



Air Conditioning & Heating Products

LIMITED WARRANTY

7000 – 15000 BTU – Package Terminal Air Conditioner (PTAC)

PTAC – 89AC & 89HP SERIES UNITS

ComfortStar USA warrants that the Package Terminal Air Conditioner (PTAC) covered by this warranty conforms to the manufacturer's specifications and will be free from defects in material and workmanship under normal use and maintenance, as listed and described below:

- To the owner of the property at the address identified on the warranty registration ("owner"), all parts are warranted for a period of one (1) year from the date of installation, except as provided below.
- To the owner of the property at the address identified on the warranty registration ("owner"), the compressor is warranted for a period of five (5) years from the date of installation, except as provided below.

No warranty continues after the unit is removed from the location where it was originally installed, or if the product identification nameplate, including the serial number, has been removed, altered, or obliterated.

NO warranty applies, and NO warranty is offered by ComfortStar USA, to any unit ordered over the internet or installed by any person other than a state- or locally certified or licensed installer.

The warranty period begins on the date of the original registered installation. If the installation date cannot be verified, the warranty period begins four (4) months from the date of manufacture.

Units must be installed within eighteen (18) months of the manufacturing date to qualify for warranty coverage. Any unit installed after this period will not be covered under the ComfortStar warranty.

The warranty may be registered at www.ComfortStarUSA.com.

ComfortStar USA's only responsibility, and your only remedy with this warranty, is that ComfortStar will furnish a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance. For warranty credit, the defective part must be returned to a ComfortStar USA distributor, by a state certified or licensed contractor. The replacement part given under this warranty is only warranted for the unexpired portion of the warranty applying to the original part that was replaced. All remote controls must be returned to the factory for warranty replacement.

This warranty does not cover any labor, freight, or any other cost associated with the repair, replacement, service, or operation of the unit.

These warranties are in lieu of all other express warranties.

All Implied warranties, including but not limited to warranty of merchantability and fitness for particular purpose, are limited to the duration of this warranty. Some states and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply.

IN NO EVENT, WILL COMFORTSTAR USA BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO EXTRA UTILITY EXPENSES OR DAMAGES TO PROPERTY. Some states and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply.

ComfortStar USA is not responsible for:

1. Normal maintenance as described in the installation manual, such as cleaning filters, replacing filters, lubrication, cleaning of coils, and any other routine maintenance.
2. Damage as a result from flood, fire, winds, lightning, accidents, corrosive atmosphere, or other conditions beyond the control of ComfortStar USA.
3. Damage or repairs performed as a result of faulty installation or application of product.
4. Use of components and/or accessories not compatible or intended for use with this unit.
5. Products installed outside of the USA or Canada
6. Parts not supplied by ComfortStar USA.
7. Failure to start due to interruption and/or inadequate electrical service, or electrical spikes caused by local utilities.
8. Damage or repairs caused by any improper use, maintenance, operation, or servicing.
9. Any damage caused by frozen or broken water pipes in the event of an equipment failure.
10. Any change in the appearance of the unit that does not affect the performance of the product.
11. Any components provided as "add on" products during installation, i.e. field fabricated products, generic products.
12. Removal from site of protective material or packaging.

This warranty gives you specific legal rights, and you may also have other rights that may vary from state to state, or province to province.

Distributor: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ FAX: _____

Model #: _____ Serial #: _____

Owner Name: _____

Address of Installation: _____

City: _____ State: _____ Zip: _____

Installing Contractor: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____

For Further Information about this warranty, contact:

ComfortStar USA
12201 NW 107th Ave, Medley FL, 33178
1-866-524-9898