ComfortStar®
Air Conditioning & Heating Products

LIMITED WARRANTY

Residential and Multi-Family Coverage

(Unit must be registered within 60 days of installation.)

Outdoor Unit Eligible Models: **CHH-24CD(O), CHH-36CD(O), CHH-48CD(O), CHH-60CD(O)**	**Registered Unit** 10 Years Parts Limited Warranty 10 Years Compressor Limited Warranty	**Unregistered Unit with Supporting Documents of Installation Date or 4 Months from Date of Manufacture** 5 Years Parts Limited Warranty 5 Years Compressor Limited Warranty
Indoor Unit Eligible Models: **ASH24SG32, ASH36SG32, ASH48SG32, ASH60SG32**	**Registered Unit** 10 Years Parts Limited Warranty	**Unregistered Unit with Supporting Documents of Installation Date or 4 Months from Date of Manufacture** 5 Years Parts Limited Warranty

LIMITED WARRANTY

Outdoor Series: CHH - Indoor Series: ASH-SG32

ComfortStar® USA warrants that the air conditioning unit conforms to the manufacturers specifications and will be free of material defects and workmanship as listed and described below.

- The unit must be registered (except Quebec, CA Florida, USA and California, USA) within **sixty (60) days** of installation in a residential/multifamily installation, the warranty covers all parts including the compressor and the coil for **ten (10) years** from date of installation to the owner of the property where the system was installed.
- The unregistered default warranty covers all parts including the compressor and coil for a period of five (5) years from installation to the owner of the property where the system was installed.

The replacement of a part or unit under this warranty does not extend the warranty period. ComfortStar® USA warrants a replacement part or unit only for the period remaining in the applicable warranty that commenced on the registered installation date.

Units must be installed within 18 months of the manufacturing date to qualify for warranty coverage.

Any unit installed after this period will not be covered under the ComfortStar warranty.

The Warranty may be registered at www.ComfortStarUSA.com.

This warranty period begins on the date of the original installation registered or verified by installation service receipt or invoice from contractor to customer. If the date cannot be verified, the warranty period begins four (4) months from the date of manufacture.

For commercial installations, all parts are warranted for 5 years from the original installation date; if the installation date cannot be verified, the warranty period begins four (4) months from the date of manufacture.

All Implied Warranties, including but not limited to warranty of merchantability and fitness for particular purpose are limited to the duration of this warranty. Some States and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply.

IN NO EVENT WILL ComfortStar® USA BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING BUT NOT LIMITED TO EXTRA UTILITY EXPENSES OR DAMAGES TO PROPERTY.

FOR SERVICE -PLEASE CONTACT YOUR INSTALLING CONTRACTOR

Owner Name: _____

Installation Address: _____

City, State, ZIP: _____

Installing Contractor: _____

Address: _____

City, State, ZIP: _____

Phone/Email: _____

ComfortStar® USA or any of its subsidiaries are not responsible for:

1. Normal Maintenance as described in the installation manual such as routine maintenance, etc.

2. Damage as a result from flood, fire, winds, lightning, accidents, corrosive atmosphere, electrical power surges or electrical power under current, or any other conditions beyond the control of **ComfortStar® USA.**

3. Damage or repairs performed as a result of faulty or improper installation or application of this product.

4. Use of components and or accessories not compatible or intended for use with the unit.

5. Products installed outside of the USA or Canada.

6. Parts not supplied by **ComfortStar® USA.**

7. Damage or repairs caused by improper use, maintenance, operation, installation, or servicing.

8. Failure to start due to interruption and /or inadequate service, or electrical spikes caused by local utilities.

9. Any change in the appearance of the unit that does not affect the performance of the product.

10. **ComfortStar® USA** does not warrant the temperature difference maintained between the inside and outside of the structure.

11. Damage or repairs resulting from use of unapproved refrigerant types, or used or reclaimed refrigerant.

12. Units that are installed in buildings other than owner-occupied residences, such as non-residential buildings or residences not occupied by the owner.

- **ComfortStar® USA** does not warranty products including but not limited to those purchased through the internet or auctions.
- **ComfortStar® USA** does not pay for the following:

  1. Labor or freight or any other cost associated with service, repair, replacement, or operation of the unit.

  2. Refrigerant costs.

THIS WARRANTY IS PROVIDED IN LIEU OF ANY OTHER WARRANTIES, WHETHER BY **ComfortStar® USA** OR ANY OF ITS AFFILIATES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

For Further Information about this warranty, or your ComfortStar® USA Product, contact your installing dealer/contractor for assistance. Your local dealer/contractor is the best source for technical assistance with your ComfortStar® USA Product.

ComfortStar® USA
12201 NW 107th Ave
Medley, FL 33178

Unit Model Number: _____

Unit Serial Number: _____

Unit Install Date: _____

Dealer Name: _____