legislation has been considered
- Ensure that legislation addressing safety of hazardous substances is satisfied
- Venting is only carried out with systems that contain a small quantity of refrigerant, typically less than 500 g.
- Venting to inside a building is not permissible under any circumstances
- Venting must not be to a public area, or where people are unaware of the procedure taking place
- The hose must be of sufficient length and diameter such that it will extend to at least 3 m beyond the

outside of the building

- The venting should only take place on the certainty that the refrigerant will not get blown back into any adjacent buildings, and that it will not migrate to a location below ground level
- The hose is made of material that is compatible for use with HC refrigerants and oil
- A device is used to raise the hose discharge at least 1 m above ground level and so that the discharge is pointed in an upwards direction (to assist with dilution)
- The end of the hose can now discharge and disperse the flammable fumes into the ambient air.
- There should not be any restriction or sharp bends within the vent-line which will hinder the ease of flow.
- There must be no sources of ignition near the hose discharge
- The hose should be regularly checked to ensure that there are no holes or kinks in it, that could lead to leakage or blocking of the passage of flow

When carrying out the venting, the flow of refrigerant should be metered using manifold gauges to a low flow rate, so as to ensure the refrigerant is well diluted. Once the refrigerant has ceased flowing, if possible, the system should be flushed out with OFN; if not, then the system should be pressurised with OFN and the venting procedure carried out two or more times, to ensure that there is minimal HC refrigerant remaining inside the system.

2.20 Transportation, marking and storage for units

1. Transport of equipment containing flammable refrigerants

Compliance with the transport regulations

2. Marking of equipment using signs

Compliance with local regulations

3. Disposal of equipment using flammable refrigerants

Compliance with national regulations

4. Storage of equipment/appliances

The storage of the appliance should be in accordance with the applicable regulations or instructions, whichever is more stringent.

5. Storage of packed (unsold) equipment

Storage package protection should be constructed such that mechanical damage to the equipment inside the package will not cause a leak of the refrigerant charge.

The maximum number of pieces of equipment permitted to be stored together will be determined by local regulations.

Specifications

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1. Model Reference

Refer to the following table to determine the specific indoor and outdoor unit model.

Indoor Unit Model	Outdoor Unit Model	Capacity (Btu/h)	Power Supply
CES12CD(I)	CES12CD(O)	12k	208/230~, 60Hz, 1Phase
CES18CD(I)	CES18CD(O)	18k	
CES24CD(I)	CES24CD(O)	24k	

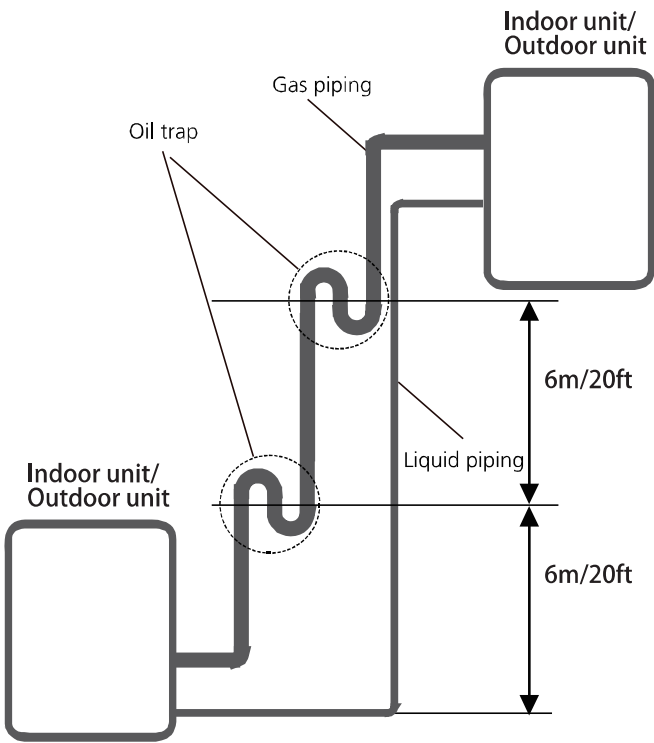
2. Pipe Length and Drop Height

The length and elevation of connection pipe are shown in the table below. If the pipe length exceeds standard pipe length, additional refrigerant should be charged to ensure nominal cooling/heating capacity.

Capacity(Btu/h)	Standard Length	Max Pipe Length	Max Elevation	Additional Refrigerant
12k	7.5m (24.6ft)	25m (82.0ft)	10m (32.8ft)	12g/m (0.13oz/ft)
18k , 24k		50m (164.0ft)	25m (82.0ft)	24g/m (0.26oz/ft)

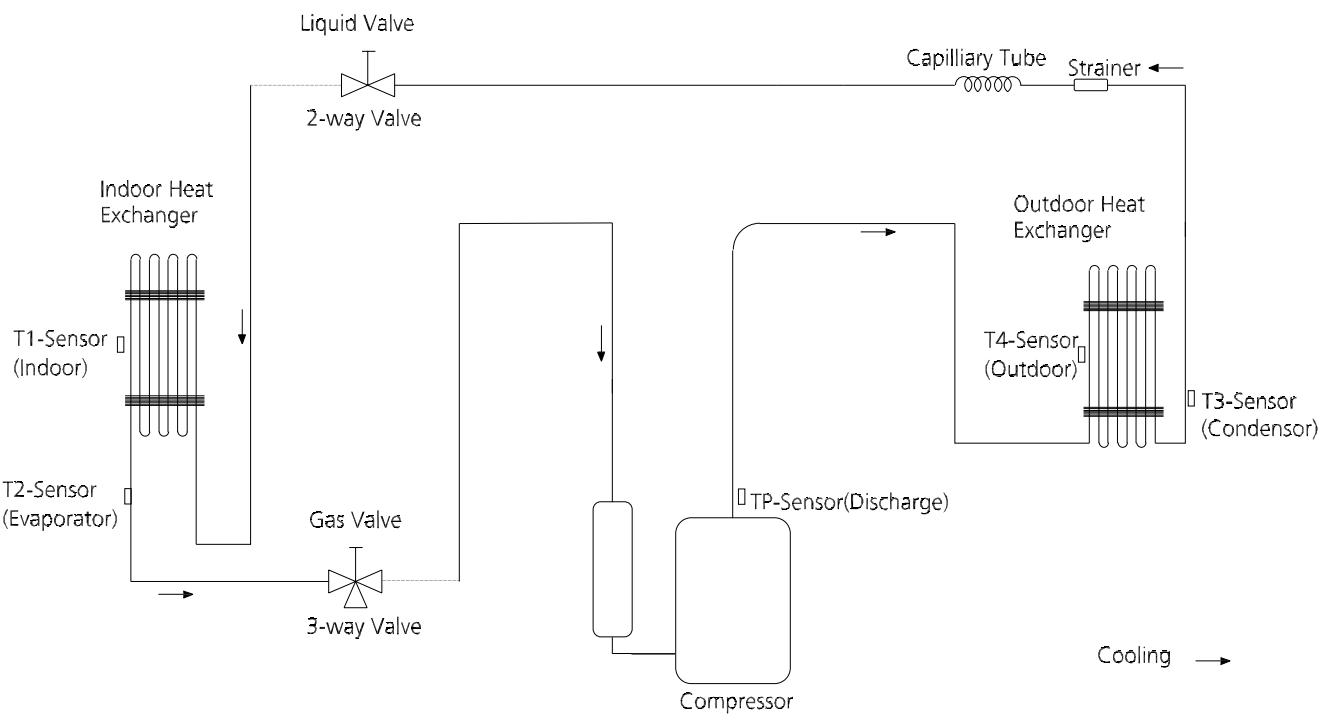
If oil flows back into the outdoor unit’s compressor, this might cause liquid compression or deterioration of oil return. Oil traps in the rising gas pipe can prevent this.

-An oil trap should be installed every 6m(20ft) of vertical suction line riser.

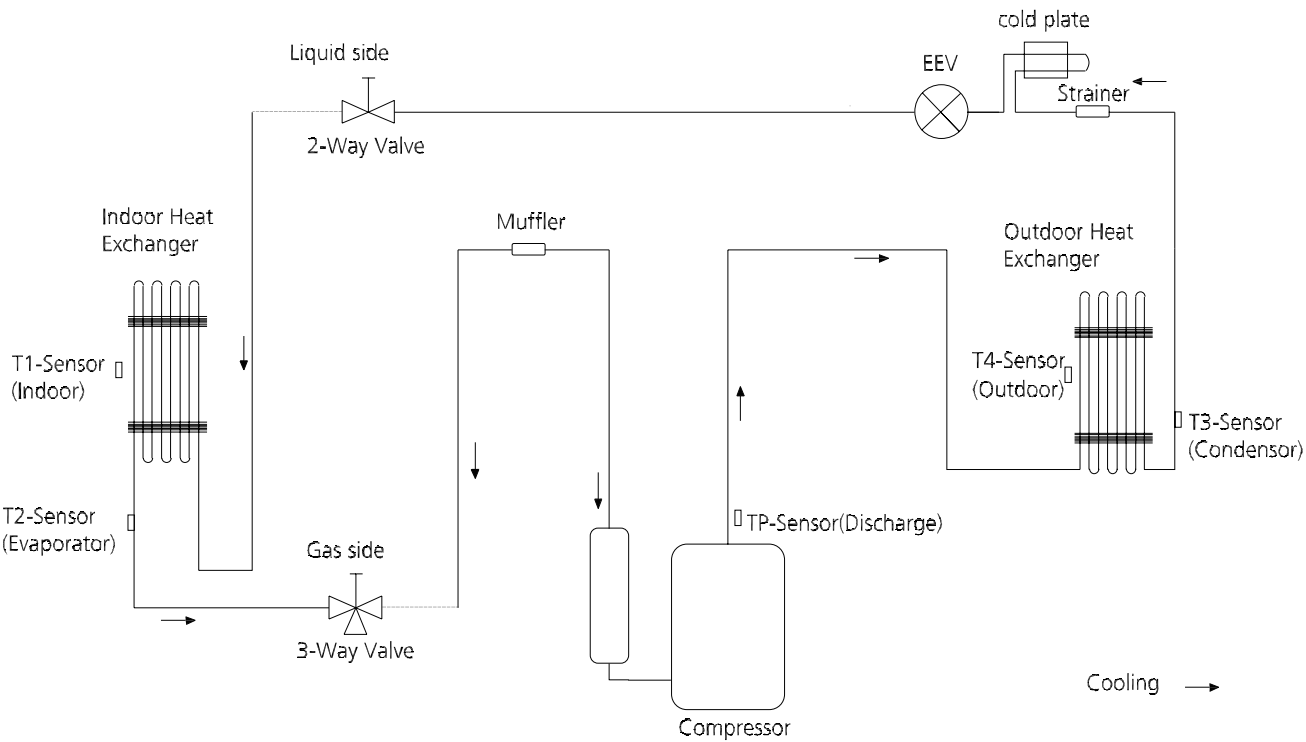


3. Refrigerant Cycle Diagrams

12k



18k,24k



4. Electrical Wiring Diagrams

Indoor and outdoor unit wiring diagram& Outdoor unit printed circuit board diagram

Capacity (Btu/h)	IDU Wiring Diagram	ODU Wiring Diagram	ODU Printed Circuit Board
12k	16022000034669	16022000042107	17122000061817
18k,24k			17122000068352

Indoor unit abbreviations

Abbreviation	Paraphrase
Y/G	Yellow-Green Conductor
ION	Positive and Negative Ion Generator
CAP	Capacitor
PLASMA	Electronic Dust Collector
L	LIVE
N	NEUTRAL

Outdoor unit abbreviations

Abbreviation	Paraphrase
4-WAY	4-Way Valve
AC-FAN	Alternating Current FAN
DC-FAN	Direct Current FAN
COMP	Compressor
EEV	Electronic Expansion Valve
T3	Condenser temperature sensor
T4	Outdoor Ambient temperature sensor
TP	Exhaust temperature sensor

INDOOR WIRING DIAGRAM

16022000034669

The diagram illustrates the indoor wiring for a system. The central component is the **MAIN BOARD**. Key connections include:

- Power Board:** Connected via CN10 and CN11. It includes a transformer and power board.
- Fan and Motors:** Includes a FANBACK, INDOOR FAN (with CAP and ION), SWING MOTOR1, SWING MOTOR2, and a VERTICAL SWING MOTOR. Connections are labeled with pin numbers like 5(3 or 2), 2, 5(10), and 5.
- Sensors and Controllers:** Includes a PLASMA OR ION (12V) OR UVC, Pipe Temperature Sensor, Room Temperature Sensor, Wi-Fi Controller, Wire Controller, Infrared Sensor, Humidity Sensor, and another Room Temperature Sensor. Connections are labeled with CN15, CN29, CN14, CN32, CN18, CN3, CN2, CN5, CN21, and CN4.
- Control Boards:** Includes a MULTI-FUNCTION CONTROL BOARD (with X1, Y, E, HA, HB, and CN42, CN41, CN44, CN43, CN45, CN40, CN46) and a DISPLAY BOARD. Connections are labeled with CN32, CN18, and CN1.
- Wiring and Terminals:** Includes Y/G, L-OUT, L-IN (or CN2), N-IN, CN31, JX1 (Indoor unit, Outdoor unit), RED, BLUE (BLACK), and YELLOW wires. A terminal block is shown with pins 1, 2, 3.
- After-sale service:** A section labeled 'After-sale service' with a note 'To outdoor unit' and a diagram of a cylinder.
- Net Address Setting:** A section titled 'FOR SETTING NETADDRESS (CCM Comm. Bus)' with a table for setting the net address using jumpers and switches.

S1_1	S1_2	TYPE
OFF	OFF	9K
ON	OFF	12K
OFF	ON	18K
ON	ON	24K

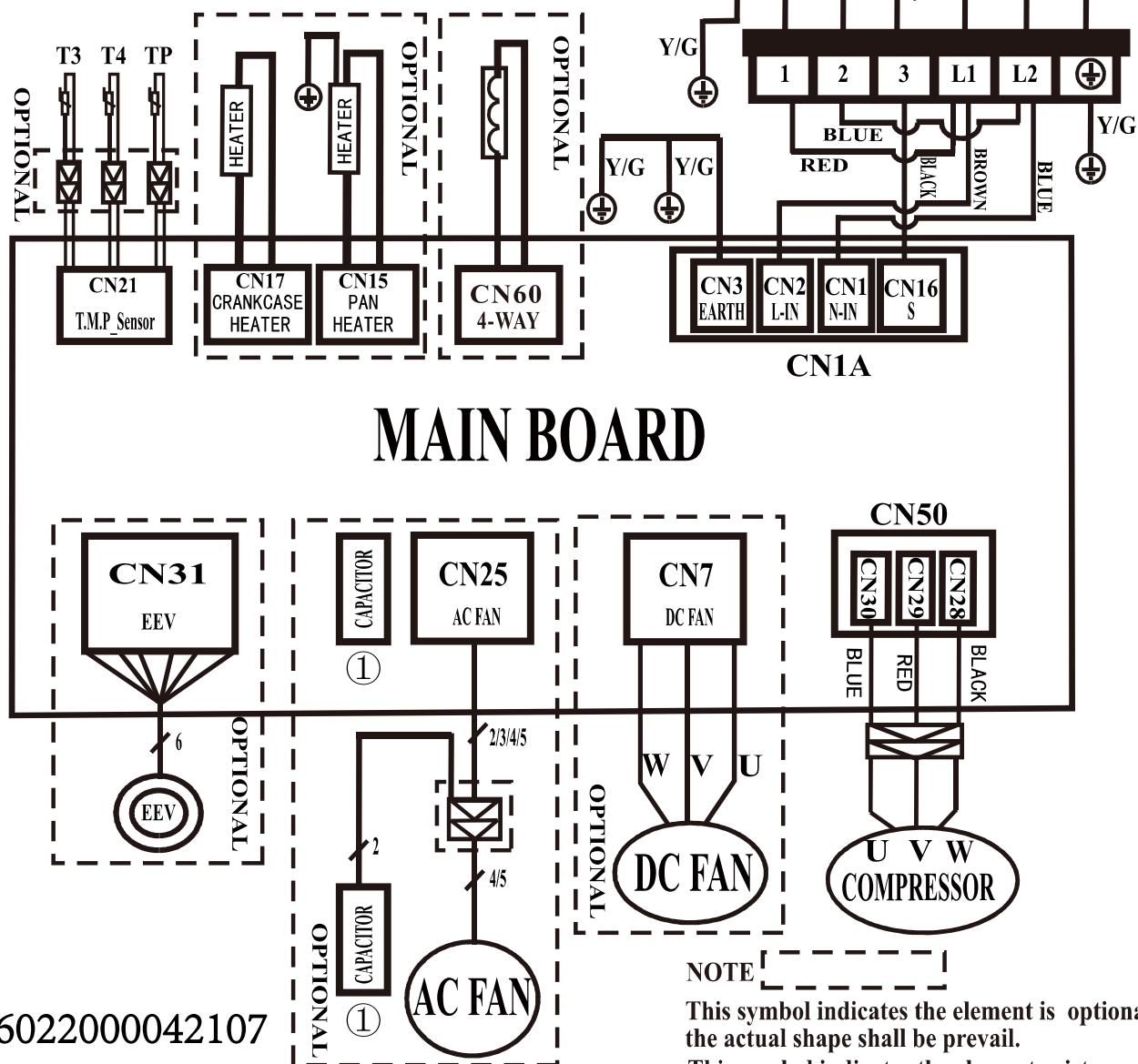
After-sale service

FOR SETTING NETADDRESS (CCM Comm. Bus)			
ENC3+F1 (MULTI-FUNCTION CONTROL BOARD)	CODE	NETADDRESS	FACTORY SETTING
	0~F	0~15	✓
	0~F	16~31	
	0~F	32~47	
	0~F	48~63	

OPTIONAL

NOTE: The dotted bordered rectangle represents the component is optional, the actual shape shall prevail.

WIRING DIAGRAM



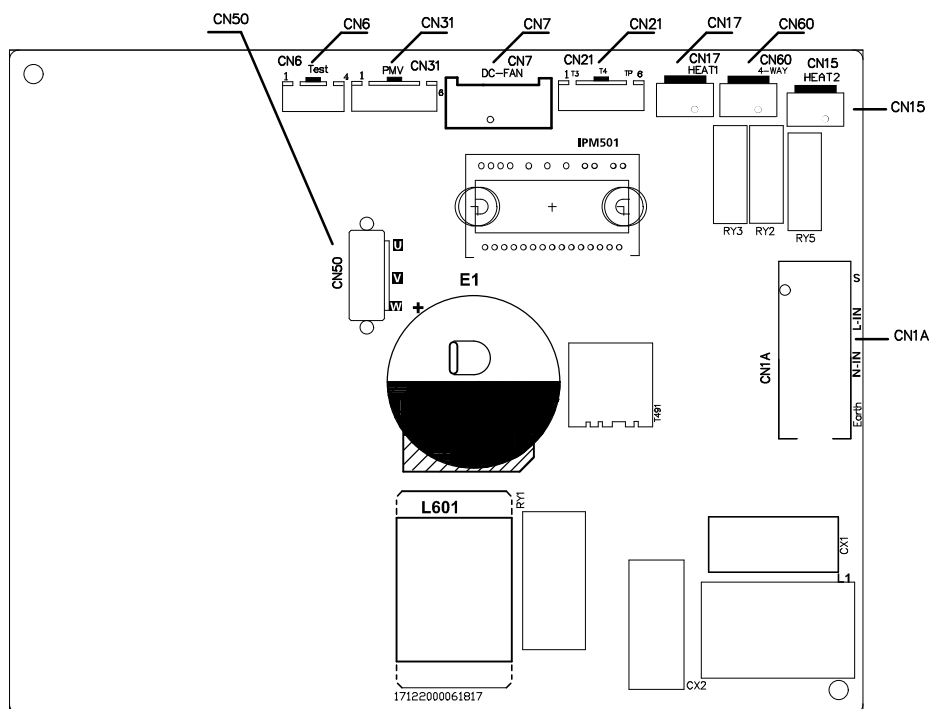
NOTE

This symbol indicates the element is optional, the actual shape shall be prevail.

① This symbol indicates the element exist various locations

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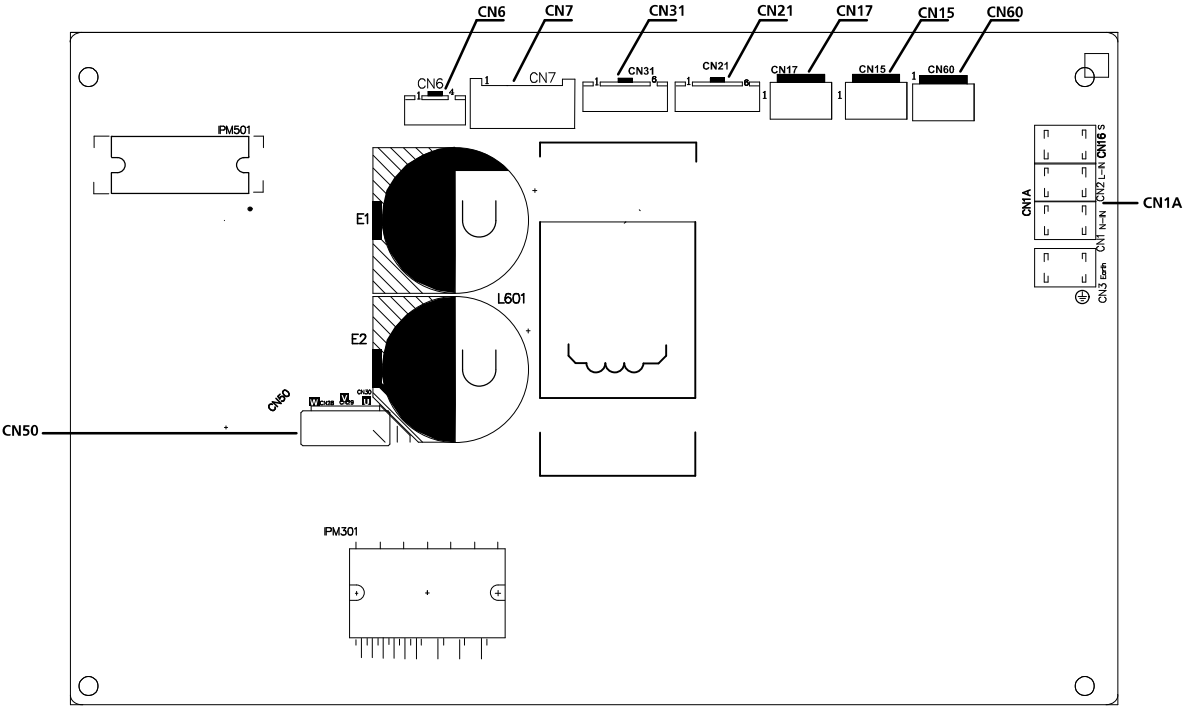
Outdoor unit printed circuit board diagram: 17122000061817



Port		Description	Parameter
CN50		Port for compressor	0-310V/AC
CN6		Port for test board	5V/DC
CN31		Power output for electronic expansion valve	12V/DC
CN7		Power output for DC fan	0-310V/AC
CN21		Power output for condenser (T3), ambient (T4) and discharge (Tp) temperature sensors	5V/DC
CN17		Power output for compressor heater	240V/AC
CN60		Power output for 4-way valve	240V/AC
CN15		Power output for chassis heater	240V/AC
CN1A	CN16	Port for communication cable S	
	CN2	Port for live wire	240V/AC
	CN1	Port for neutral wire	
	CN3	Port for earth wire	

Note: This pictures are only for reference, actual appearance may vary.

Outdoor unit printed circuit board diagram: 17122000068352



Port		Description	Parameter
CN50		Port for compressor	0-310V/AC
CN6		Port for test board	5V/DC
CN7		Power output for DC fan	0-310V/AC
CN31		Power output for electric expansion valve	12V/DC
CN21		Power output for condenser (T3), ambient (T4) and discharge (Tp) temperature sensors	5V/DC
CN17		Power output for compressor heater	240V/AC
CN15		Power output for chassis heater	240V/AC
CN60		Power output for 4-way valve	240V/AC
CN1A	CN16	Port for communication cable S	
	CN2	Port for live wire	240V/AC
	CN1	Port for neutral wire	
	CN3	Port for earth wire	

Note: This section is for reference only. Please take practicality as standard.

Product Features

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1. Display Function

Unit display functions



(A)



(B)



(C)

Display		Function
ECO		ECO function (available on select units only)
		when Wireless Control feature is activated(some units)
 	Temperature value	Temperature
	ON (3s)	Timer ON is set. Activation of , Fresh, Swing, Turbo, ECO, Breeze away, ECO intelligent or Silence
	OF (3s)	Timer OFF is set. Cancellation of Fresh, Swing, Turbo, ECO, Breeze away, ECO intelligent or Silent
	dF	Defrost
	CL	Active Clean (For Inverter split type) or self-cleaning(For Fixed-speed type)
	FP	Heating in room temperature under 8°C

Note: Please select the display function according to your purchase product.

2. Safety Features

Compressor three-minute delay at restart

Compressor functions are delayed for up to ten seconds upon the first startup of the unit, and are delayed for up to three minutes upon subsequent unit restarts.

Automatic shutoff based on discharge temperature

If the compressor discharge temperature exceeds a certain level for a period of time, the compressor ceases operation.

Automatic shutoff based on fan speed

If the indoor fan speed registers below 200RPM or over 2100RPM for an extended period of time, the unit ceases operation and the corresponding error code is displayed on the indoor unit.

Inverter module protection

The inverter module has an automatic shutoff mechanism based on the unit's current, voltage, and temperature. If automatic shutoff is initiated, the corresponding error code is displayed on the indoor unit and the unit ceases operation.

Indoor fan delayed operation

- When the unit starts, the louver is automatically activated and the indoor fan will operate after a period of setting time or the louver is in place.
- If the unit is in heating mode, the indoor fan is regulated by the anti-cold wind function.

Sensor redundancy and automatic shutoff

- If one temperature sensor malfunctions, the air conditioner continues operation and displays the corresponding error code, allowing for emergency use.
- When more than one temperature sensor is malfunctioning, the air conditioner ceases operation.

3. Basic Functions

3.1 Abbreviation

Unit element abbreviations

Abbreviation	Element
T1	Indoor room temperature
T2	Coil temperature of evaporator
T3	Coil temperature of condenser
T4	Outdoor ambient temperature
Tsc	Adjusted setting temperature
TP	Compressor discharge temperature
CDIFTEMP	Cooling shutdown temperature

In this manual, such as CDIFTEMP.etc., they are well-setting parameter of EEPROM.

3.2 Fan Mode

When fan mode is activated:

- The outdoor fan and compressor cease operation.
- Temperature control is disabled and indoor room temperature is displayed.
- The indoor fan speed can be set to 1%~100%, or auto.
- The louver operations are identical to those in cooling mode.
- Auto fan: In fan-only mode, AC operates the same as auto fan in cooling mode with the temperature set at 24°C(75°F).(Tsc =24°C(75°F))

3.3 Cooling Mode

3.3.1 Compressor Control

Reach the configured temperature:

- 1) When the compressor runs continuously for within 120 minutes.
 - If the following conditions are satisfied, the compressor ceases operation.
 - Calculated frequency(fb) is less than minimum limit frequency(FminC).
 - Compressor runs at FminC more than 10 minutes
 - T1 is lower than or equal to (Tsc-CDIFTEMP-0.5°C(1°F))

Note: CDIFTEMP is EEPROM setting parameter. It is 2°C(4°F) usually.

- 2) When the compressor runs continuously for more than 120 minutes.

- If the following conditions are satisfied, the compressor ceases operation.
 - Calculated frequency(fb) is less than minimum limit frequency(FminC).
 - Compressor runs at FminC more than 10 minutes.
 - T1 is lower than or equal to (Tsc-CDIFTEMP).

Note: CDIFTEMP is EEPROM setting parameter. It is 2°C(4°F) usually.

- 3) If one of the following conditions is satisfied, not judge protective time.

- Compressor running frequency(fr) is more than test frequency(TestFre).
- Compressor running frequency is equal to test frequency, T4 is more than 15°C(59°F) or T4 fault.
- Change setting temperature.
- Turn on/off turbo or sleep function
- Various frequency limit shutdown occurs.

3.3.2 Indoor Fan Control

- 1) In cooling mode, the indoor fan operates continuously. The fan speed can be set to 1%-100%, or auto.
- 2) Auto fan

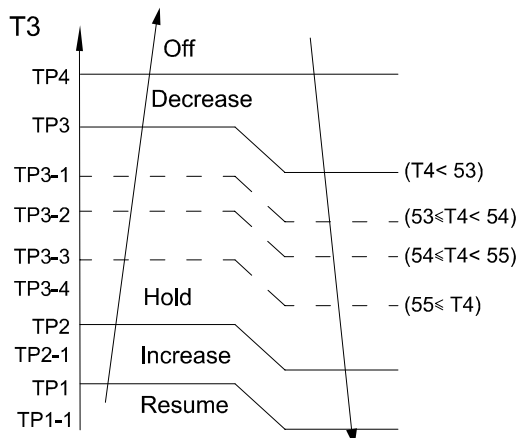
For DC fan motor units:

- Descent curve
 - When T1-Tsc is lower than 3.5°C(6°F), fan speed reduces to 80%;
 - When T1-Tsc is lower than 1°C(2°F), fan speed reduces to 60%;
 - When T1-Tsc is lower than 0.5°C(1°F), fan speed reduces to 40%;
 - When T1-Tsc is lower than 0°C(0°F), fan speed reduces to 20%;
 - When T1-Tsc is lower than -0.5°C(-1°F), fan speed reduces to 1%.
- Rise curve
 - When T1-Tsc is higher than or equal to 0°C(0°F), fan speed increases to 20%;
 - When T1-Tsc is higher than or equal to 0.5°C(1°F), fan speed increases to 40%;
 - When T1-Tsc is higher than or equal to 1°C(2°F), fan speed increases to 60%;
 - When T1-Tsc is higher than or equal to 1.5°C(3°F), fan speed increases to 80%;
 - When T1-Tsc is higher than or equal to 4°C(7°F), fan speed increases to 100%.

3.3.3 Outdoor Fan Control

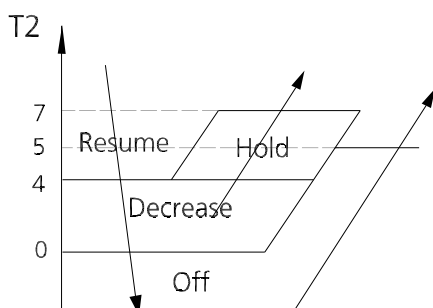
- The outdoor unit will be run at different fan speed according to T4 and compressor running frequency..
- For different outdoor units, the fan speeds are different.

3.3.4 Condenser Temperature Protection



When the condenser temperature exceeds a configured value, the compressor ceases operation.

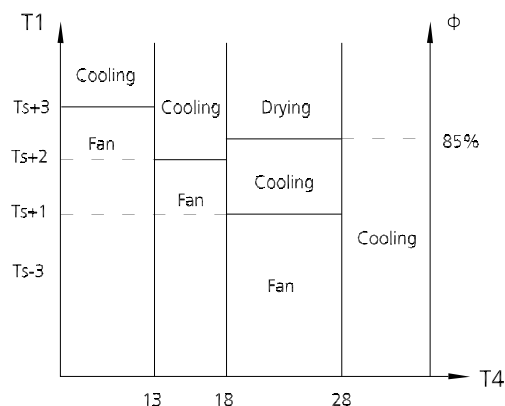
3.3.5 Evaporator Temperature Protection



- Off: Compressor stops.
- Decrease: Decrease the running frequency to the lower level per 1 minute.
- Hold: Keep the current frequency.
- Resume: No limitation for frequency.

3.4 Auto-mode

- This mode can be selected with the remote controller and the setting temperature can be changed between 16°C~30°C(60°F~86°F).
- In auto mode, the machine selects cooling, auto-drying or fan-only mode on the basis of T1, Ts, T4 and relative humidity.



- If the setting temperature is modified, the machine selects a new running function.

3.5 Drying mode

- In drying mode, AC operates the same as auto fan in cooling mode.
- All protections are activated and operate the same as they do that in cooling mode.
- Low Room Temperature Protection

If the room temperature is lower than 10°C(50°F), the compressor ceases operations and does not resume until room temperature exceeds 12°C(54°F).

3.6 Forced operation function

- Forced cooling mode:

The compressor and outdoor fan continue to run(fixed at rated frequency), and the indoor fan runs at rated speed. After running for 30 minutes, the AC will switch to auto mode with a preset temperature of 24°C(76°F).

- Forced auto mode:

Forced auto mode operates the same as normal auto mode with a preset temperature of 24°C(76°F).

- The unit exits forced operation when it receives the following signals:
 - Switch on
 - Switch off
 - Timer on
 - Timer off
 - Sleep mode
 - Follow me
 - Changes in:
 - mode
 - fan speed
 - setting temperature

3.7 Timer function

- Timing range is 24 hours.
- Timer on. The machine will turn on automatically when reaching the setting time.
- Timer off. The machine will turn off automatically when reaching the setting time.
- Timer on/off. The machine will turn on automatically when reaching the setting "on" time, and then turn off automatically when reaching the setting "off" time.
- Timer off/on. The machine will turn off automatically when reaching the setting "off" time, and then turn on automatically when reaching the setting "on" time.
- The timer function will not change the AC current operation mode. Suppose AC is off now, it will not start up firstly after setting the "timer off" function. And when reaching the setting time, the timer LED will be off and the AC running mode has not been changed.
- The setting time is relative time.
- The AC will quit the timer function when it has malfunction

3.8 Sleep function

- The sleep function is available in cooling or auto mode.
- The operational process for sleep mode is as follows:
 - When cooling, the temperature rises 1°C/2°F (to not higher than 30°C/86°F) every hour. After 2 hours, the temperature stops rising and the indoor fan is fixed at low speed.
- The operating time for sleep mode is 8 hours, after which, the unit exits this mode.
- The timer setting is available in this mode.

3.9 Auto-Restart function

- The indoor unit has an auto-restart module that allows the unit to restart automatically. The module automatically stores the current settings and, in the case of a sudden power failure, will restore those setting automatically within 3 minutes after power returns.
- If there is a power failure while the unit is running, the compressor starts 3 minutes after the unit restarts. If the unit was already off before the power failure, the unit stands by.

3.10 Active Clean function

- The Active Clean Technology washes away dust, mold, and grease that may cause odors when it adheres to the heat exchanger by automatically freezing and then rapidly thawing the frost. The internal wind wheel then keeps operating to blow-dry the evaporator, thus preventing the growth of mold and keeping the inside clean.
- When this function is turned on, the indoor unit display window appears "CL", after 20 to 130 minutes, the unit will turn off automatically and cancel Active Clean function.

3.11 Follow me(Optional)

- If you press "Follow Me" on the remote, the indoor unit will beep. This indicates the follow me function is active.
- Once active, the remote control will send a signal every 3 minutes, with no beeps. The unit automatically sets the temperature according to the measurements from the remote control.
- The unit will only change modes if the information from the remote control makes it necessary, not from the unit's temperature setting.
- If the unit does not receive a signal for 7 minutes or you press "Follow Me," the function turns off. The unit regulates temperature based on its own sensor and settings.

3.12 Silence (Optional)

Press "Silence" on the remote control to enable the SILENCE function. While this function is active, the indoor unit will run at faint breeze(1% fan speed), which reduces noise to the lowest possible level.

3.13 ECO function (Optional)

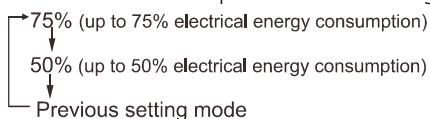
- Used to enter the energy efficient mode.
 - Under cooling mode, press ECO button, the remote controller will adjust the temperature automatically to 24°C/75°F, fan speed of Auto to save energy (but only if the set temperature is less than 24°C/75°F). If the set temperature is more than 24°C/75°F and 30°C/86°F, press the ECO button, the fan speed will change to Auto, the set temperature will remain unchanged.
- When AC receives signals, such as switch off, Turbo operation, Silence operation, Self clean operation, Forced cooling operation, mode setting, Sleeping mode, or adjusting the set temperature to less than 24°C/76°F, it will quit the ECO operation.
- Operation time in ECO mode is 8 hours. After 8 hours

the AC quits this mode.

- When there's any one temperature sensor in malfunction, the AC will quit ECO mode .
- Indoor fan will run at auto fan when enter into the ECO mode .The setting temperature and setting fan speed can be changed through remote controller signal.

3.14 Electrical energy consumption control function (Optional)

Press the "Gear" button on remote controller to enter the energy efficient mode in a sequence of following:



Turn off the unit or activate ECO, sleep, Super cool, Silence or self clean function will quit this function.

3.15 Breeze Away function (Optional)

- This feature avoids direct airflow blowing on the body and makes you feel indulging in silky coolness.
- NOTE: This feature is available under cooling mode, fan-only mode and drying mode.

3.16 Wireless Control (Optional)

- Wireless control allows you to control your air conditioner using your mobile phone and a Wireless connection.
- For the USB device access, replacement, maintenance operations must be carried out by professional staff.

Maintenance

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1. First Time Installation Check

Air and moisture trapped in the refrigerant system affects the performance of the air conditioner by:

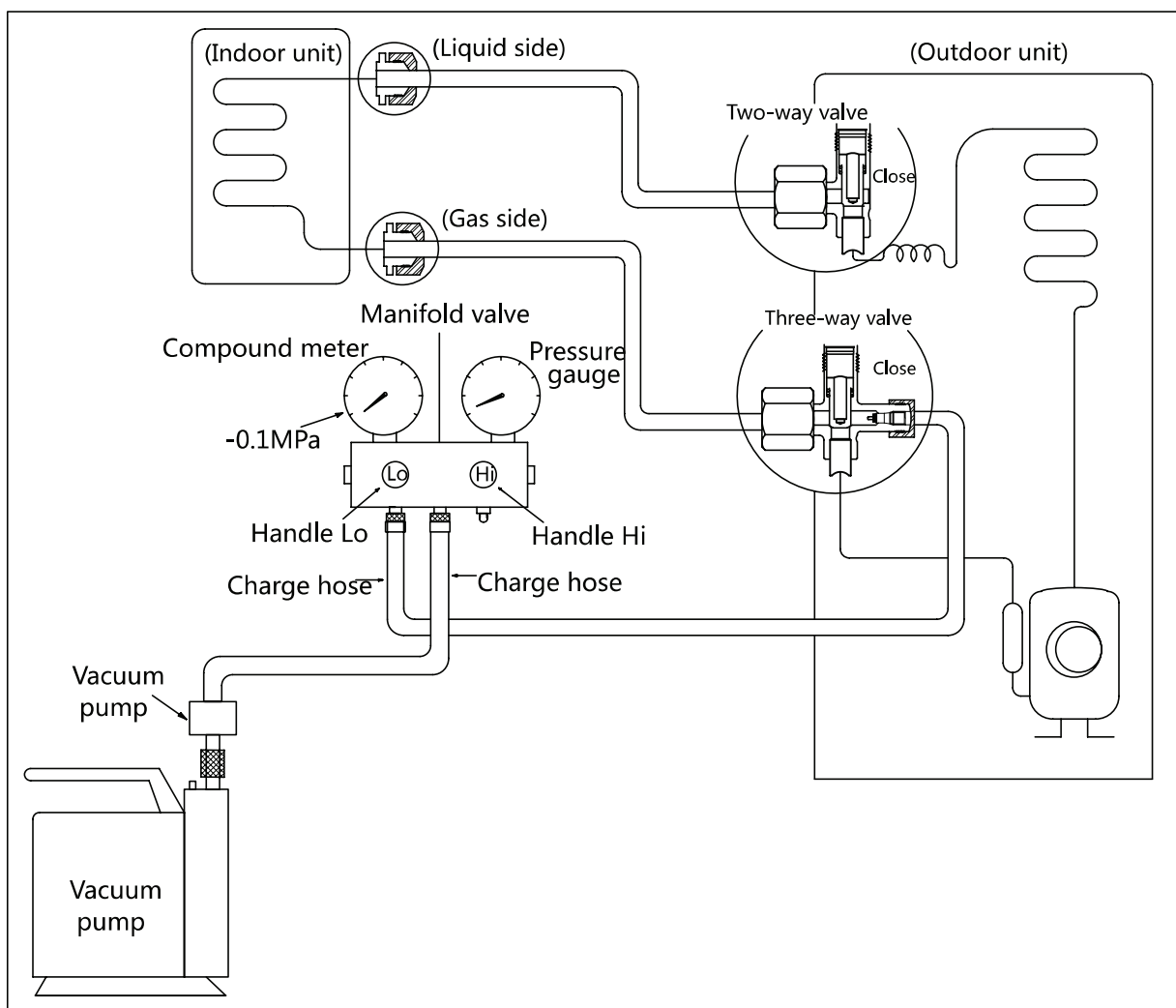
- Increasing pressure in the system.
- Increasing the operating current.
- Decreasing the cooling or heating efficiency.
- Congesting the capillary tubing due to ice build-up in the refrigerant circuit.
- Corroding the refrigerant system.

To prevent air and moisture from affecting the air conditioner's performance, the indoor unit, as well as the pipes between the indoor and outdoor unit, must be leak tested and evacuated.

Leak test (soap water method)

Use a soft brush to apply soapy water or a neutral liquid detergent onto the indoor unit connections and outdoor unit connections. If there is gas leakage, bubbles will form on the connection.

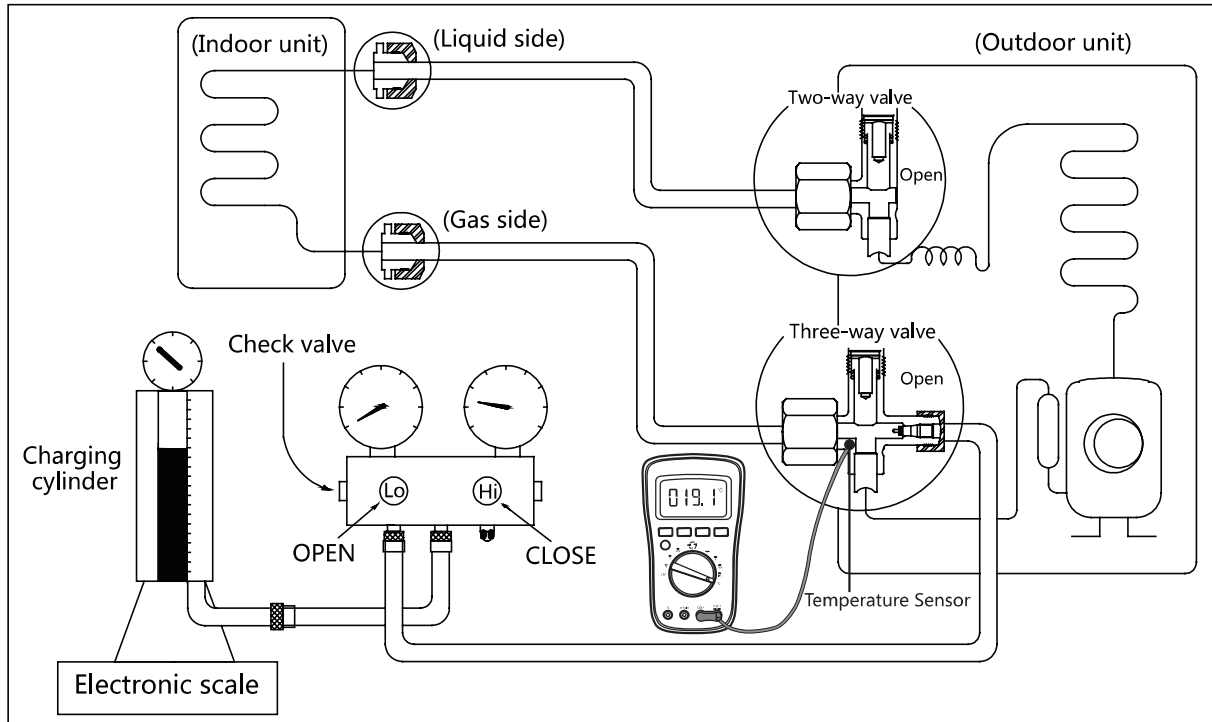
Air purging with vacuum pump



Procedure:

1. Tighten the flare nuts of the indoor and outdoor units, and confirm that both the 2- and 3-way valves are closed.
2. Connect the charge hose with the push pin of Handle Lo to the gas service port of the 3-way valve.
3. Connect another charge hose to the vacuum pump.
4. Fully open the Handle Lo manifold valve.
5. Using the vacuum pump, evacuate the system for 30 minutes.
 - a. Check whether the compound meter indicates -0.1 MPa (14.5 Psi).
 - If the meter does not indicate -0.1 MPa (14.5 Psi) after 30 minutes, continue evacuating for an additional 20 minutes.
 - If the pressure does not achieve -0.1 MPa (14.5 Psi) after 50 minutes, check for leakage.
 - b. If the pressure successfully reaches -0.1 MPa (14.5 Psi), fully close the Handle Lo valve, then cease vacuum pump operations.
6. Loosen the flare nut of the 3-way valve for 6 or 7 seconds and then tighten the flare nut again.
 - a. Confirm the pressure display in the pressure indicator is slightly higher than the atmospheric pressure.
 - b. Remove the charge hose from the 3-way valve.
7. Fully open the 2- and 3-way valves and tighten the cap of the 2- and 3-way valves.

2. Refrigerant Recharge



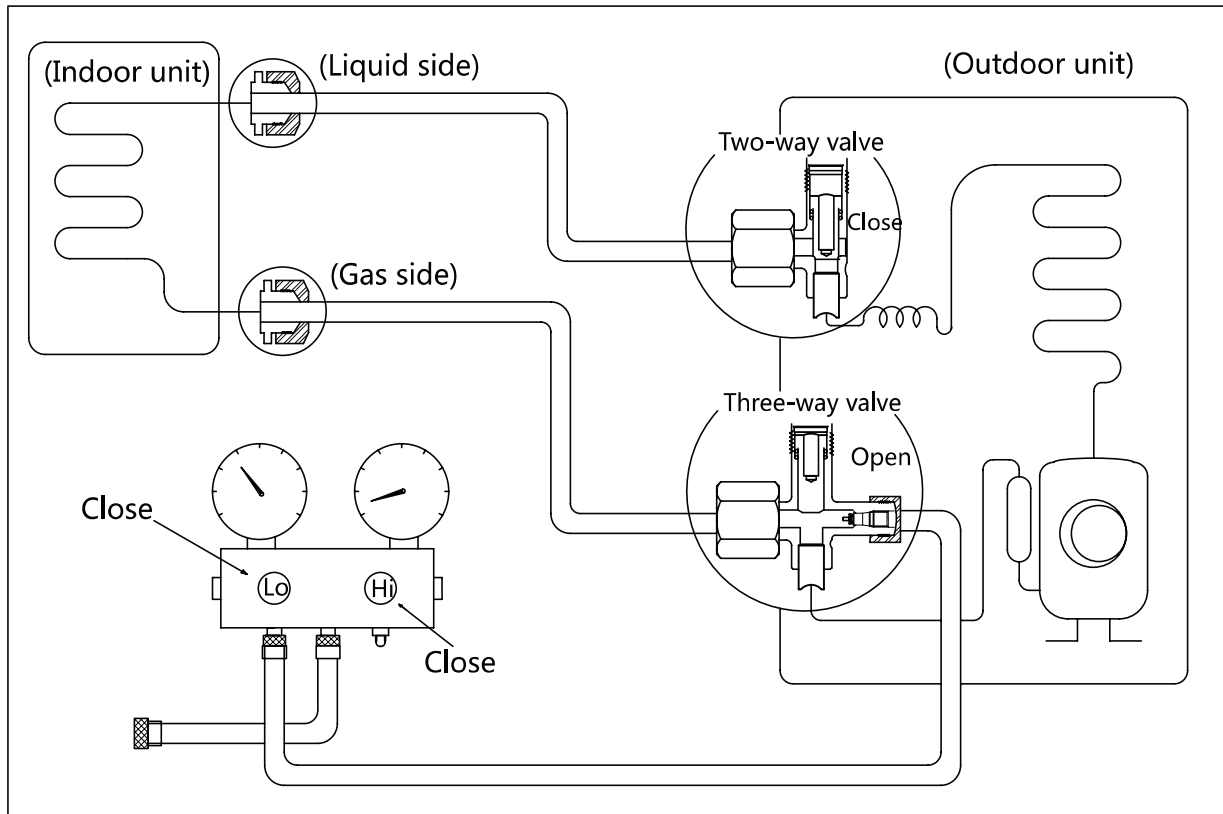
Procedure:

1. Close both 2- and 3-way valves.
2. Slightly connect the Handle Lo charge hose to the 3-way service port.
3. Connect the charge hose to the valve at the bottom of the cylinder.
4. If the refrigerant is R410A/R32, invert the cylinder to ensure a complete liquid charge.
5. Open the valve at the bottom of the cylinder for 5 seconds to purge the air in the charge hose, then fully tighten the charge hose with push pin Handle Lo to the service port of 3-way valve..
6. Place the charging cylinder onto an electronic scale and record the starting weight.
7. Fully open the Handle Lo manifold valve, 2- and 3-way valves.
8. Operate the air conditioner in cooling mode to charge the system with liquid refrigerant.
9. When the electronic scale displays the correct weight (refer to the gauge and the pressure of the low side to confirm, the value of pressure refers to chapter Appendix), turn off the air conditioner, then disconnect the charge hose from the 3-way service port immediately..
10. Mount the caps of service port and 2- and 3-way valves.
11. Use a torque wrench to tighten the caps to a torque of 18 N.m.
12. Check for gas leakage.

3. Re-Installation

3.1 Indoor Unit

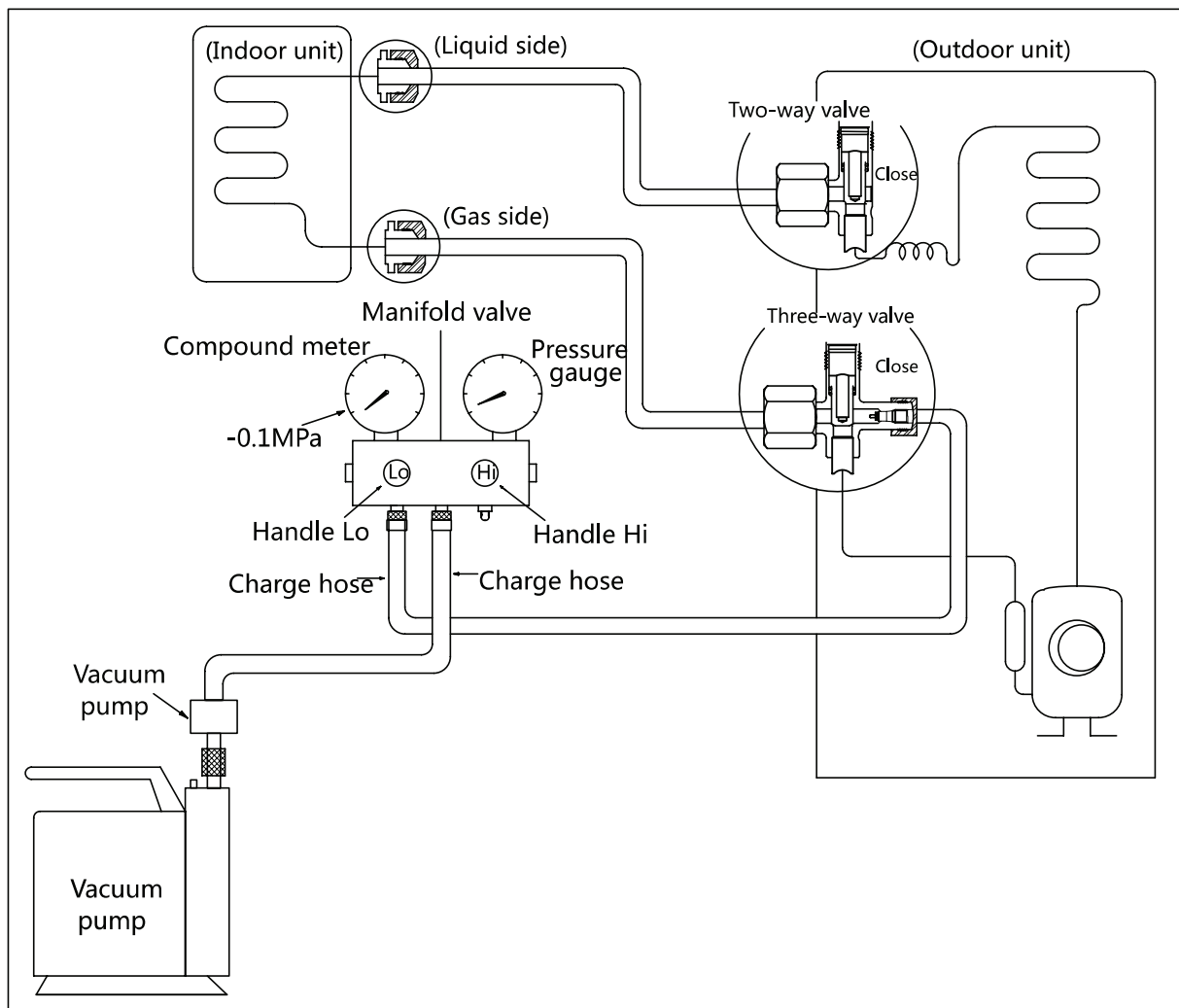
Collecting the refrigerant into the outdoor unit



Procedure:

1. Confirm that the 2- and 3-way valves are opened.
2. Connect the charge hose with the push pin of Handle Lo to the 3-way valve's gas service port.
3. Open the Handle Lo manifold valve to purge air from the charge hose for 5 seconds and then close it quickly.
4. Close the 2-way valve.
5. Operate the air conditioner in cooling mode. Cease operations when the gauge reaches 0.1 MPa (14.5 Psi).
6. Close the 3-way valve so that the gauge rests between 0.3 MPa (43.5 Psi) and 0.5 MPa (72.5 Psi).
7. Disconnect the charge set and mount the caps of service port and 2- and 3-way valves.
8. Use a torque wrench to tighten the caps to a torque of 18 N.m.
9. Check for gas leakage.

Air purging with vacuum pump

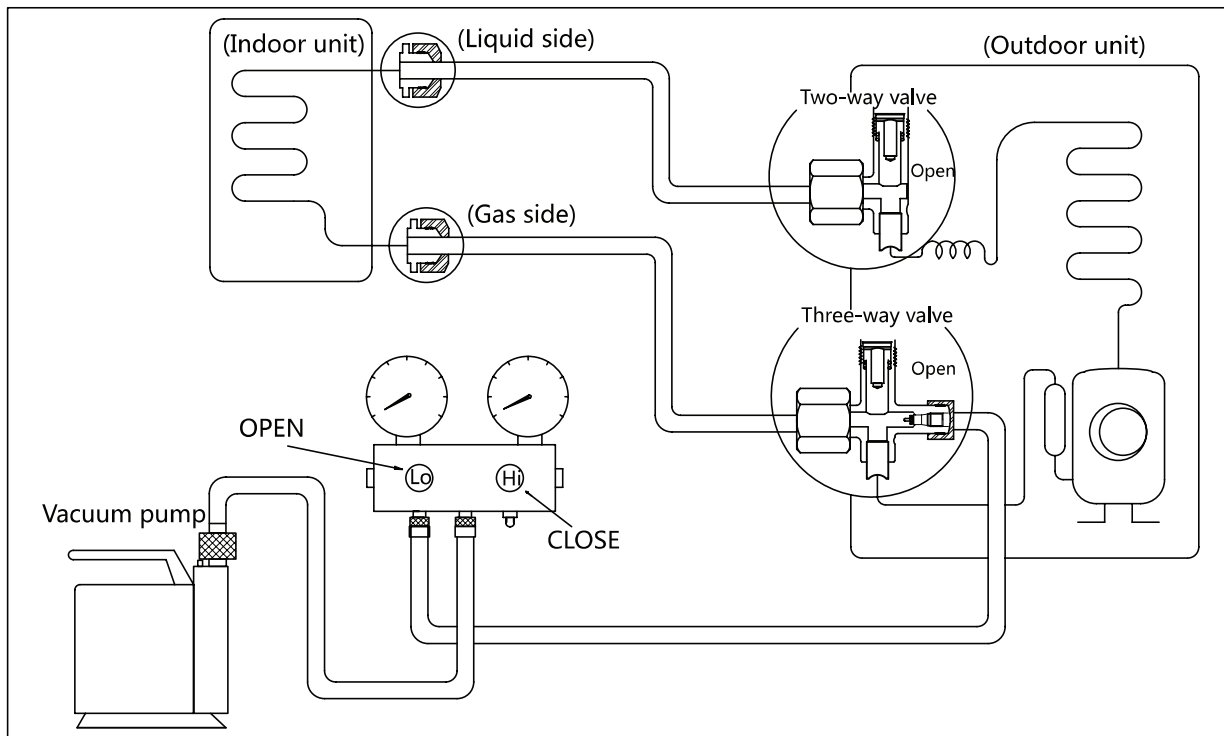


Procedure:

1. Tighten the flare nuts of the indoor and outdoor units, and confirm that both the 2- and 3-way valves are closed.
2. Connect the charge hose with the push pin of Handle Lo to the gas service port of the 3-way valve.
3. Connect another charge hose to the vacuum pump.
4. Fully open the Handle Lo manifold valve.
5. Using the vacuum pump, evacuate the system for 30 minutes.
 - a. Check whether the compound meter indicates -0.1 MPa (14.5 Psi).
 - If the meter does not indicate -0.1 MPa (14.5 Psi) after 30 minutes, continue evacuating for an additional 20 minutes.
 - If the pressure does not achieve -0.1 MPa (14.5 Psi) after 50 minutes, check for leakage.
 - b. If the pressure successfully reaches -0.1 MPa (14.5 Psi), fully close the Handle Lo valve, then cease vacuum pump operations.
6. Loosen the flare nut of the 3-way valve for 6 or 7 seconds and then tighten the flare nut again.
 - a. Confirm the pressure display in the pressure indicator is slightly higher than the atmospheric pressure.
 - b. Remove the charge hose from the 3-way valve.
7. Fully open the 2- and 3-way valves and tighten the cap of the 2- and 3-way valves.

3.2 Outdoor Unit

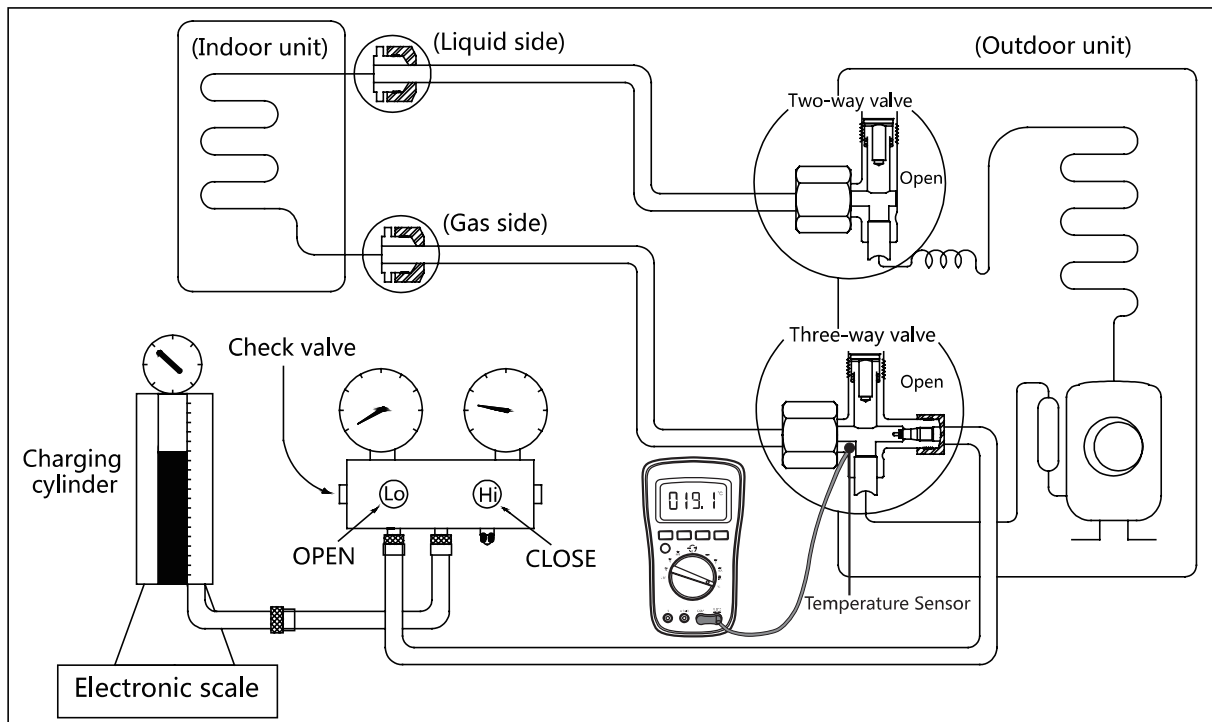
Evacuation for the whole system



Procedure:

1. Confirm that the 2- and 3-way valves are opened.
2. Connect the vacuum pump to the 3-way valve's service port.
3. Evacuate the system for approximately one hour. Confirm that the compound meter indicates -0.1 MPa (14.5Psi).
4. Close the valve (Low side) on the charge set and turn off the vacuum pump.
5. Wait for 5 minutes then check whether the gauge needle moves after turning off the vacuum pump. If the gauge needle moves backward, check whether there is gas leakage.
6. Disconnect the charge hose from the vacuum pump.
7. Mount the caps of service port and 2- and 3-way valves.
8. Use a torque wrench to tighten the caps to a torque of 18 N.m.

Refrigerant charging



Procedure:

1. Close both 2- and 3-way valves.
2. Slightly connect the Handle Lo charge hose to the 3-way service port.
3. Connect the charge hose to the valve at the bottom of the cylinder.
4. If the refrigerant is R410A/R32, invert the cylinder to ensure a complete liquid charge.
5. Open the valve at the bottom of the cylinder for 5 seconds to purge the air in the charge hose, then fully tighten the charge hose with push pin Handle Lo to the service port of 3-way valve..
6. Place the charging cylinder onto an electronic scale and record the starting weight.
7. Fully open the Handle Lo manifold valve, 2- and 3-way valves.
8. Operate the air conditioner in cooling mode to charge the system with liquid refrigerant.
9. When the electronic scale displays the correct weight (refer to the gauge and the pressure of the low side to confirm, the value of pressure refers to chapter Appendix), turn off the air conditioner, then disconnect the charge hose from the 3-way service port immediately..
10. Mount the caps of service port and 2- and 3-way valves.
11. Use a torque wrench to tighten the caps to a torque of 18 N.m.
12. Check for gas leakage.

Note: 1. Mechanical connectors used indoors shall comply with local regulations.

2. When mechanical connectors are reused indoors, sealing parts shall be renewed. When flared joints are reused indoors, the flare part shall be re-fabricated.

Troubleshooting

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8. Check Procedures

1. Safety Caution

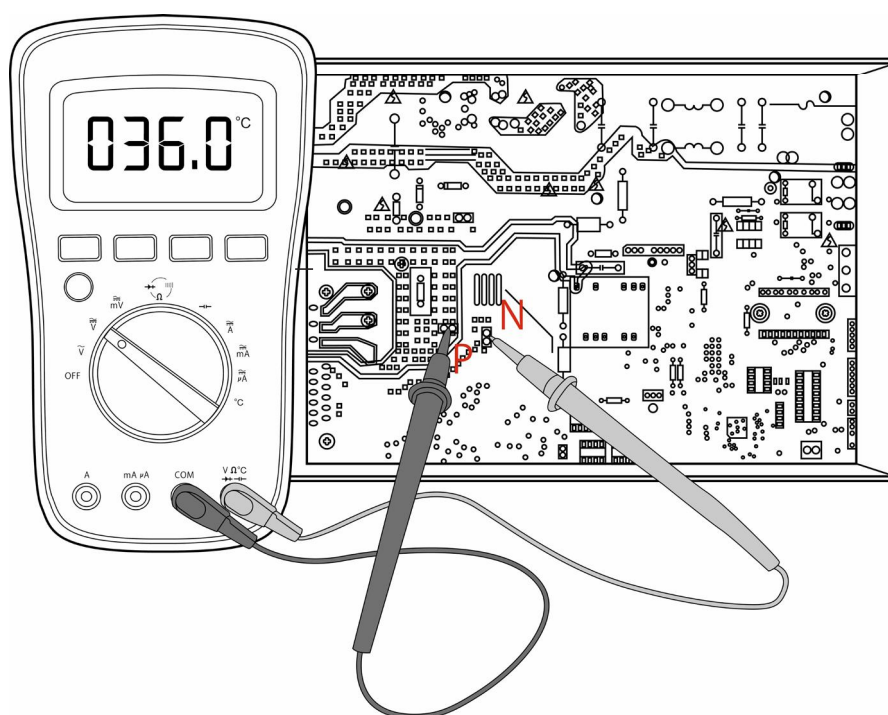
WARNING

Be sure to turn off all power supplies or disconnect all wires to avoid electric shock. While checking indoor/outdoor PCB, please equip oneself with antistatic gloves or wrist strap to avoid damage to the board.

WARNING

Electricity remains in capacitors even when the power supply is off. Ensure the capacitors are fully discharged before troubleshooting.

Test the voltage between P and N on back of the main PCB with multimeter. If the voltage is lower than 36V, the capacitors are fully discharged. For models that cannot be measured, wait 5 minutes after the power supply is off to ensure that the capacitors are fully discharged.



2. General Troubleshooting

2.1 Error Display (Indoor Unit)

When the indoor unit encounters a recognized error on different models, an error code will be displayed; These error codes are described in the following tables:

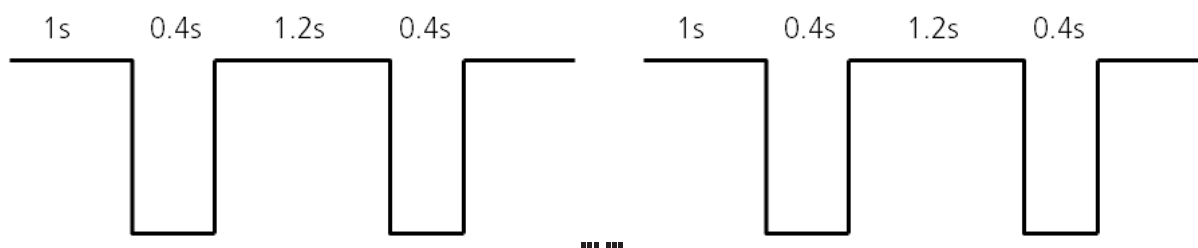
Display	Information	Solution
dF	Defrost	Normal Display, not error code
CL	Active clean	
FP	Heating in room temperature under 8°C	
FC	Forced cooling	
RP	AP mode of WIFI connection	
CP	Remote switched off	
EH00	IDU EEPROM malfunction	TS19
EH0A	IDU EEPROM parameter error	TS19
EL01	IDU & ODU communication error	TS21
EH02	Zero-crossing signal detection error	TS23
EH03	IDU fan speed out of control	TS24
ECS1	ODU EEPROM parameter error	TS20
ECS2	ODU coil temp. sensor (T3) error	TS29
ECS3	ODU ambient temp. sensor (T4) error	TS29
ECS4	COMP. discharge temp. sensor (TP) error	TS29
ECS6	IDU coil outlet temp. sensor (T2B) error(Multi-zone)	TS29
EH60	IDU room temp. sensor (T1) error	TS29
EH61	IDU coil temp. sensor (T2) error	TS29
EC07	ODU fan speed out of control	TS26
EH0b	IDU main control board and display board communication error(for some units)	TS31
EL0C	System lacks refrigerant	TS30
PC00	ODU IPM module protection	TS32
PC01	ODU voltage protection	TS34
PC02	Compressor top (or IPM) temp. protection	TS35
PC04	Inverter compressor drive error	TS32
PC03	Pressure protection(low or high pressure)(for some units)	TS36
----	IDUs mode conflict(Multi-zone)	TS39

For other errors:

The display board may show a garbled code or a code undefined by the service manual. Ensure that this code is not a temperature reading.

Troubleshooting:

Test the unit using the remote control. If the unit does not respond to the remote, the indoor PCB requires replacement. If the unit responds, the display board requires replacement.

88 flash frequency:

3. Complain Record Form

Complain Record Form

Request No.:

Date:

Installation Date:

Service Date:

Customer Information			
Name		Telephone No.	
Home Address			
Email			
Product Information			
Indoor Unit Model		Outdoor Unit Model	
Serial No. of indoor unit			
Serial No. of outdoor unit			
Working Mode	☐ Cooling ☐ Heating ☐ Fan only ☐ Dry		
Setting temperature	_____°C / °F	Fan speed	☐ Turbo ☐ High ☐ Medium ☐ Low ☐ Auto
Temperature of air inlet	_____°C / °F	Temperature of air outlet	_____°C / °F
Installation / Condition Information			
Indoor temperature	_____°C / °F	Indoor humidity	_____ %RH
Outdoor temperature	_____°C / °F	Outdoor humidity	_____ %RH
Length of Connecting pipe		Pipe diameter	Gas pipe: Liquid pipe:
Length of Wiring		wire diameter	
System Running Pressure	_____MPa or _____Bar or _____PSI		
Room size (L*W*H)			
Photo of Installation of Indoor unit (Photo #1)		Photo of Installation of Outdoor unit (Photo #2)	
Failure Description			
Error Code of Indoor unit		Code of Outdoor PCB	
Unit does not start			
Remote control does not work			
Indoor display shows nothing			
No cooling or heating at all			
Less cooling or heating			
Unit starts but stops shortly			
High noise			
High vibration			

Parameter Checking information by Remote controller			
Displaying code	Displaying code meaning	Display value	Display value meaning
T1	Room temperature		
T2	Indoor coil temperature		
T3	Outdoor coil temperature		
T4	Ambient temperature		
TP	Discharge temperature		
FT	Targeted Frequency		
Fr	Actual Frequency		
dL	Compressor current		
Uo	Outdoor AC voltage		
Sn	Indoor capacity test	/	N/A
--	Reserve	/	N/A
Pr	Outdoor fan speed		
Lr	EXV opening steps		
ir	Indoor fan speed		
HU	Indoor humidity		
TT	Adjusted setting temperature		
DT	Reserve	/	N/A
iF	Reserve	/	N/A
nA	Reserve	/	N/A
oT	GA algorithm frequency		

Approval from Manufacturer	
☐ Approved	
☐ More Proof needed	
☐ Rejected	

4. Information Inquiry&Setting

- To enter engineer mode, in power-on or standby mode, and in non-locked state, press the key combination "ON/OFF + Air Speed" for 7s:
- After entering the engineer mode, the remote control will display icons of "Auto, Cool, Dry, Heat", and the Battery icon; at the same time, it will also display the numeric code of the current engineer mode (for the initial engineer mode, the numeric code displayed is 0), and all other icons are inactive.
- In engineer mode, the value of the current numeric code can be adjusted circularly through the Up/Down key, with the setting range of 0 to 30. Each time the current numeric code is adjusted, the special code of the engineer mode will be transmitted with a delay of 0.6s. The code can also be transmitted by pressing "OK", and the special code of the engineer mode sent contains information of the currently displayed numeric code (if the numeric code is 0, the code to enter the engineer mode will be transmitted).
- In engineer mode, other keys or operations are invalid except for the On/Off key, the Up/Down key, the OK key or executing the operation to exit the engineer mode.

Code	Query Content	Advanced Function Setting
0	Error code	/
1	T1 temperature	press "On/Off" for 2s to enter the Power Down Memory Selector, the code displayed is "Ch", press "OK" to send the Query Power Down Memory Selector code; press the Up/Down key to select 1 or 0 and press "OK" to confirm, 1 indicates that the power down memory exists, and 0 indicates that no power down memory exists; and press "On/Off" for 2s to exit. (Set within 1 minute after power on)
2	T2 temperature	press "On/Off" for 2s to enter the Internal Fan Control Selector after the pre-set temperature is reaches, the code displayed is "Ch", press "OK" to send the Query Internal Fan Control Selector code; press the Up/Down key to select 1 to 13: 1- Fan stop; 2 - Fan runs at lowest RPM; 3 - Fan runs at setting RPM; 4 - Fan stops for 4 mins and runs for 1min; 5 - Fan stops for 8 mins and runs for 1min; 6 - Fan stops for 16 mins and runs for 1min; 7 - Fan stops for 24 mins and runs for 1min; 8 - Fan stops for 48 mins and runs for 1min; 9 - Fan stops for 15 mins and runs for 2.5mins; 10 - Fan stops for 30 mins and runs for 2.5mins; 11 - Fan stops for 60 mins and runs for 2.5mins; 12- Fan runs at setting RPM, but stop if choose Automatic speed; 13- Fan runs at the lowest speed, but stop if choose Automatic speed, press "OK" to confirm, and press "On/Off" for 2s to exit.(Item 5~13 are valid for some models)(Set within 1 minute after power on)
3	T3 temperature	press "On/Off" for 2s to enter the Mode Selector, press the Up/Down key to select CH (cool and heat, Auto + Cool + Dry + Heat + Fan), HH (Heat only, Heat only + Fan), CC(Cool only, Auto + Cool + Dry + Fa) or nU (Cool and Heat without Auto, Cool + Dry + Heat + Fan), press "OK" to confirm, and the mode selected can be memorized when the remote control is powered down and powered on; and press "On/Off" for 2s to exit. When the remote control does not burn any parameters, the mode setting will not be memorized.(CC or nU is valid for some models)(Set within 1 minute after power on)
4	T4 temperature	press the "On/Off" for 2s to enter the Min. Set Temperature Selector, press the Up/Down key to select "16°C~24°C", press "OK" to confirm, and the Min. Set Temperature can be memorized when the remote control is powered on and power lost; and press "On/Off" for 2s to exit. When the remote control does not burn any parameters, the min. set temperature will not be memorized.(Set within 1 minute after power on)
5	TP temperature	press "On/Off" for 2s to enter the Max. Set Temperature Selector, press the Up/Down key to select "25°C~30°C", press "OK" to confirm, and the Max. Set Temperature can be memorized when the remote control is powered on and power lost; and press "On/Off" for 2s to exit. When the remote control does not burn any parameters, the max. set temperature will not be memorized. (Set within 1 minute after power on)
6	Compressor Target Frequency FT	press "On/Off" for 2s to enter the Multi-split Cooling and Heating Preference Selector, the code displayed is "Ch", press "OK" to send the Query Multi-split Cooling and Heating Preference Selector code; press the Up/Down key to select H (heating preferred), C (cooling preferred) or A (master settings), press "OK" to confirm; and press "On/Off" for 2s to exit.(Set within 1 minute after power on)(Only multi models are effective)
7	Compressor Running Frequency Fr	/
8		/
9	Current AC Voltage Uo	/
10		/

11		press "On/Off" for 2S to enter the Min. Desired Cooling Frequency Selector, the code displayed is "Ch", press "OK" to send the Query Min. Desired Cooling Frequency Selector code; press the Up/Down key to select the minimum cooling frequency desired and press "OK" to confirm; press "On/Off" for 2s to exit.(Range:10-50Hz,--;"--" cancels the Settings)(for some models) (Set within 1 minute after power on)
12	Set Speed Pr of the outdoor fan	press "On/Off" for 2s to enter the Min. Desired Heating Frequency Selector, the code displayed is "Ch", press "OK" to send the Query Min. Desired Heating Frequency Selector code; press the Up/Down key to select the min. desired heating frequency value, press "OK" to confirm; and press the "On/Off" for 2s to exit.(Range:10-50Hz,--;"--" cancels the Settings) (for some models)(Set within 1 minute after power on)
13	Opening Lr of EEV	press "On/Off" for 2s to enter the Max. Running Frequency Selector of the restricted area 6 in the cooling mode T4, the code displayed is "Ch", press "OK" to send the Query Max. Running Frequency Selector code of the restricted area 6 in the cooling mode T4; press the Up/Down key to select the limit, then press "OK" to confirm; and press "On/Off" for 2s to exit.(Range:20-150Hz,--;"--" cancels the Settings)(for some models)
14	Actual Running Speed of the indoor fan	press "On/Off" for 2s to enter the Resonance Point Frequency Selector, the code displayed is "Ch", press "OK" to send the Resonance Point Frequency Selector code; press the Up/Down key to select the outdoor forced running frequency("10-250Hz"), then press "OK" to confirm; and press "On/Off" for 2s to exit.(Range:10-250Hz,--;"--" cancels the Settings)(for some models)
15	Indoor Humidity Hu	press "On/Off" for 2s to enter the Outdoor Forced Running Frequency Selector, the code displayed is "Ch", press "OK" to send the Query Outdoor Forced Running Frequency Selector code; press the Up/Down key to select the outdoor forced running frequency("10-250Hz"), then press "OK" to confirm; and press "On/Off" for 2s to exit.(Range:10-250Hz,--;"--" cancels the Settings)(for some models)
16	Set Temperature TT after compensation	press "On/Off" for 2s to enter One-Key Recovery, the code displayed is "rS", then press "OK" to send the One-Key Recovery code, the mode selector of the remote control will recover to "Cooling and heating", the min. temperature recovers to 16°C, and the max. temperature recovers to 30°C; and press "On/Off" for 2s to exit.(for some models)
17	/	/
18	WIFI signal strength	/
19	Dc bus voltage AD value	press "On/Off" for 2s to enter the Cooling Frequency Threshold Settings; press the Up/Down key to select the cooling frequency threshold, press "OK" to confirm; and press the "On/Off" for 2s to exit. (Range:40,41.....83,84,--;"--" cancels the Settings)(Set within 1 minute after power on)
20	Indoor Target Frequency oT	press "ON/OFF" for 2s to enter the Heating Frequency Threshold Settings; press the Up/Down key to select the heating frequency threshold, press "OK" to confirm; and press "On/Off" for 2s to exit.(Range:40,41.....83,84,--;"--" cancels the Settings) (Set within 1 minute after power on)
21	Reserve	press "On/Off" for 2s to enter the Cooling Temperature Compensation Value Settings, the code displayed is "Ch", then press "OK" to send the Query Cooling Temperature Compensation Value code; press the Up/Down key to select the cooling temperature compensation value, then press "OK"; and press "On/Off" for 2s to exit.(Range:-3.0,-2.5,-2.0...2.0,2.5,3.0,3.5,--;"--" cancels the Settings)
22	Reserve	press "On/Off" for 2s to enter the Heating Temperature Compensation Value Settings, the code displayed is "Ch", press "OK" to send the Query Heating Temperature Compensation Value code; press the Up/Down key to select the heating temperature compensation value, then press "OK"; and press "On/Off" for 2s to exit.(Range:-6.5,-6,...1.0,1.5,2.0...6.0,6.5,7.0,7.5,--;"--" cancels the Settings)
23	Actual speed of fresh air	press "On/Off" for 2s to enter the Max. Cooling Air Speed Settings, the code displayed is "Ch", press "OK" to send the Query Max. Cooling Air Speed code; press the Up/Down key to select the max. cooling air speed, then press "OK"; and press "On/Off" for 2s to exit.(Range: -41,-40,-39...17,18,19,20,--;"--" cancels the Settings)
24	Reserve	press "On/Off" for 2S to enter the Min. Cooling Air Speed Settings, the code displayed is "Ch", press "OK" to send the Query Min. Cooling Air Speed code; press the Up/Down key to select the minimum cooling air speed and press "OK" to confirm; press "On/Off" for 2s to exit.(Range: -41,-40,-39...17,18,19,20,--;"--" cancels the Settings)
25	Reserve	press "On/Off" for 2s to enter the Max. Heating Air Speed Settings, the code displayed is "Ch", press "OK" to send the Query Max. Heating Air Speed code; press the Up/Down key to select the maximum heating air speed and press "OK" to confirm; press "On/Off" for 2s to exit.(Range: -41,-40,-39...17,18,19,20,--;"--" cancels the Settings)
26	Reserve	/
27	Reserve	/
28	Reserve	press "On/Off" for 2s to enter the Anti-cold air Stop Fan Temperature Selector, press the Up/Down key to select "16°C~28°C", press "OK" to confirm.

29	Reserve	/
30	Reserve	/

- In Channel 1~30 settings of the engineer mode, long press the On/off key to return the previous engineer mode.

Exit of engineer mode:

- 1) In engineer mode, press the key combination of "On/Off + Air speed" for 2s;
- 2) The engineer mode will be exited if there are no valid key operations for continuous 60s.

Error code of engineer mode

Display	Error Information
无	No fault or protection
EH00	IDU EEPROM malfunction
EH0A	IDU EEPROM parameter error
EL01	IDU & ODU communication error
EHbA	Communication error between indoor unit and indoor external fan module
EH30	Parameters error of indoor external fan
EH35	Phase failure of indoor external fan
EH36	Indoor external fan current sampling bias fault
EH37	Indoor external fan zero speed failure
EH38	Indoor external fan stall failure
EH39	Out of step failure of indoor external fan
EH3A	Low voltage protection of indoor external fan DC bus
EH3b	Indoor external fan DC bus voltage is too high fault
EH3E	Indoor external fan overcurrent fault
EH3F	Indoor external fan module protection/hardware overcurrent protection
EH03	IDU fan speed out of control
EC51	ODU EEPROM parameter error
EC52	ODU coil temp. sensor (T3) error
EC53	ODU ambient temp. sensor (T4) error
EC54	COMP. discharge temp. sensor (TP) error
EC55	ODU IPM module temp.sensor(TH) error
EC0d	Outdoor unit malfunction
EH60	IDU room temp. sensor (T1) error
EH61	Evaporator coil temperature sensor T2 is in open circuit or short circuit
EC71	Outdoor external fan overcurrent fault
EC75	Outdoor external fan module protection/hardware overcurrent protection
EC72	Outdoor external fan phase failure
EC74	Outdoor external fan current sampling bias fault
EC73	Zero speed failure of outdoor unit DC fan
EC07	ODU fan speed out of control(

EL0C	System lacks refrigerant
PC00	ODU IPM module protection
PC10	ODU AC voltage too low protection
PC11	ODU DC bus voltage too high protection
PC12	ODU DC bus voltage too low protection
PC02	Compressor top (or IPM) temp. protection
PC40	Communication failure between outdoor unit main control chip and driver chip
PC41	Compressor current sampling circuit failure
PC42	Compressor starting failure
PC43	Compressor lost phrase protection
PC44	Compressor zero speed protection
PC45	Voltage drop
PC46	Compressor speed out of control
PC49	Compressor over current error
PC06	Compressor Discharge pipe high temp. protection
PC08	ODU Current protection
PH09	Anti-cold air in heating mode
PC0F	PFC failure
PC30	System overpressure protection
PC31	System pressure is too low protection
PC03	Pressure protection(low or high pressure)
PC0L	Outdoor low temp. protection
PH90	Evaporator high temp. protection
PH91	Evaporator low temp. protection
PC0R	Condenser high temp. protection
PH0C	Indoor unit humidity sensor malfunction
LH00	Evaporator temp. freq. limited(L0)
LH30	Indoor external fan current freq. limited
LH31	Indoor external fan voltage freq. limited
LC01	Condenser coil temp. (T3) freq. limited
LC02	ODU exhaust temp. (TP) freq. limited
LC05	Voltage freq. limited
LC03	Current freq. limited
LC06	IPM module temp. freq. limited
LC30	High pressure freq. limited
LC31	Low pressure freq. limited
LH07	Remote control frequency limitation in effect
--	IDUs mode conflict(Multi-zone)

5. Error Diagnosis and Troubleshooting Without Error Code



WARNING

Be sure to turn off unit before any maintenance to prevent damage or injury.

5.1 Remote maintenance

SUGGESTION: When troubles occur, please check the following points with customers before field maintenance.

No.	Problem	Solution
1	Unit will not start	TS14 - TS15
2	The power switch is on but fans will not start	TS14 - TS15
3	The temperature on the display board cannot be set	TS14 - TS15
4	Unit is on but the wind is not cold(hot)	TS14 - TS15
5	Unit runs, but shortly stops	TS14 - TS15
6	The unit starts up and stops frequently	TS14 - TS15
7	Unit runs continuously but insufficient cooling(heating)	TS14 - TS15
8	Cool can not change to heat	TS14 - TS15
9	Unit is noisy	TS14 - TS15

5.2 Field maintenance

	Problem	Solution
1	Unit will not start	TS16 - TS17
2	Compressor will not start but fans run	TS16 - TS17
3	Compressor and condenser (outdoor) fan will not start	TS16 - TS17
4	Evaporator (indoor) fan will not start	TS16 - TS17
5	Condenser (Outdoor) fan will not start	TS16 - TS17
6	Unit runs, but shortly stops	TS16 - TS17
7	Compressor short-cycles due to overload	TS16 - TS17
8	High discharge pressure	TS16 - TS17
9	Low discharge pressure	TS16 - TS17
10	High suction pressure	TS16 - TS17
11	Low suction pressure	TS16 - TS17
12	Unit runs continuously but insufficient cooling	TS16 - TS17
13	Too cool	TS16 - TS17
14	Compressor is noisy	TS16 - TS17
15	Horizontal louver can not revolve	TS16 - TS17

1.Remote Maintenance	Electrical Circuit					Refrigerant Circuit										
Possible causes of trouble		Power failure	The main power tripped	Loose connections	Faulty transformer	The voltage too high or too low	The remote control is powered off	Broken the remote control	Dirty air filter	Dirty condenser fins	The setting temperature is higher/lower than the room's (cooling/heating)	The ambient temperature is too high/low when the mode is cooling/heating	Fan mode	SILENCE function is activated (Optional function)	Frosting and defrosting frequently	
	Unit will not start	☆	☆	☆	☆											
	The power switch is on but fans will not start			☆	☆	☆										
	The tempreture on the playboard cannot be setted						☆	☆								
	Unit is on but the wind is not cold(hot)										☆	☆	☆			
	Unit runs, but shortly stops					☆					☆	☆				
	The unit startup and stop frequently					☆						☆			☆	
	Unit runs continuously but insufficient cooling(heating)								☆	☆	☆	☆		☆		
	Cool can not change to heat															
	Unit is noisy															
	Test method / remedy		Test voltage	Close the power switch	Inspect connections - tighten	Change the transformer	Test voltage	Replace the battery of the remote control	Replace the remote control	Clean or replace	Clean	Adjust the setting temperature	Turn on the AC later	Adjust to cool mode	Turn off the SILENCE function	Turn on the AC later

1.Remote Maintenance	Others					
Possible causes of trouble	Heavy load condition	Loosen hold down bolts and / or screws	Bad airproof	The air inlet or outlet of either unit is blocked	Interference from cell phone towers and remote boosters	Shipping plates remain attached
Unit will not start						
The power switch is on but fans will not start					☆	
The temperature on the display board cannot be set						
Unit is on but the wind is not cold(hot)						
Unit runs, but shortly stops						
The unit starts up and stops frequently				☆		
Unit runs continuously but insufficient cooling(heating)	☆		☆	☆		
Cool can not change to heat		☆				
Unit is noisy		☆				☆
Test method / remedy	Check heat load	Tighten bolts or screws	Close all the windows and doors	Remove the obstacles	Reconnect the power or press ON/OFF button on remote control to restart operation	Remove them

2.Field Maintenance	Refrigerant Circuit																		Others					
Possible causes of trouble	Compressor stuck	Shortage of refrigerant	Restricted liquid line	Dirty air filter	Dirty evaporator coil	Insufficient air through evaporator coil	Overcharge of refrigerant	Dirty or partially blocked condenser	Air or incompressible gas in refrigerant cycle	Short cycling of condensing air	High temperature condensing medium	Insufficient condensing medium	Broken compressor internal parts	Inefficient compressor	Expansion valve obstructed	Expansion valve or capillary tube closed completely	Leaking power element on expansion valve	Poor installation of feeler bulb	Heavy load condition	Loosen hold down bolts and / or screws	Shipping plates remain attached	Poor choices of capacity	Contact of piping with other piping or external plate	
	Unit will not start																							
	Compressor will not start but fans run	☆																						
	Compressor and condenser (outdoor) fan will not start																							
	Evaporator (indoor) fan will not start																							
	Condenser (Outdoor) fan will not start																							
	Unit runs, but shortly stops		☆	☆			☆	☆								☆	☆							
	Compressor short-cycles due to overload		☆				☆	☆																
	High discharge pressure						☆	☆	☆	☆	☆	☆												
	Low discharge pressure		☆											☆										
	High suction pressure						☆							☆				☆	☆					
	Low suction pressure		☆	☆	☆	☆	☆								☆	☆	☆							
	Unit runs continuously but insufficient cooling		☆	☆	☆	☆	☆		☆	☆	☆				☆					☆			☆	
	Too cool																							
	Compressor is noisy						☆							☆							☆	☆		☆
	Horizontal louver can not revolve																							
	Test method / remedy	Replace the compressor	Leak test	Replace restricted part	Clean or replace	Clean coil	Check fan	Change charged refrigerant volume	Clean condenser or remove obstacle	Purge, evacuate and recharge	Remove obstruction to air flow	Remove obstruction in air or water flow	Remove obstruction in air or water flow	Replace compressor	Test compressor efficiency	Replace valve	Replace valve	Replace valve	Fix feeler bulb	Check heat load	Tighten bolts or screws	Remove them	Choose AC of larger capacity or add the number of AC	Rectify piping so as not to contact each other or with external plate

2.Field Maintenance	Electrical Circuit															
Possible causes of trouble	Power failure	Blown fuse or varistor	Loose connections	Shorted or broken wires	Safety device opens	Faulty thermostat / room temperature sensor	Wrong setting place of temperature sensor	Faulty transformer	Shorted or open capacitor	Faulty magnetic contactor for compressor	Faulty magnetic contactor for fan	Low voltage	Faulty stepping motor	Shorted or grounded compressor	Shorted or grounded fan motor	
	☆	☆	☆	☆	☆			☆								
				☆		☆			☆	☆				☆		
				☆		☆			☆	☆						
				☆					☆		☆				☆	
				☆		☆			☆		☆				☆	
										☆		☆				
										☆		☆				
							☆	☆								
				☆	☆									☆		
	Test method / remedy	Test voltage	Inspect fuse type & size	Inspect connections - tighten	Test circuits with tester	Test continuity of safety device	Test continuity of thermostat / sensor & wiring	Place the temperature sensor at the central of the air inlet grille	Check control circuit with tester	Check capacitor with tester	Test continuity of coil & contacts	Test continuity of coil & contacts	Test voltage	Replace the stepping motor	Check resistance with multimeter	Check resistance with multimeter

6. Quick Maintenance by Error Code

If you do not have the time to test which specific parts are faulty, you can directly change the required parts according the error code. You can find the parts to replace by error code in the following table.

Part requiring replacement	Error Code								
	EH00/ EH01	EL01	EH02	EH03	EH60	EH61	EH0b	EL0C	ECS6
Indoor PCB	✓	✓	✓	✓	✓	✓	✓	✓	x
Outdoor PCB	x	✓	x	x	x	x	x	x	✓
Display board	x	x	x	x	x	x	✓	x	x
Indoor fan motor	x	x	x	✓	x	x	x	x	x
T1 sensor	x	x	x	x	✓	x	x	x	x
T2 Sensor	x	x	x	x	x	✓	x	✓	x
T2B Sensor	x	x	x	x	x	x	x	x	✓
Refrigerant sensor	x	x	x	x	x	x	x	x	x
Reactor	x	✓	x	x	x	x	x	x	x
Compressor	x	x	x	x	x	x	x	x	x
Additional refrigerant	x	x	x	x	x	x	x	✓	x

Part requiring replacement	ECS3	ECS2	ECS4	ECS1	EC07	PC00	PC01	PC02	PC03	PC04
Outdoor PCB	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Indoor fan motor	x	x	x	x	x	x	x	x	x	x
Outdoor fan motor	x	x	x	x	✓	✓	x	✓	x	✓
T3 Sensor	x	✓	x	x	x	x	x	x	x	x
T4 Sensor	✓	x	x	x	x	x	x	x	x	x
TP Sensor	x	x	✓	x	x	x	x	x	x	x
Reactor	x	x	x	x	x	x	✓	x	x	x
Compressor	x	x	x	x	x	✓	x	x	x	✓
IPM module board	x	x	x	x	x	✓	✓	✓	x	✓
High pressure protector	x	x	x	x	x	x	x	✓	x	x
Low pressure protector	x	x	x	x	x	x	x	x	✓	x
Additional refrigerant	x	x	x	x	x	x	x	x	✓	x

7. Troubleshooting by Error Code

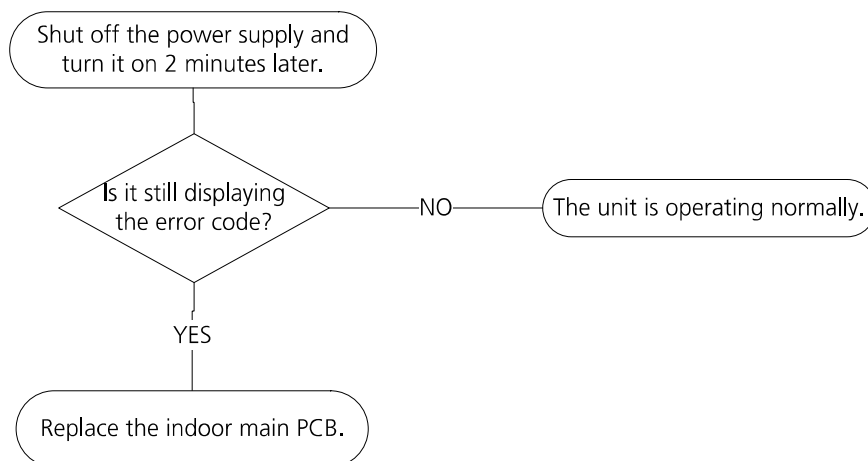
7.1 EH00/ EH0A(IDU EEPROM malfunction or IDU EEPROM parameter error) diagnosis and solution

Description: Indoor PCB main chip does not receive feedback from EEPROM chip.

Recommended parts to prepare:

- Indoor PCB

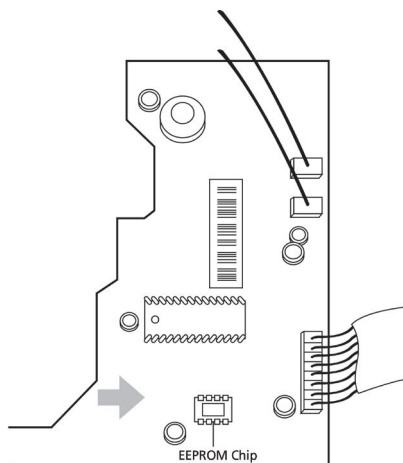
Troubleshooting and repair:



Remarks:

EEPROM: A read-only memory whose contents can be erased and reprogrammed using a pulsed voltage.

The location of the EEPROM chip on the indoor PCB is shown in the following image:



Note: This pictures are only for reference, actual appearance may vary.

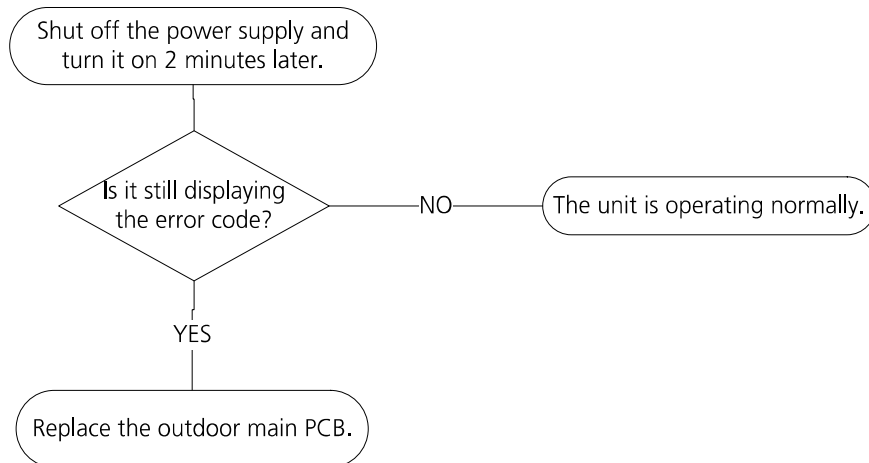
7.2 EC51(ODU EEPROM parameter error) diagnosis and solution

Description: Outdoor PCB main chip does not receive feedback from EEPROM chip.

Recommended parts to prepare:

- Outdoor PCB

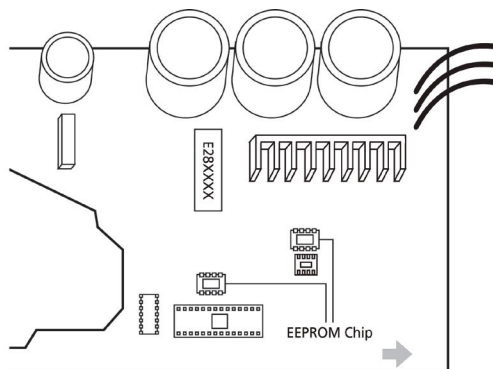
Troubleshooting and repair:



Remarks:

EEPROM: A read-only memory whose contents can be erased and reprogrammed using a pulsed voltage.

The location of the EEPROM chip on the outdoor PCB is shown in the following image:



This pictures are only for reference, actual appearance may vary.

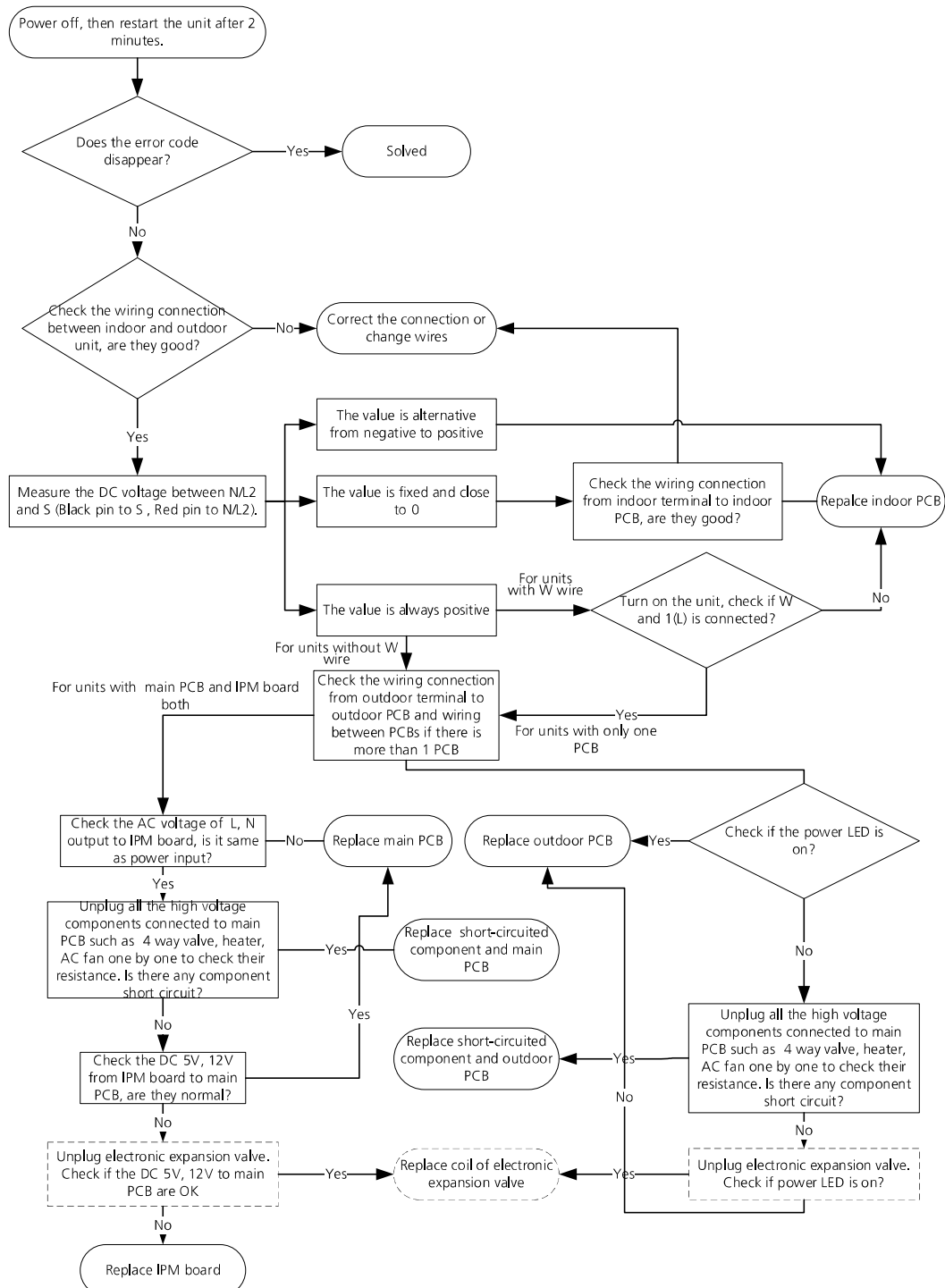
7.3 EL01(IDU & ODU communication error) diagnosis and solution

Description: Indoor unit can not communicate with outdoor unit

Recommended parts to prepare:

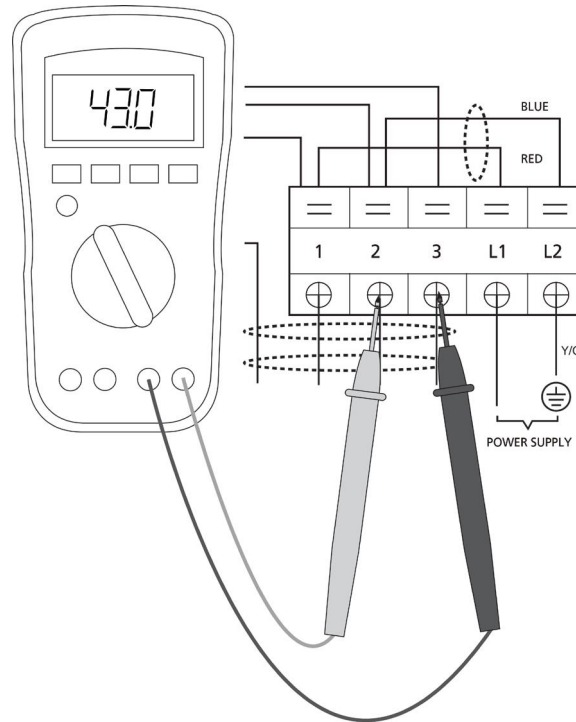
- Indoor PCB
- Outdoor PCB
- Short-circuited component

Troubleshooting and repair:



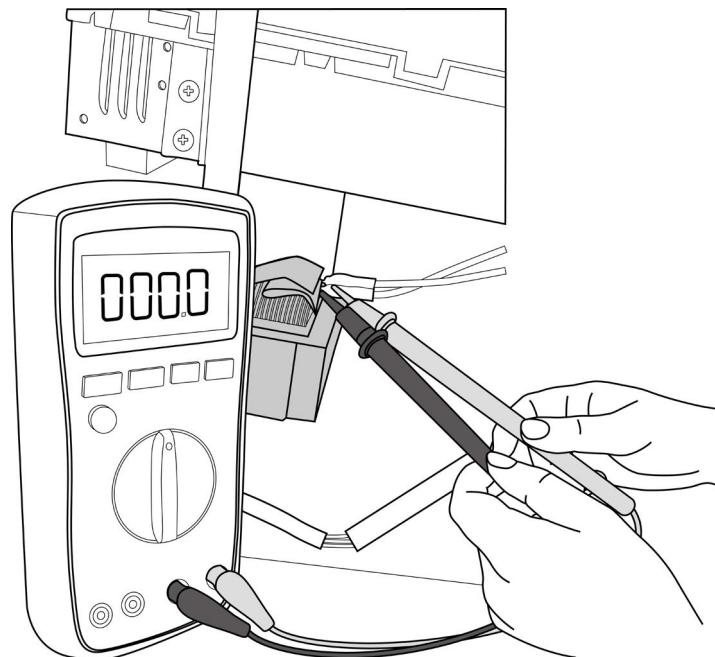
Remarks:

- Use a multimeter to test the DC voltage between 2 port(or S or L2 port) and 3 port(or N or S port) of outdoor unit.
The red pin of multimeter connects with 2 port(or S or L2 port) while the black pin is for 3 port(or N or S port) .
- When AC is normal running, the voltage will move alternately between -25V to 25V.
- If the outdoor unit has malfunction, the voltage will move alternately with positive value.
- While if the indoor unit has malfunction, the voltage will be a certain value.



**S and N
or
L2 and S
or
2 and 3**

- Use a multimeter to test the resistance of the reactor which does not connect with capacitor.
- The normal value should be around zero ohm. Otherwise, the reactor must have malfunction.



Note: The picture and the value are only for reference, actual condition and specific value may vary.

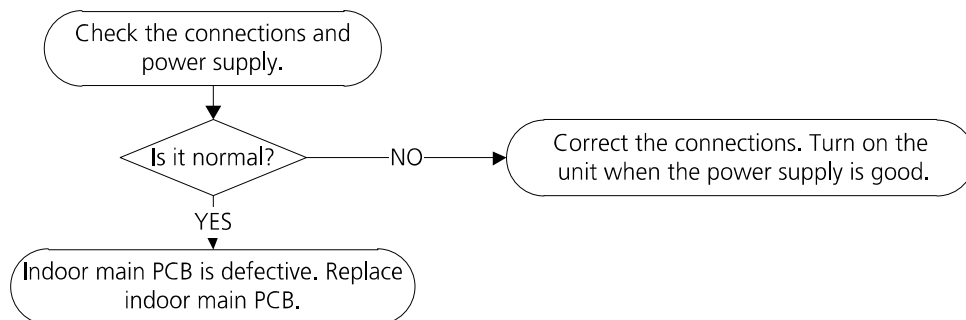
7.4 EH02(Zero crossing detection error) diagnosis and solution

Description: When PCB does not receive zero crossing signal feedback for 4 minutes or the zero crossing signal time interval is abnormal.

Recommended parts to prepare:

- Connection wires
- Indoor main PCB

Troubleshooting and repair:



Note: Zero crossing detection error is only valid for the unit with AC fan motor, for other models, this error is invalid.

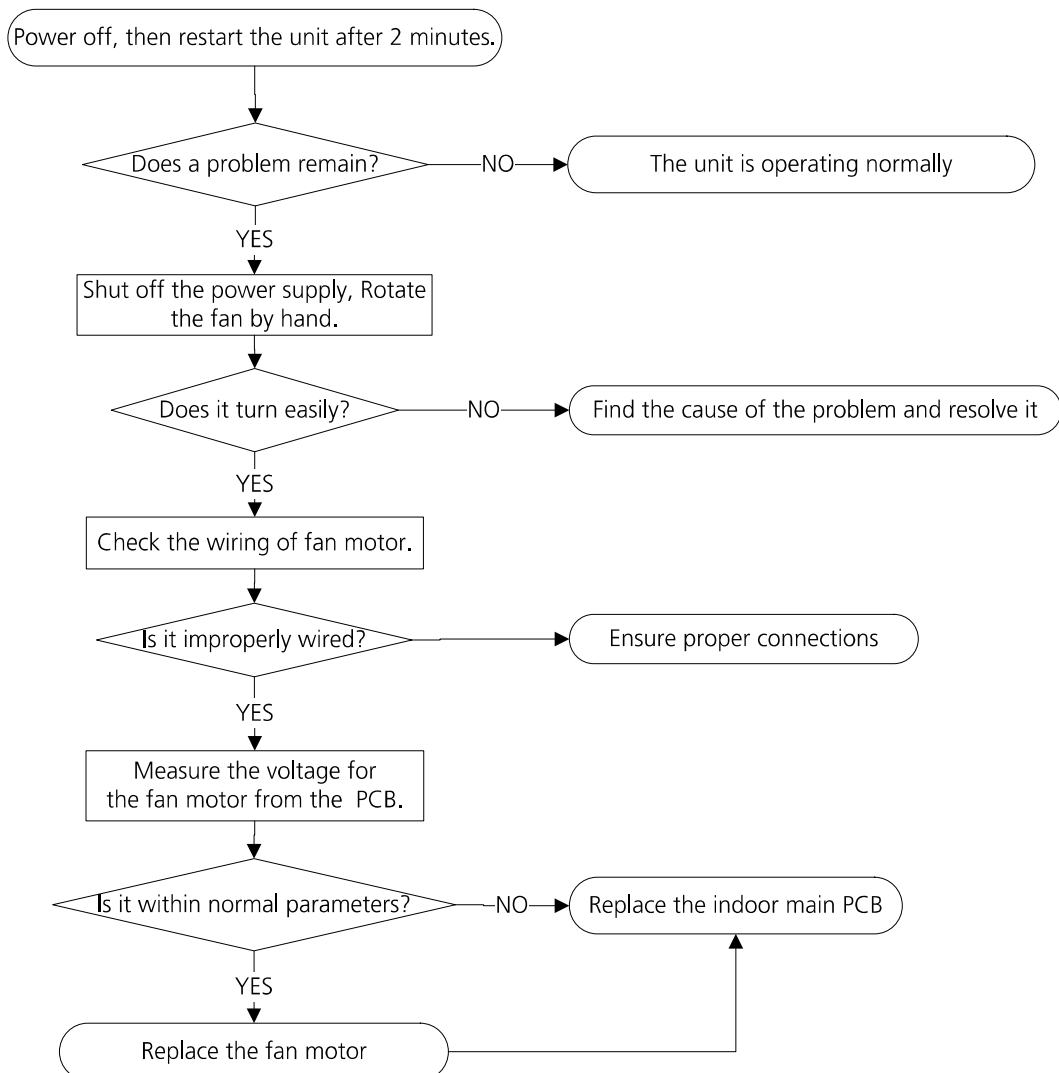
7.5 EH03(The Indoor fan speed is operating outside of normal range) diagnosis and solution

Description: When indoor fan speed keeps too low or too high for a certain time, the LED displays the failure code and the AC turns off.

Recommended parts to prepare:

- Connection wires
- Fan assembly
- Fan motor
- Indoor main PCB

Troubleshooting and repair:



Index:

1. Indoor DC Fan Motor(control chip is in fan motor)

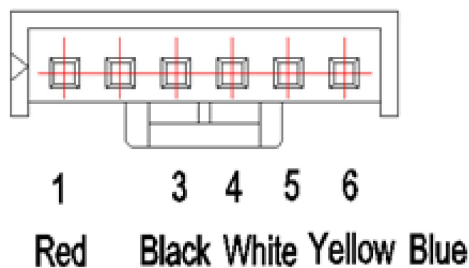
Power on and when the unit is in standby, measure the voltage of pin1-pin3, pin4-pin3 in fan motor connector. If the value of the voltage is not in the range showing in below table, the PCB must has problems and need to be replaced.

- DC motor voltage input and output (voltage: 220-240V~):

No.	Color	Signal	Voltage
1	Red	Vs/Vm	192V~380V
2	---	--	---
3	Black	GND	0V
4	White	Vcc	14~17.5V
5	Yellow	Vsp	0~5.6V
6	Blue	FG	14~17.5V

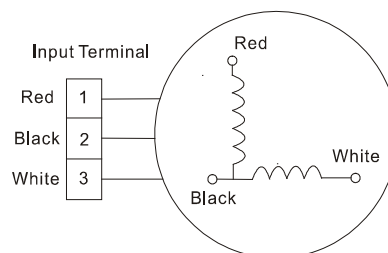
- DC motor voltage input and output (voltage: 115V~):

No.	Color	Signal	Voltage
1	Red	Vs/Vm	140V~190V
2	---	--	---
3	Black	GND	0V
4	White	Vcc	14~17.5V
5	Yellow	Vsp	0~5.6V
6	Blue	FG	14~17.5V



2. Indoor AC Motor

- 1) Power on and set the unit running in fan mode at high fan speed. After running for 15 seconds, measure the voltage of pin1 and pin2. If the value of the voltage is less than 100V(208~240V power supply) or 50V (115V power supply), the PCB must has problems and need to be replaced.



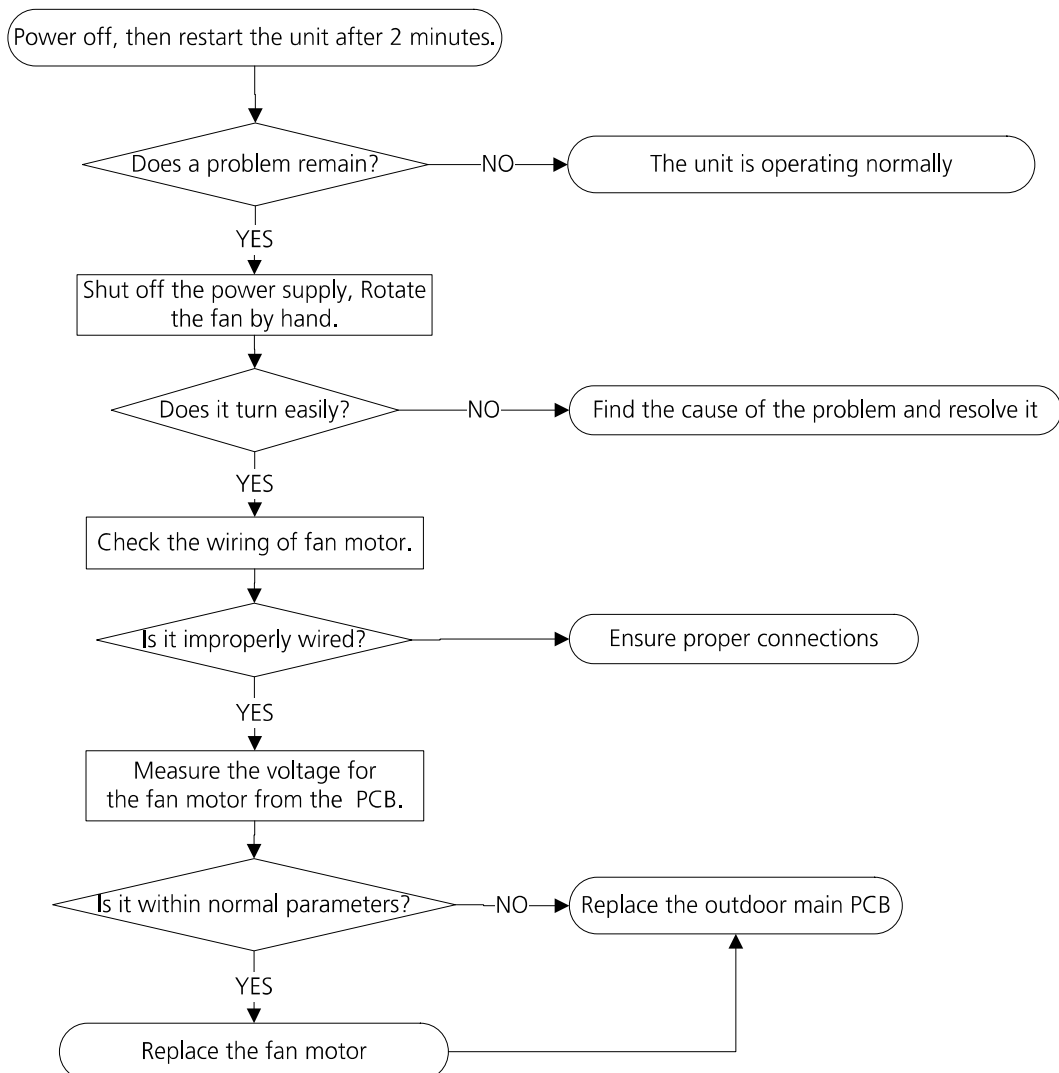
7.6 EC07(The outdoor fan speed is operating outside of normal range) diagnosis and solution

Description: When outdoor fan speed keeps too low or too high for a certain time, the LED displays the failure code and the AC turns off.

Recommended parts to prepare:

- Connection wires
- Fan assembly
- Fan motor
- Outdoor main PCB

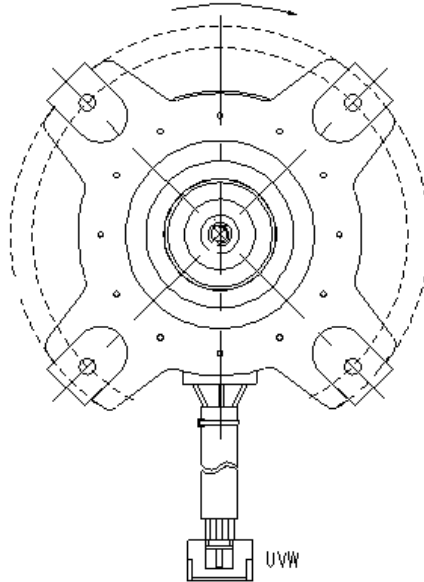
Troubleshooting and repair:



Index:

1. Outdoor DC Fan Motor (control chip is in outdoor PCB)

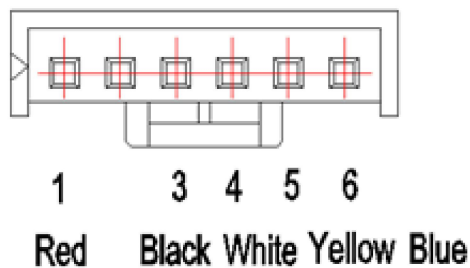
Release the UVW connector. Measure the resistance of U-V, U-W, V-W. If the resistance is not equal to each other, the fan motor must have problems and need to be replaced. Otherwise the PCB must have problems and need to be replaced.



2. DC Fan Motor (control chip is in fan motor, single fan)

Power on and when the unit is in standby, measure the voltage of pin1-pin3, pin4-pin3 in fan motor connector. If the value of the voltage is not in the range showing in below table, the PCB must have problems and need to be replaced.

No.	Color	Signal	Voltage
1	Red	Vs/Vm	192V~380V
2	---	---	---
3	Black	GND	0V
4	White	Vcc	13.5-16.5V
5	Yellow	Vsp	0~6.5V
6	Blue	FG	13.5-16.5V



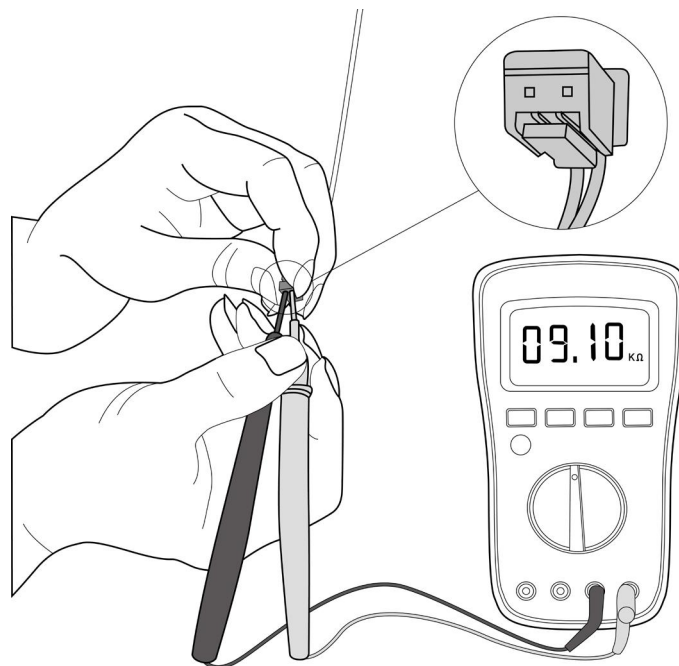
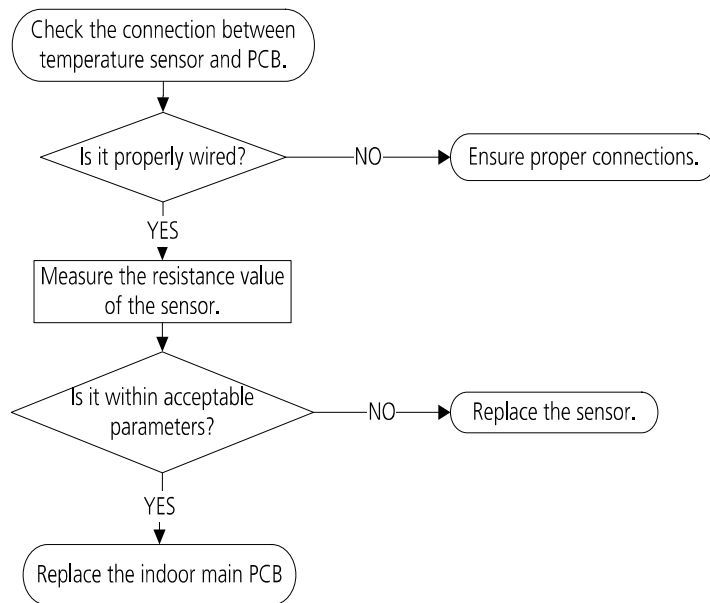
7.7 EH60/EH61(Open circuit or short circuit of indoor temperature sensor(T1, T2)) diagnosis and solution

Description: If the sampling voltage is lower than 0.06V or higher than 4.94V, the LED displays the failure code.

Recommended parts to prepare:

- Connection wires
- Sensors
- Indoor main PCB

Troubleshooting and repair:



Note: This picture and the value are only for reference, actual appearance and value may vary.

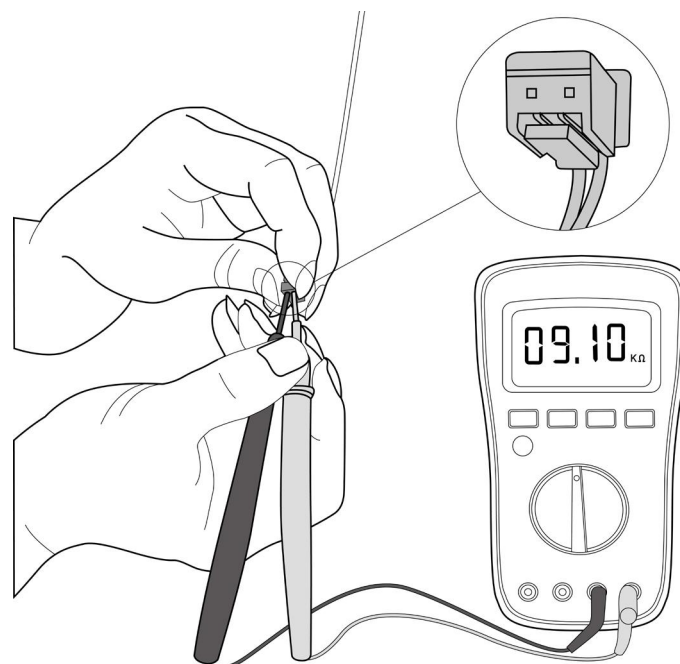
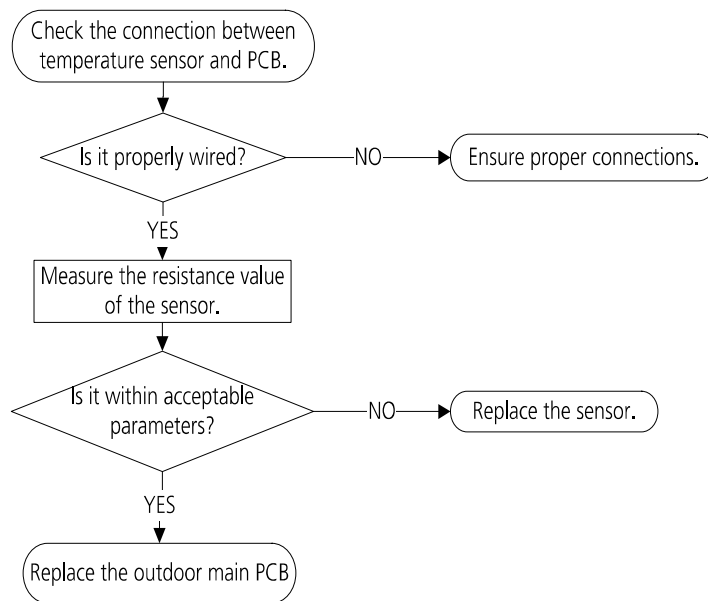
7.8 EC52/EC53/EC54/EC56(Open circuit or short circuit of outdoor temperature sensor(T3, T4, TP, T2B)) diagnosis and solution

Description: If the sampling voltage is lower than 0.06V or higher than 4.94V, the LED displays the failure code.

Recommended parts to prepare:

- Connection wires
- Sensors
- Outdoor main PCB

Troubleshooting and repair:



For certain models, outdoor unit uses combination sensor, T3,T4 and TP are the same of sensor. This picture and the value are only for reference, actual appearance and value may vary.

7.9 EL0C(System lacks refrigerant) diagnosis and solution

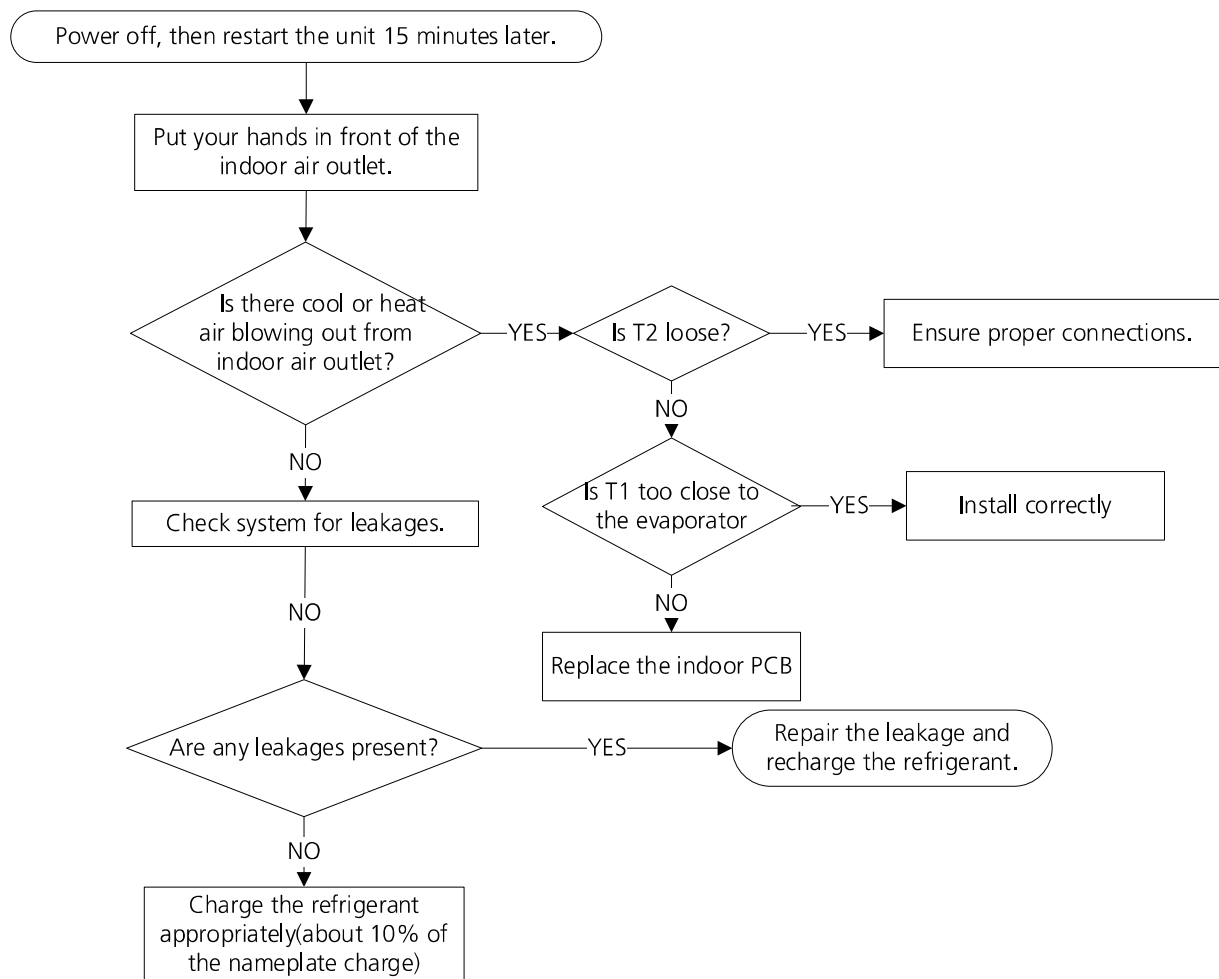
Description:

Judging the abnormality of the refrigeration system according to the number of compressor stops and the changes in operating parameters caused by excessive exhaust temperature.

Recommended parts to prepare:

- Indoor PCB
- Additional refrigerant

Troubleshooting and repair:



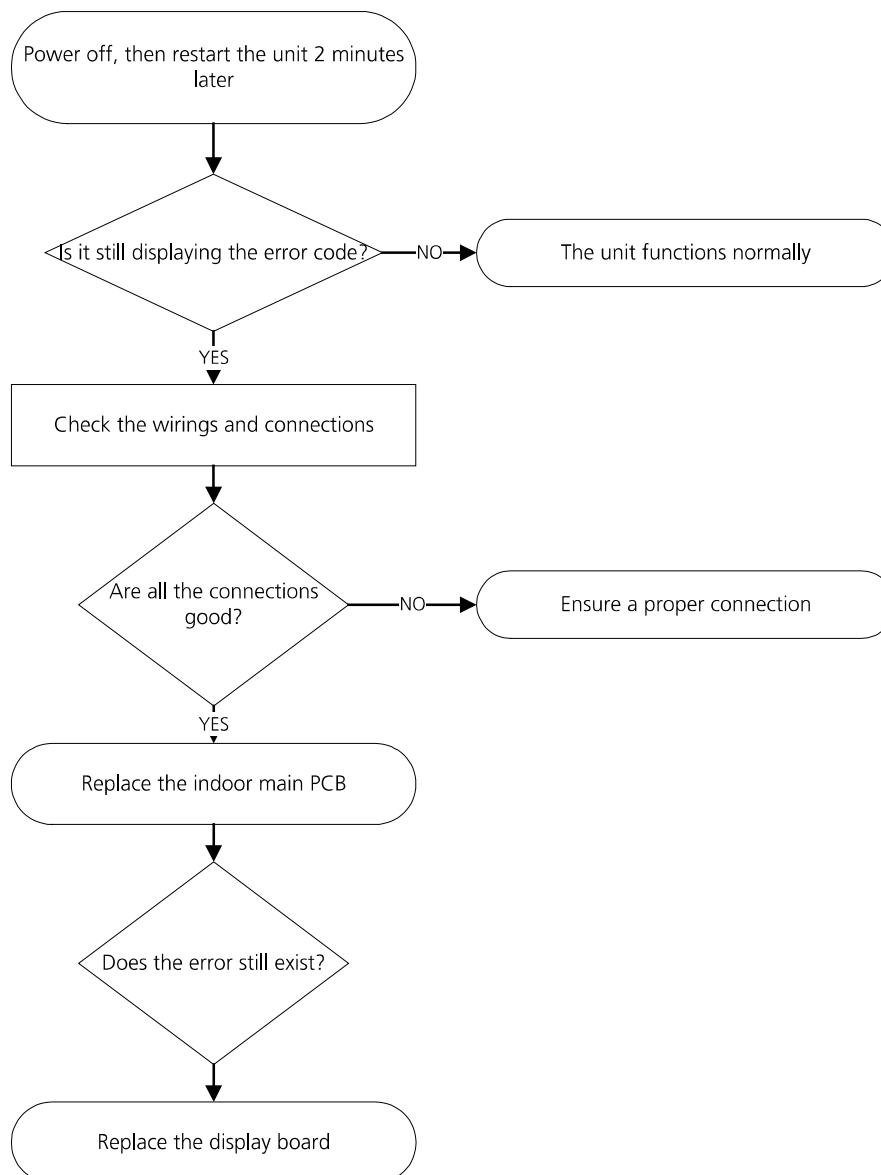
7.10 EH0b(IDU main control board and display board communication error) diagnosis and solution

Description: Indoor PCB does not receive feedback from the display board.

Recommended parts to prepare:

- Communication wire
- Indoor PCB
- Display board

Troubleshooting and repair:



7.11 PC00(ODU IPM module protection)/PC04(Inverter compressor drive error) Diagnosis and Solution

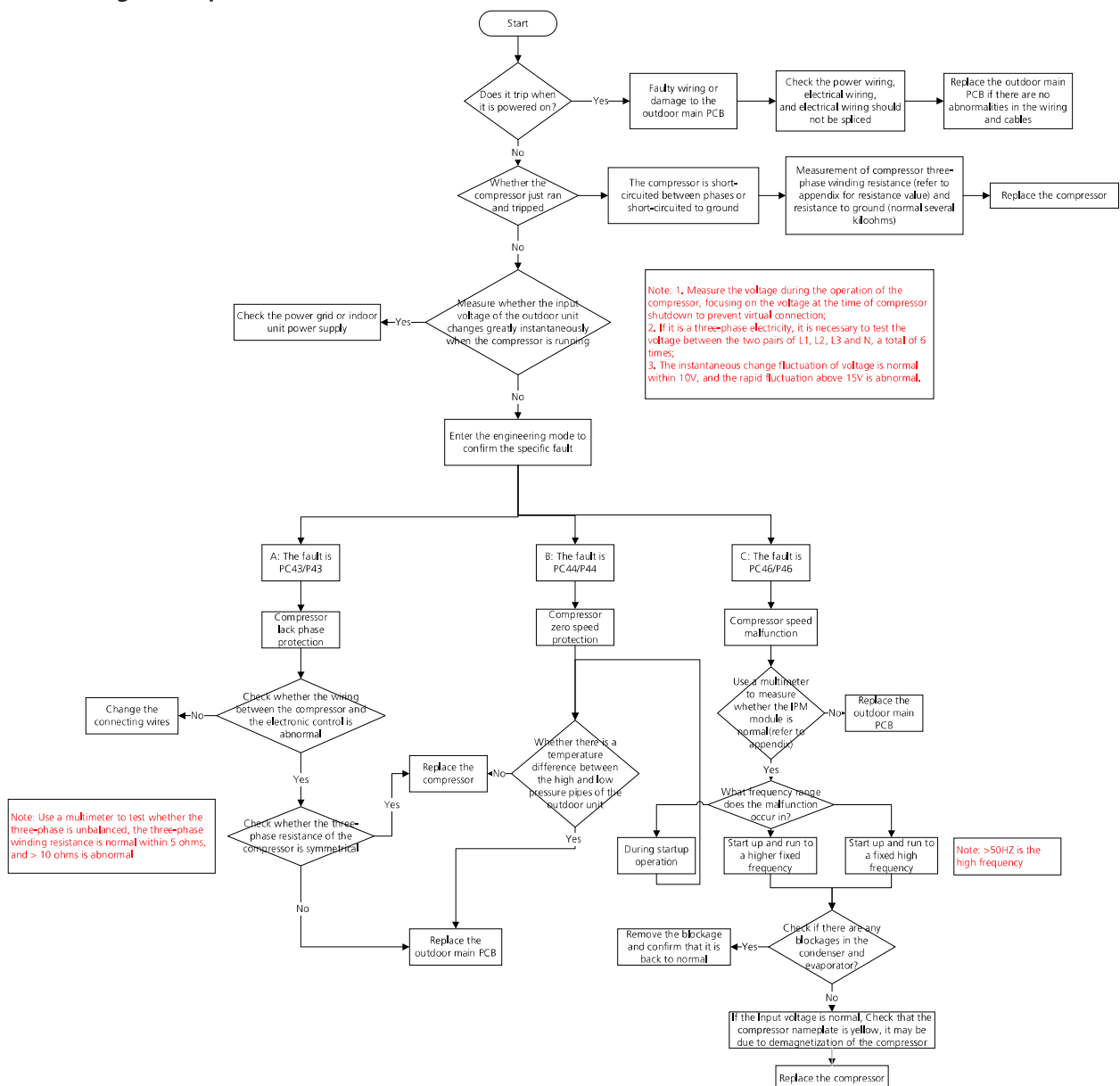
Description: When the voltage signal the IPM sends to the compressor drive chip is abnormal, the display LED shows "PC00" and the AC turn off.

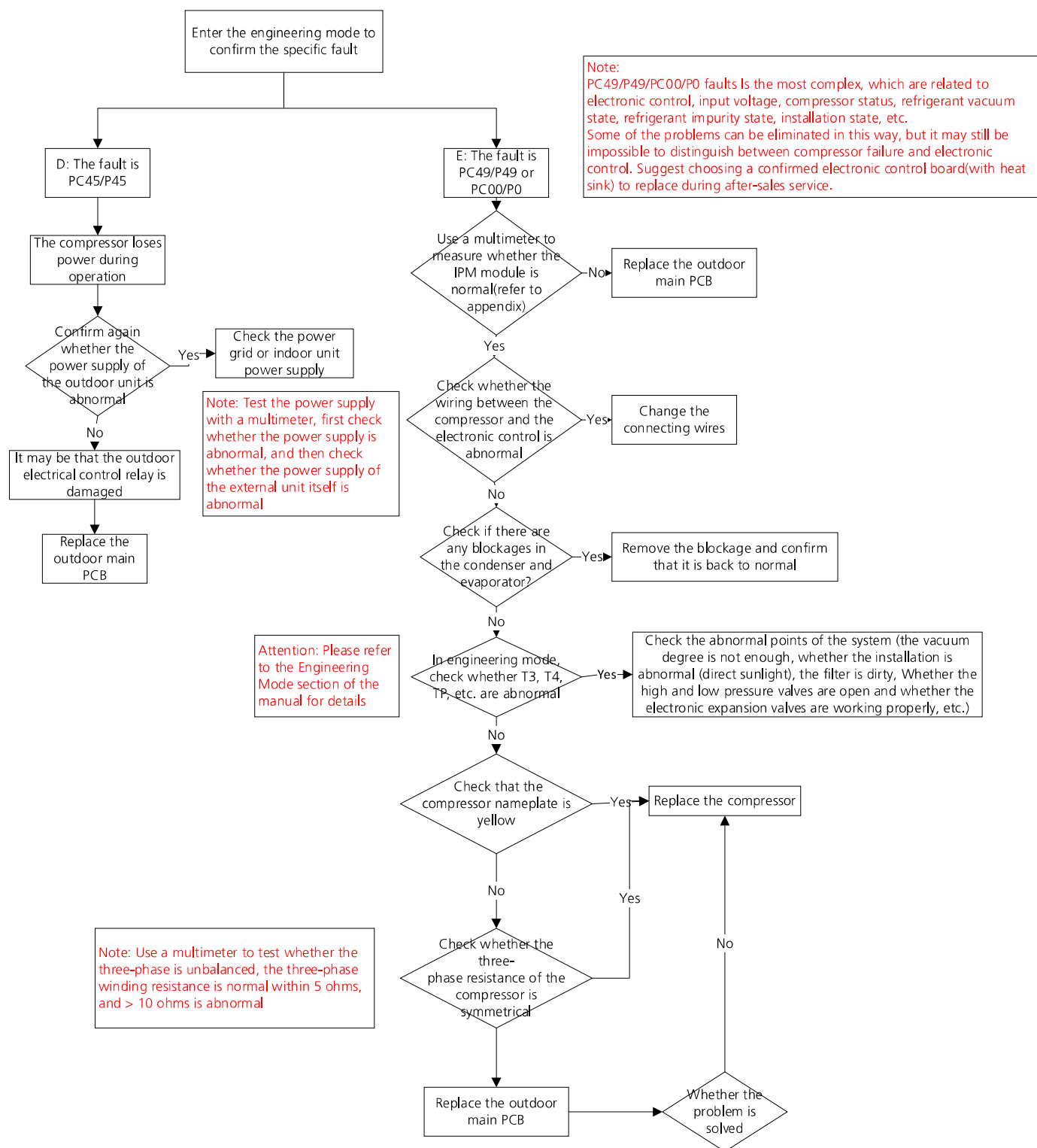
Or an abnormal inverter compressor drive is detected by a special detection circuit, including communication signal detection, voltage detection, compressor rotation speed signal detection and so on.

Recommended parts to prepare:

- Connection wires
- IPM module board
- Outdoor fan assembly
- Compressor
- Outdoor PCB

Troubleshooting and repair:





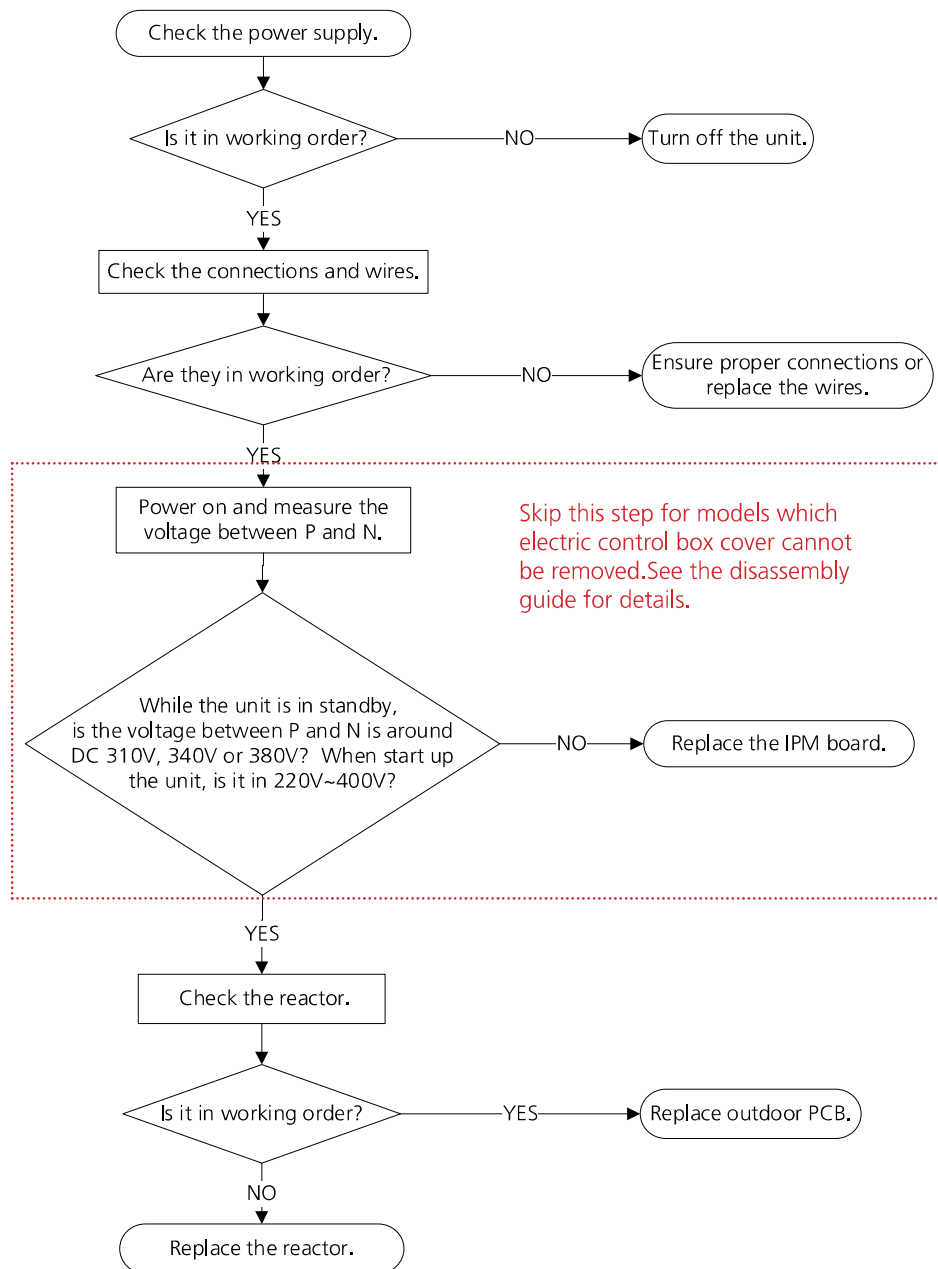
7.12 PC01(ODU voltage protection) diagnosis and solution

Description: Abnormal increases or decreases in voltage are detected by checking the specified voltage detection circuit.

Recommended parts to prepare:

- Power supply wires
- IPM module board
- PCB
- Reactor

Troubleshooting and repair:



7.13 PC02(Compressor top (or IPM) temp. protection) diagnosis and solution

Description: For some models with overload protection, If the sampling voltage is not 5V, the LED will display the failure.

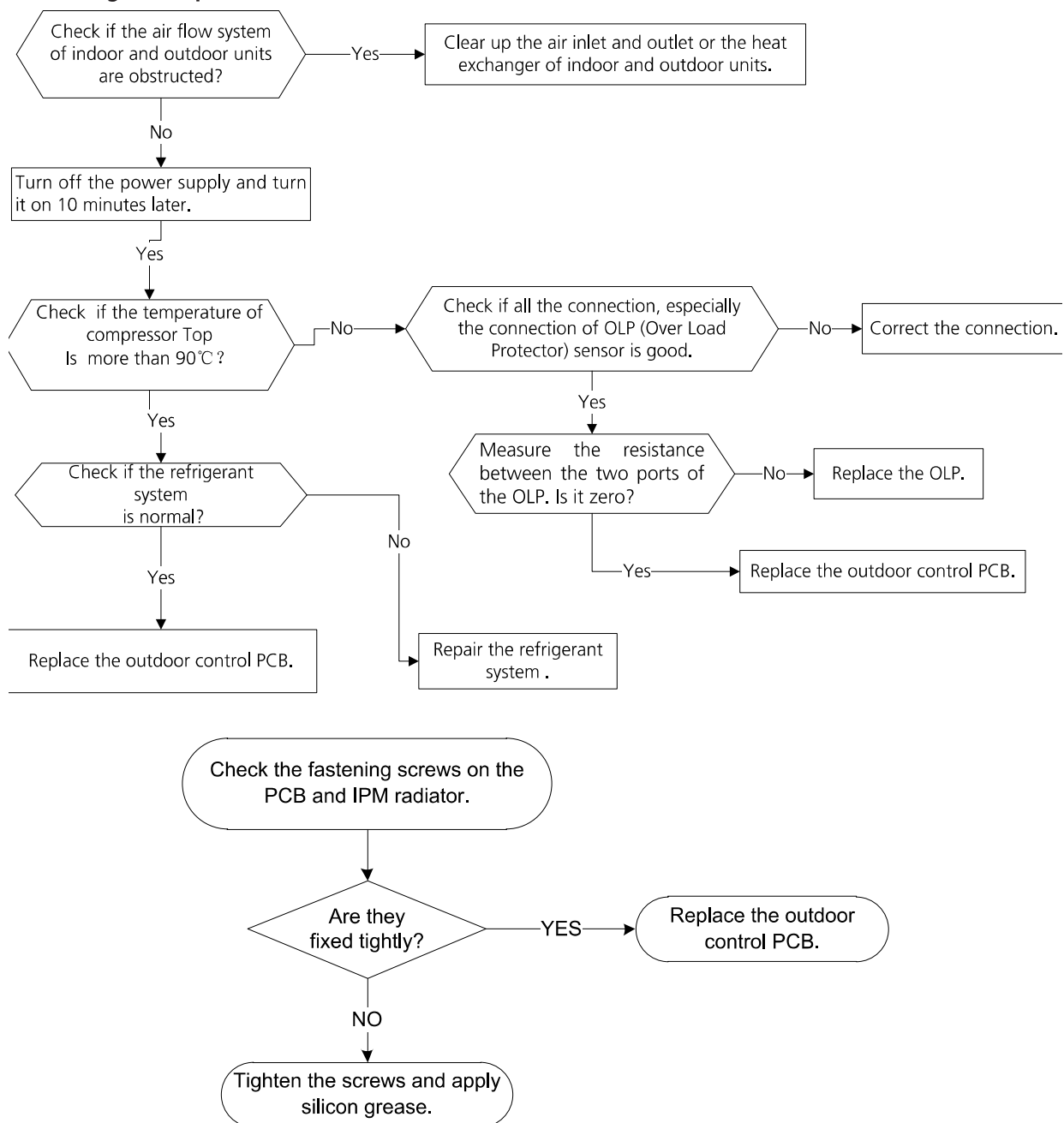
If the temperature of IPM module is higher than a certain value, the LED displays the failure code.

Models without overload protector should be diagnosed according to the second flowchart.

Recommended parts to prepare:

- Connection wires
- Overload protection
- Outdoor PCB

Troubleshooting and repair:



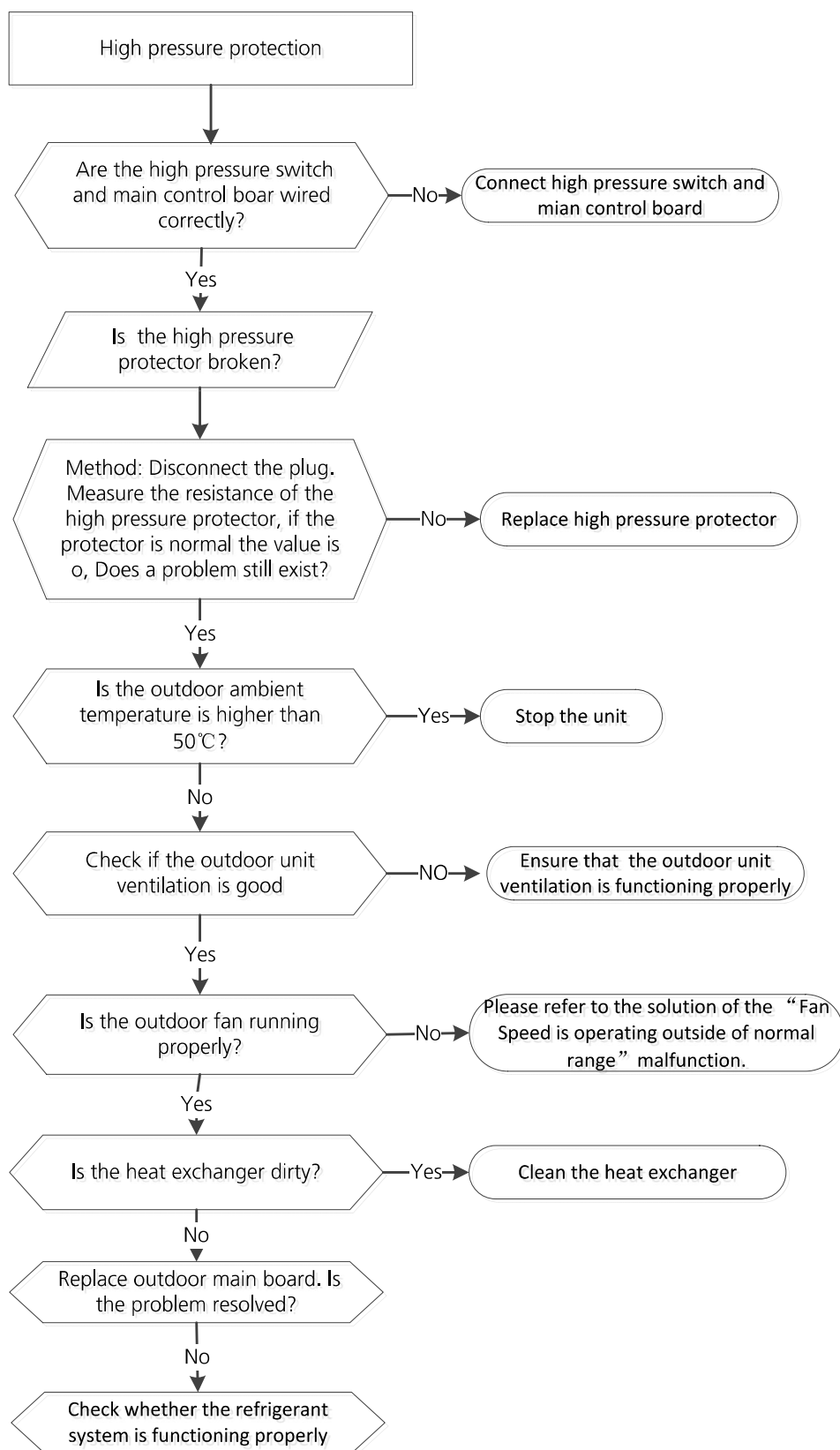
7.14 PC03(Pressure protection(low or high pressure) diagnosis and solution

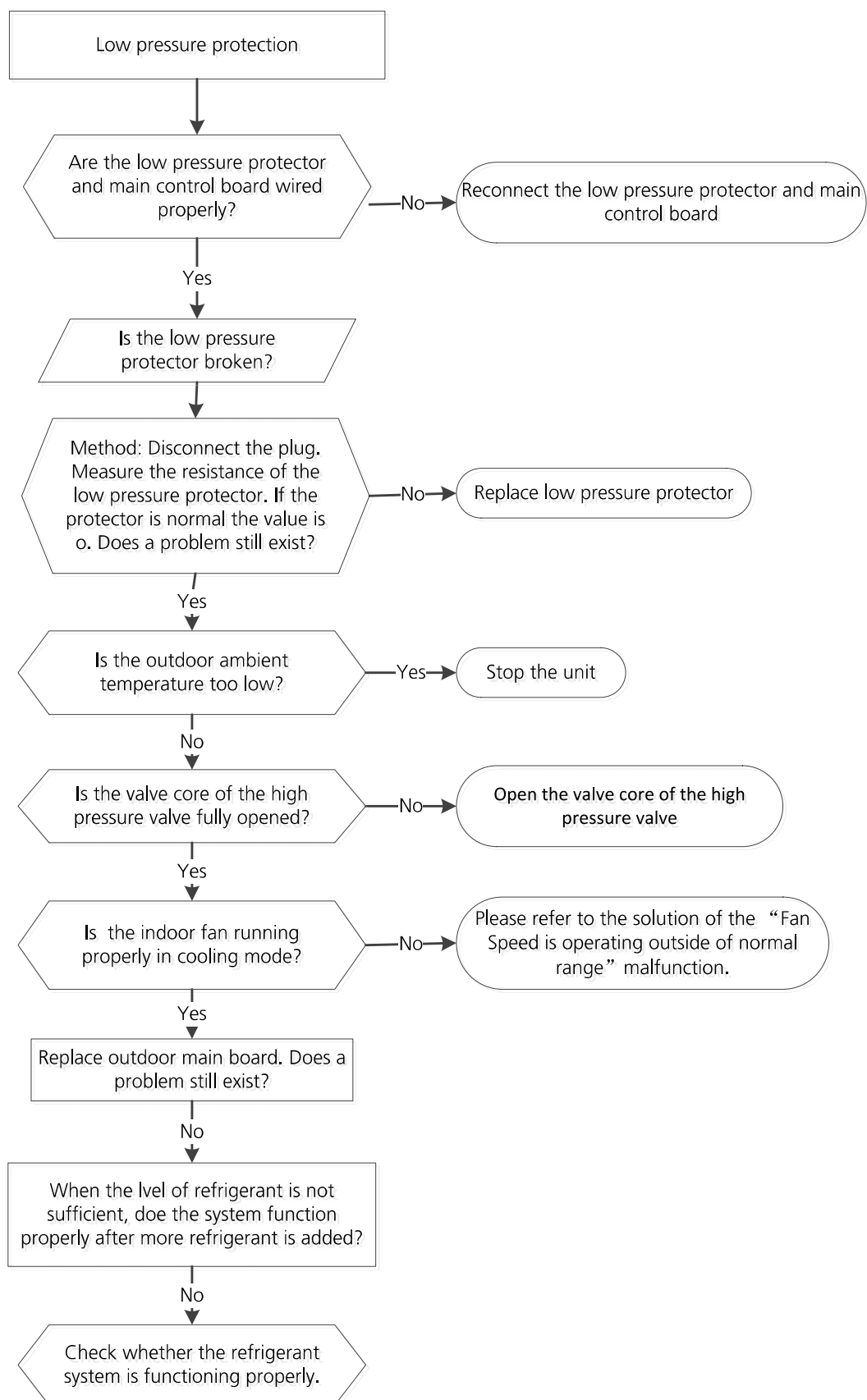
Description: Outdoor pressure switch cut off the system because high pressure is higher than 4.4 MPa or outdoor pressure switch cut off the system because low pressure is lower than 0.13 MPa, the LED displays the failure code.

Recommended parts to prepare:

- Connection wires
- Outdoor PCB
- Refrigerant
- Pressure switch
- Outdoor fan

Troubleshooting and repair:





7.15 IDUs mode conflict (match with multi outdoor unit)

Description: The indoor units cannot work cooling mode and heating at same time. Heating mode has a priority.

- Suppose Indoor unit A working in cooling mode or fan mode, and indoor unit B is set to heating mode, then A will change to off and B will work in heating mode.
- Suppose Indoor unit A working in heating mode, and indoor unit B is set to cooling mode or fan mode, then B will change to stand by and A will be no change.

	Cooling mode	Heating Mode	Fan	Off
Cooling mode	No	Yes	No	No
Heating Mode	Yes	No	Yes	No
Fan	No	Yes	No	No
Off	No	No	No	No

Note:

No: No mode conflict

Yes: Mode conflict

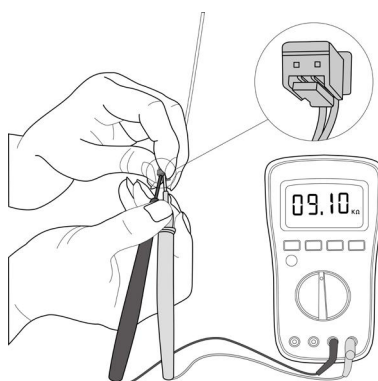
8. Check Procedures

8.1 Temperature Sensor Check

WARNING

**Be sure to turn off all power supplies or disconnect all wires to avoid electric shock.
Operate after compressor and coil have returned to normal temperature in case of injury.**

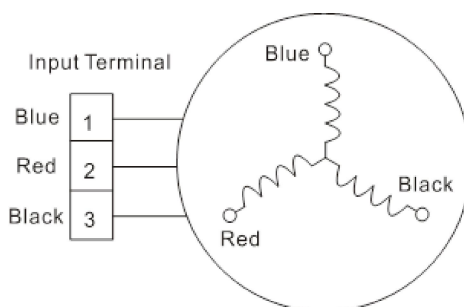
1. Disconnect the temperature sensor from PCB (Refer to Chapter Indoor&Outdoor Unit Disassembly).
2. Measure the resistance value of the sensor using a multi-meter.
3. Check corresponding temperature sensor resistance value table (Refer to Chapter 8. Appendix).



Note: The picture and the value are only for reference, actual condition and specific value may vary.

8.2 Compressor Check

1. Disconnect the compressor power cord from outdoor PCB (Refer to Chapter 6. Outdoor Unit Disassembly)).
2. Measure the resistance value of each winding using a multi-meter.
3. Check the resistance value of each winding in the following table.



Resistance Value	KSK89D53UEZ	KSK89D29UEZD	KSN98D22UFZ	KSK103D33UEZ3 KSK103D33UEZ3(MD) KBK103D33UEZ3	KSK103D32UEZ31 KSK75D32UEZD31	KTN150D30UFZA KTN150D30SFZA
Blue-Red	2.35±5%Ω (at 20°C/68°F)	1.99±5%Ω (at 20°C/68°F)	1.57±5%Ω (at 20°C/68°F)	2.13±5%Ω (at 20°C/68°F)	4.06±5%Ω (at 20°C/68°F)	1.02±5%Ω (at 20°C/68°F)
Blue-Black						
Red-Black						

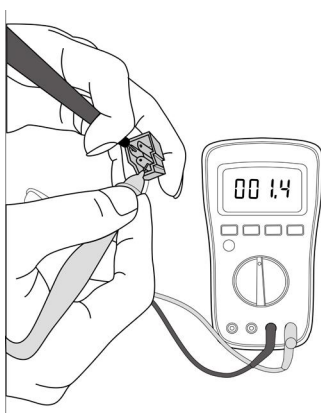
Resistance Value	KSM135D23UFZ	KTN110D42UFZ	KSN140D21UFZ	KTM140D78UFZ3	KTF235D22UMT ATF235D22TMT KTF250D22UMT	KTM240D46UKT2
Blue-Red	1.72±5%Ω (at 20°C/68°F)	1.82±5%Ω (at 20°C/68°F)	1.28±5%Ω (at 20°C/68°F)	1.5±5%Ω (at 20°C/68°F)	0.75±5%Ω (at 20°C/68°F)	1.04±5%Ω (at 20°C/68°F)
Blue-Black						
Red-Black						

Resistance Value	KSN140D58UFZ	KTM240D43UKT	KSN98D64UFZ3	ASN140D35TFZ	KTF420D62UNT	ASN108D22TEZ
Blue-Red	1.86±5%Ω (at 20°C/68°F)	1.03±5%Ω (at 20°C/68°F)	2.7±5%Ω (at 20°C/68°F)	0.83±5%Ω (at 20°C/68°F)	0.86±5%Ω (at 20°C/68°F)	1.76±5%Ω (at 20°C/68°F)
Blue-Black						
Red-Black						

Resistance Value	KTM240D63SKT2	KTM240D57UMT	DTN210D32UFZ	KSN140D33UFZB3	KTM110D79UFZA3	GSD098XKUF7JV6B
Blue-Red	1.19±5%Ω (at 20°C/68°F)	0.62±5%Ω (at 20°C/68°F)	1.7±5%Ω (at 20°C/68°F)	1.68±5%Ω (at 20°C/68°F)	1.88±5%Ω (at 20°C/68°F)	2.83±5%Ω (at 20°C/68°F)
Blue-Black						
Red-Black						

Resistance Value	KSK75D33UEZD3	DTN210D54UEZ3	DTN250D53UFZ3	KSN103D42UEZ31	GTD141RKRF8JV8B	ATD186RKSF8JV8
Blue-Red	2.14±5%Ω (at 20°C/68°F)	2.53±5%Ω (at 20°C/68°F)	1.97±5%Ω (at 20°C/68°F)	2.35±5%Ω (at 20°C/68°F)	1.765±5%Ω (at 20°C/68°F)	1.64±5%Ω (at 20°C/68°F)
Blue-Black						
Red-Black						

Resistance Value	KTM2900D27UKT3	KSN98D13UEZ32	KSN140D435FZ31	KTM180D68UMT		
Blue-Red	0.9±5%Ω (at 20°C/68°F)	3.15±5%Ω (at 20°C/68°F)	1.81±5%Ω (at 20°C/68°F)	1.91±5%Ω (at 20°C/68°F)		
Blue-Black						
Red-Black						



Note: The picture and the value are only for reference, actual condition and specific value may vary.

8.3 IPM Continuity Check

WARNING

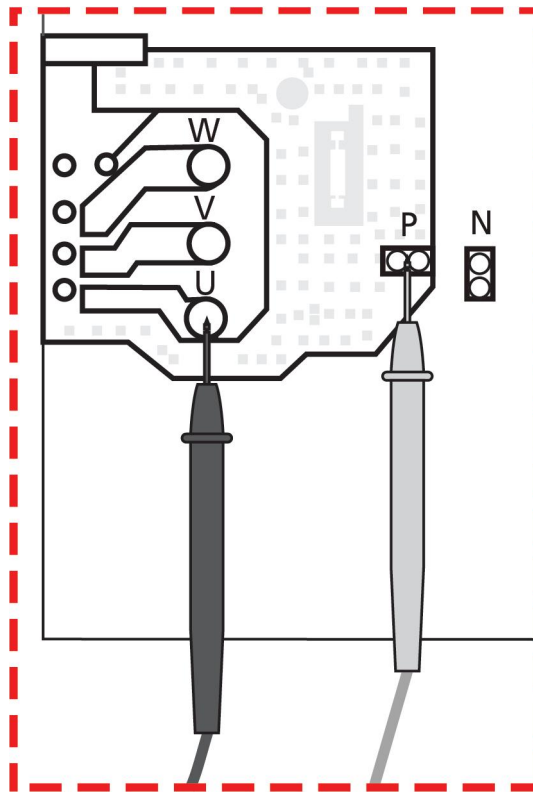
**Electricity remains in capacitors even when the power supply is off.
Ensure the capacitors are fully discharged before troubleshooting.**

1. Turn off outdoor unit and disconnect power supply.
2. Discharge electrolytic capacitors and ensure all energy-storage unit has been discharged.
3. Disassemble outdoor PCB or disassemble IPM board.
4. Measure the resistance value between P and U(V, W, N); U(V, W) and N.

Digital tester		Resistance value	Digital tester		Resistance value
(+)Red	(-)Black	∞ (Several M $\pm$ 5% Ω)	(+)Red	(-)Black	∞ (Several M $\pm$ 5% Ω)
P	N		U	N	
	U		V		
	V		W		
	W		-		

Or test the conductivity of IPM with diode mode.

Needle-type Tester		Normal Value	Needle-type Tester		Normal Value
Red	Black		Red	Black	
P	U	Open-circuit	N	U	0.3-0.5V
	V			V	
	W			W	
Needle-type Tester		Normal Value	Needle-type Tester		Normal Value
Black	Red		Black	Red	
P	U	0.3-0.5V	N	U	Open-circuit
	V			V	
	W			W	

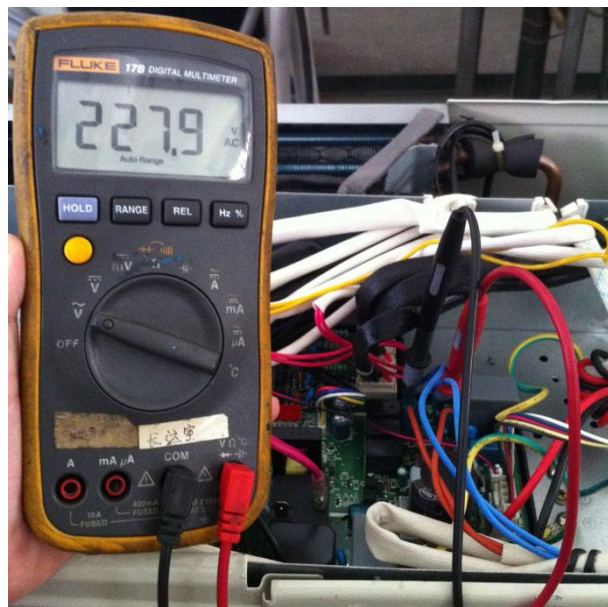


Note: The picture and the value are only for reference, actual condition and specific value may vary.

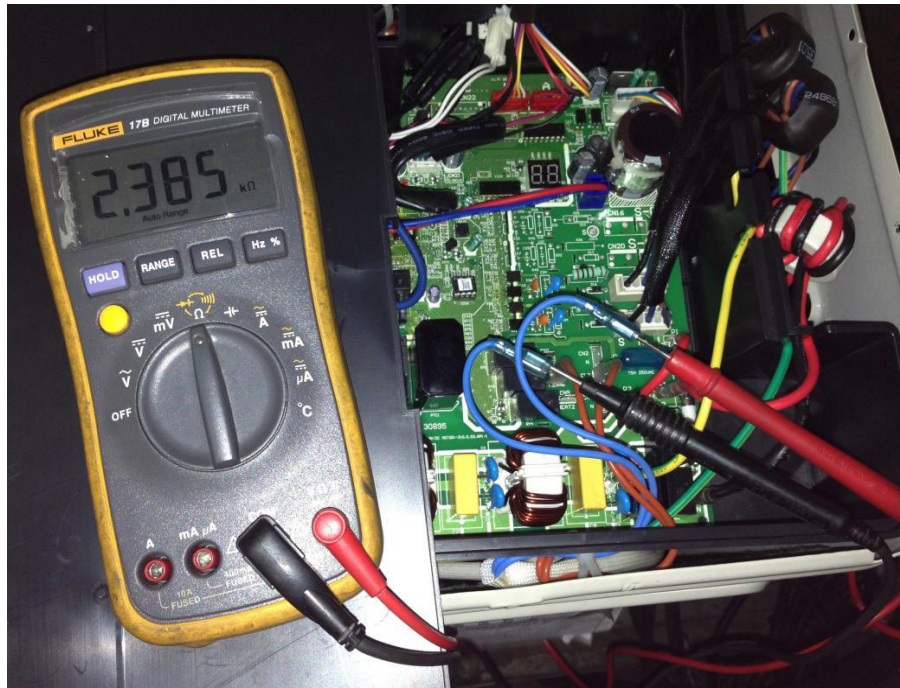
8.4 4-way Valve Check

1. Power on, use a digital tester to measure the voltage, when the unit operates in cooling, it is 0V. When the unit operates in heating, it is about 230VAC.

If the value of the voltage is not in the range, the PCB must have problems and need to be replaced.



2 Turn off the power, use a digital tester to measure the resistance. The value should be $1.8\sim 2.5\text{ K}\pm 5\%\Omega$.

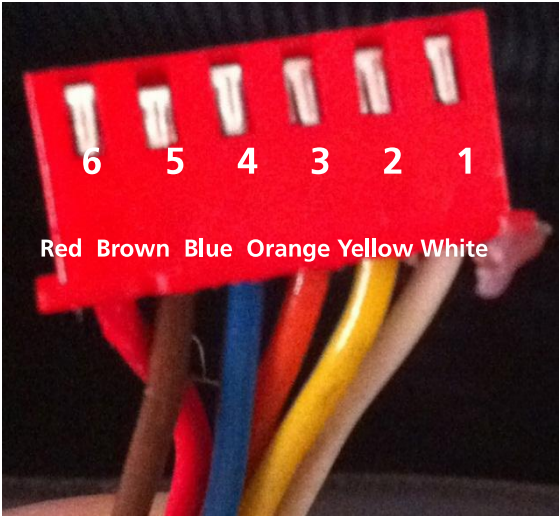


8.5 EXV Check

 **WARNING**

Electricity remains in capacitors even when the power supply is off.
Ensure the capacitors are fully discharged before troubleshooting.

- 1. Disconnect the connector from outdoor PCB.
- 2. Measure the resistance value of each winding using a multi-meter.
- 3. Check the resistance value of each winding in the following table.



Color of lead winding	Normal Value
Red- Blue	About 50Ω
Red - Yellow	
Brown-Orange	
Brown-White	

Appendix

Contents

i)	Temperature Sensor Resistance Value Table for T1, T2, T3, and T4 (°C – K)	2
ii)	Temperature Sensor Resistance Value Table for TP (for some units)(°C --K)	3
iii)	Pressure On Service Port	4

i) Temperature Sensor Resistance Value Table for T1,T2,T3 and T4 (°C – K)

°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm
-20	-4	115.266	20	68	12.6431	60	140	2.35774	100	212	0.62973
-19	-2	108.146	21	70	12.0561	61	142	2.27249	101	214	0.61148
-18	0	101.517	22	72	11.5	62	144	2.19073	102	216	0.59386
-17	1	96.3423	23	73	10.9731	63	145	2.11241	103	217	0.57683
-16	3	89.5865	24	75	10.4736	64	147	2.03732	104	219	0.56038
-15	5	84.219	25	77	10	65	149	1.96532	105	221	0.54448
-14	7	79.311	26	79	9.55074	66	151	1.89627	106	223	0.52912
-13	9	74.536	27	81	9.12445	67	153	1.83003	107	225	0.51426
-12	10	70.1698	28	82	8.71983	68	154	1.76647	108	226	0.49989
-11	12	66.0898	29	84	8.33566	69	156	1.70547	109	228	0.486
-10	14	62.2756	30	86	7.97078	70	158	1.64691	110	230	0.47256
-9	16	58.7079	31	88	7.62411	71	160	1.59068	111	232	0.45957
-8	18	56.3694	32	90	7.29464	72	162	1.53668	112	234	0.44699
-7	19	52.2438	33	91	6.98142	73	163	1.48481	113	235	0.43482
-6	21	49.3161	34	93	6.68355	74	165	1.43498	114	237	0.42304
-5	23	46.5725	35	95	6.40021	75	167	1.38703	115	239	0.41164
-4	25	44	36	97	6.13059	76	169	1.34105	116	241	0.4006
-3	27	41.5878	37	99	5.87359	77	171	1.29078	117	243	0.38991
-2	28	39.8239	38	100	5.62961	78	172	1.25423	118	244	0.37956
-1	30	37.1988	39	102	5.39689	79	174	1.2133	119	246	0.36954
0	32	35.2024	40	104	5.17519	80	176	1.17393	120	248	0.35982
1	34	33.3269	41	106	4.96392	81	178	1.13604	121	250	0.35042
2	36	31.5635	42	108	4.76253	82	180	1.09958	122	252	0.3413
3	37	29.9058	43	109	4.5705	83	181	1.06448	123	253	0.33246
4	39	28.3459	44	111	4.38736	84	183	1.03069	124	255	0.3239
5	41	26.8778	45	113	4.21263	85	185	0.99815	125	257	0.31559
6	43	25.4954	46	115	4.04589	86	187	0.96681	126	259	0.30754
7	45	24.1932	47	117	3.88673	87	189	0.93662	127	261	0.29974
8	46	22.5662	48	118	3.73476	88	190	0.90753	128	262	0.29216
9	48	21.8094	49	120	3.58962	89	192	0.8795	129	264	0.28482
10	50	20.7184	50	122	3.45097	90	194	0.85248	130	266	0.2777
11	52	19.6891	51	124	3.31847	91	196	0.82643	131	268	0.27078
12	54	18.7177	52	126	3.19183	92	198	0.80132	132	270	0.26408
13	55	17.8005	53	127	3.07075	93	199	0.77709	133	271	0.25757
14	57	16.9341	54	129	2.95896	94	201	0.75373	134	273	0.25125
15	59	16.1156	55	131	2.84421	95	203	0.73119	135	275	0.24512
16	61	15.3418	56	133	2.73823	96	205	0.70944	136	277	0.23916
17	63	14.6181	57	135	2.63682	97	207	0.68844	137	279	0.23338
18	64	13.918	58	136	2.53973	98	208	0.66818	138	280	0.22776
19	66	13.2631	59	138	2.44677	99	210	0.64862	139	282	0.22231

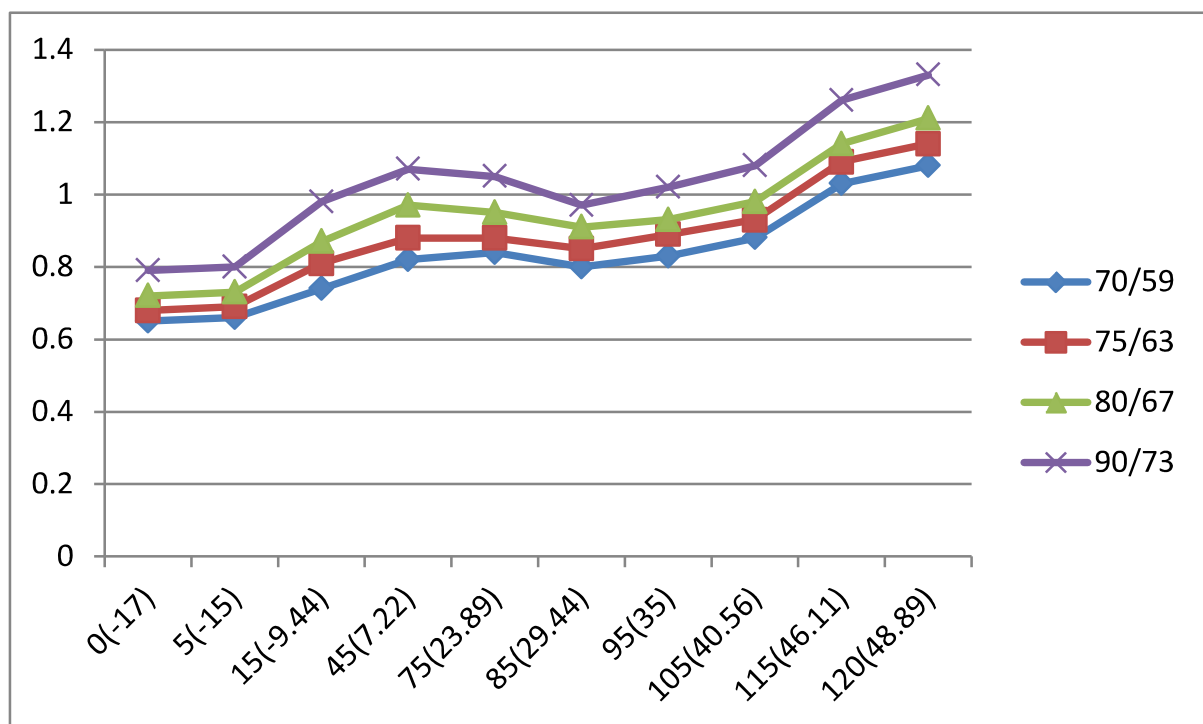
ii) Temperature Sensor Resistance Value Table for TP(for some units) (°C --K)

°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm
°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm
-20	-4	542.7	20	68	68.66	60	140	13.59	100	212	3.702
-19	-2	511.9	21	70	65.62	61	142	13.11	101	214	3.595
-18	0	483	22	72	62.73	62	144	12.65	102	216	3.492
-17	1	455.9	23	73	59.98	63	145	12.21	103	217	3.392
-16	3	430.5	24	75	57.37	64	147	11.79	104	219	3.296
-15	5	406.7	25	77	54.89	65	149	11.38	105	221	3.203
-14	7	384.3	26	79	52.53	66	151	10.99	106	223	3.113
-13	9	363.3	27	81	50.28	67	153	10.61	107	225	3.025
-12	10	343.6	28	82	48.14	68	154	10.25	108	226	2.941
-11	12	325.1	29	84	46.11	69	156	9.902	109	228	2.86
-10	14	307.7	30	86	44.17	70	158	9.569	110	230	2.781
-9	16	291.3	31	88	42.33	71	160	9.248	111	232	2.704
-8	18	275.9	32	90	40.57	72	162	8.94	112	234	2.63
-7	19	261.4	33	91	38.89	73	163	8.643	113	235	2.559
-6	21	247.8	34	93	37.3	74	165	8.358	114	237	2.489
-5	23	234.9	35	95	35.78	75	167	8.084	115	239	2.422
-4	25	222.8	36	97	34.32	76	169	7.82	116	241	2.357
-3	27	211.4	37	99	32.94	77	171	7.566	117	243	2.294
-2	28	200.7	38	100	31.62	78	172	7.321	118	244	2.233
-1	30	190.5	39	102	30.36	79	174	7.086	119	246	2.174
0	32	180.9	40	104	29.15	80	176	6.859	120	248	2.117
1	34	171.9	41	106	28	81	178	6.641	121	250	2.061
2	36	163.3	42	108	26.9	82	180	6.43	122	252	2.007
3	37	155.2	43	109	25.86	83	181	6.228	123	253	1.955
4	39	147.6	44	111	24.85	84	183	6.033	124	255	1.905
5	41	140.4	45	113	23.89	85	185	5.844	125	257	1.856
6	43	133.5	46	115	22.89	86	187	5.663	126	259	1.808
7	45	127.1	47	117	22.1	87	189	5.488	127	261	1.762
8	46	121	48	118	21.26	88	190	5.32	128	262	1.717
9	48	115.2	49	120	20.46	89	192	5.157	129	264	1.674
10	50	109.8	50	122	19.69	90	194	5	130	266	1.632
11	52	104.6	51	124	18.96	91	196	4.849			
12	54	99.69	52	126	18.26	92	198	4.703			
13	55	95.05	53	127	17.58	93	199	4.562			
14	57	90.66	54	129	16.94	94	201	4.426			
15	59	86.49	55	131	16.32	95	203	4.294			
16	61	82.54	56	133	15.73	96	205	4.167			
17	63	78.79	57	135	15.16	97	207	4.045			
18	64	75.24	58	136	14.62	98	208	3.927			
19	66	71.86	59	138	14.09	99	210	3.812			

iii) Pressure On Service Port

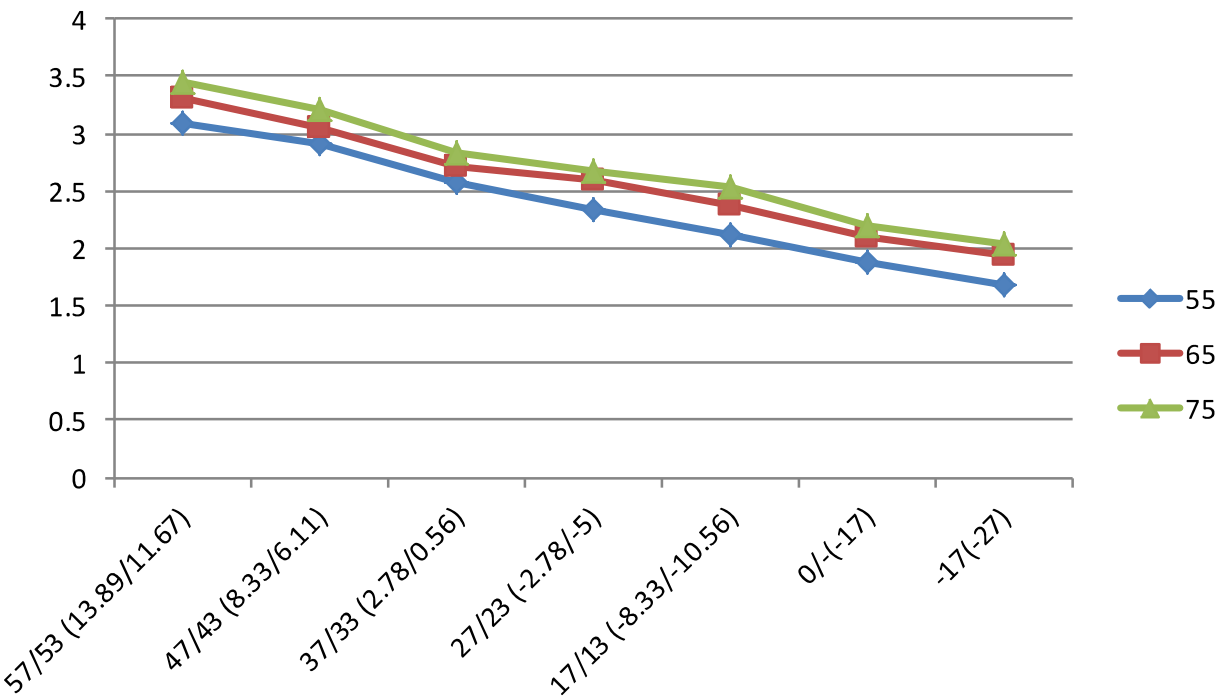
Cooling chart(R32):

°F(°C)	ODU(DB) IDU(DB/WB)	0(-17)	5(-15)	15 (-9.44)	45 (7.22)	75 (23.89)	85 (29.44)	95 (35)	105 (40.56)	115 (46.11)	120 (48.89)
BAR	70/59 (21.11/15)	6.5	6.6	7.4	8.2	8.4	8.0	8.3	8.8	10.3	10.8
	75/63 (23.89/17.22)	6.8	6.9	8.1	8.8	8.8	8.5	8.9	9.3	10.9	11.4
	80/67 (26.67/19.44)	7.2	7.3	8.7	9.7	9.5	9.1	9.3	9.8	11.4	12.1
	90/73 (32.22/22.78)	7.9	8.0	9.8	10.7	10.5	9.7	10.2	10.8	12.6	13.3
PSI	70/59 (21.11/15)	95	96	108	118	121	115	119	128	150	157
	75/63 (23.89/17.22)	99	101	117	128	126	122	129	135	158	165
	80/67 (26.67/19.44)	105	106	125	141	138	132	135	143	165	176
	90/73 (32.22/22.78)	114	115	142	155	152	141	148	157	184	193
MPa	70/59 (21.11/15)	0.65	0.66	0.74	0.82	0.84	0.80	0.83	0.88	1.03	1.08
	75/63 (23.89/17.22)	0.68	0.69	0.81	0.88	0.88	0.85	0.89	0.93	1.09	1.14
	80/67 (26.67/19.44)	0.72	0.73	0.87	0.97	0.95	0.91	0.93	0.98	1.14	1.21
	90/73 (32.22/22.78)	0.79	0.80	0.98	1.07	1.05	0.97	1.02	1.08	1.26	1.33



Heating chart(R32):

°F(°C)	ODU(DB/WB) IDU(DB)	57/53 (13.89/11.67)	47/43 (8.33/6.11)	37/33 (2.78/0.56)	27/23 (-2.78/-5)	17/13 (-8.33/- 10.56)	0/-2 (-17/-19)	-17/-18 (-27/-28)
BAR	55(12.78)	30.9	29.1	25.8	23.3	21.2	18.9	16.8
	65(18.33)	33.2	30.6	27.1	25.9	23.8	20.9	19.4
	75(23.89)	34.5	32.1	28.4	26.8	25.4	21.9	20.4
PSI	55(12.78)	448	421	374	337	308	273	244
	65(18.33)	480	444	394	375	346	303	282
	75(23.89)	499	466	411	389	369	318	296
MPa	55(12.78)	3.09	2.91	2.58	2.33	2.12	1.89	1.68
	65(18.33)	3.32	3.06	2.71	2.59	2.38	2.09	1.94
	75(23.89)	3.45	3.21	2.84	2.68	2.54	2.19	2.04



System Pressure Table-R32

Pressure			Temperature		Pressure			Temperature	
Kpa	bar	PSI	°C	°F	Kpa	bar	PSI	°C	°F
100	1	14.5	-51.909	-61.436	1850	18.5	268.25	28.425	83.165
150	1.5	21.75	-43.635	-46.543	1900	19	275.5	29.447	85.005
200	2	29	-37.323	-35.181	1950	19.5	282.75	30.448	86.806
250	2.5	36.25	-32.15	-25.87	2000	20	290	31.431	88.576
300	3	43.5	-27.731	-17.916	2050	20.5	297.25	32.395	90.311
350	3.5	50.75	-23.85	-10.93	2100	21	304.5	33.341	92.014
400	4	58	-20.378	-4.680	2150	21.5	311.75	34.271	93.688
450	4.5	65.25	-17.225	0.995	2200	22	319	35.184	95.331
500	5	72.5	-14.331	6.204	2250	22.5	326.25	36.082	96.948
550	5.5	79.75	-11.65	11.03	2300	23	333.5	36.965	98.537
600	6	87	-9.150	15.529	2350	23.5	340.75	37.834	100.101
650	6.5	94.25	-6.805	19.752	2400	24	348	38.688	101.638
700	7	101.5	-4.593	23.734	2450	24.5	355.25	39.529	103.152
750	7.5	108.75	-2.498	27.505	2500	25	362.5	40.358	104.644
800	8	116	-0.506	31.089	2550	25.5	369.75	41.173	106.111
850	8.5	123.25	1.393	34.507	2600	26	377	41.977	107.559
900	9	130.5	3.209	37.777	2650	26.5	384.25	42.769	108.984
950	9.5	137.75	4.951	40.911	2700	27	391.5	43.55	110.39
1000	10	145	6.624	43.923	2750	27.5	398.75	44.32	111.776
1050	10.5	152.25	8.235	46.823	2800	28	406	45.079	113.142
1100	11	159.5	9.790	49.621	2850	28.5	413.25	45.828	114.490
1150	11.5	166.75	11.291	52.324	2900	29	420.5	46.567	115.821
1200	12	174	12.745	54.941	2950	29.5	427.75	47.296	117.133
1250	12.5	181.25	14.153	57.475	3000	30	435	48.015	118.427
1300	13	188.5	15.52	59.936	3050	30.5	442.25	48.726	119.707
1350	13.5	195.75	16.847	62.325	3100	31	449.5	49.428	120.970
1400	14	203	18.138	64.648	3150	31.5	456.75	50.121	122.218
1450	14.5	210.25	19.395	66.911	3200	32	464	50.806	123.451
1500	15	217.5	20.619	69.114	3250	32.5	471.25	51.482	124.668
1550	15.5	224.75	21.813	71.263	3300	33	478.5	52.15	125.87
1600	16	232	22.978	73.360	3350	33.5	485.75	52.811	127.060
1650	16.5	239.25	24.116	75.409	3400	34	493	53.464	128.235
1700	17	246.5	25.229	77.412	3450	34.5	500.25	54.11	129.398
1750	17.5	253.75	26.317	79.371	3500	35	507.5	54.748	130.546
1800	18	261	27.382	81.288					